

**Chapter 13**  
**GRIEVANCE PROCEDURE**

**13-I.A. GRIEVANCE PROCEDURE**

The HPHA’s grievance procedure can be found at:

- Chapter 17-2020, Hawaii Administrative Rules (HAR), entitled “Eviction – Practice and Procedure”;
- Chapter 17-2021, HAR, entitled “Grievance Procedure”; and
- Chapter 17-2028, HAR, entitled “Federally Assisted Public Housing Projects”.