

General Terms and Conditions

vayamyoga, Bern

This is a translation of the German AGB. In case of discrepancies, the German version prevails.

1. Scope

These terms apply to all offers of vayamyoga, owner Lise Guyaz, Bubenberplatz 8, 3011 Bern, info@vayamyoga.com. By booking, customers accept these terms.

2. Booking and payment

All offers are booked through Eversports and paid online in advance. The prices published at the time of purchase apply. All products are personal and non-transferable, exceptions only by prior arrangement.

3. Offers

- Trial class and Vayam Go: for new customers only, once per person each. Vayam Go includes three classes and is valid for six weeks.
- 5-class and 10-class pass: valid for all regular classes for three months from the first booking. Unused classes expire.
- Membership: unlimited regular classes. Runs for one month at a time, renews automatically and can be cancelled at any time up to the last day of the current term, online in the Eversports account or by email.
- Reduced rate (AHV): for anyone 65 or older or receiving an AHV pension. Proof is shown once with ID at the next class, otherwise the difference will be charged.

Courses and workshops are not included in passes or memberships.

4. Cancellation and running of classes

Classes can be cancelled free of charge up to 12 hours before they start. After that, the class counts as attended. Drop-in classes are not refunded.

Classes run with a minimum of two bookings. If a class is cancelled or does not take place, it will be credited. Substitute teachers may teach without prior notice. Members are not entitled to a price reduction as long as other classes are available.

The studio is closed for a maximum of four weeks per year (summer holidays, public holidays, Christmas and New Year). These closures are announced in advance and already factored into the prices.

5. Courses and workshops

Cancellations up to 7 days before the start receive a full refund, after that no refund is given. A replacement person may attend if they are announced in

advance. Missed course sessions can be made up in a regular class during the course period by arrangement. If vayamyoga cancels, the full amount is refunded.

6. Pause

In case of illness, accident or pregnancy lasting at least one month, a pause can be requested with a medical certificate, in advance or immediately, not retroactively. The membership is paused for a maximum of three months per calendar year. For passes, the validity is extended accordingly.

7. Health

Participation is at your own risk. Yoga does not replace medical treatment. Pregnancy, illnesses, injuries and complaints must be reported to the teacher before class. The teacher may also correct poses by touch. Anyone who prefers not to be touched can say so at any time.

8. Photos and videos

vayamyoga occasionally takes photos and videos for its own communication. Recognisable people are only photographed, filmed and published with their consent. Consent can be withdrawn at any time, except for materials already printed. Anyone who does not want to be photographed or filmed takes part as usual.

9. Liability

vayamyoga is only liable for damage caused intentionally or through gross negligence, to the extent permitted by law. No liability is accepted for personal belongings. Insurance is the responsibility of the customer.

10. Changes

Prices may be adjusted at any time and apply to new purchases from their publication. Passes already purchased keep their price. Price increases for running memberships and changes to these terms are announced by email at least 30 days in advance. The membership can be cancelled until then. Changes in the customer's favour apply immediately.

11. Data protection, applicable law and jurisdiction

Personal data is handled according to the privacy policy on vayamyoga.ch. Swiss law applies, the place of jurisdiction is Bern. Mandatory places of jurisdiction for consumers remain reserved.

Bern, 12 October 2026