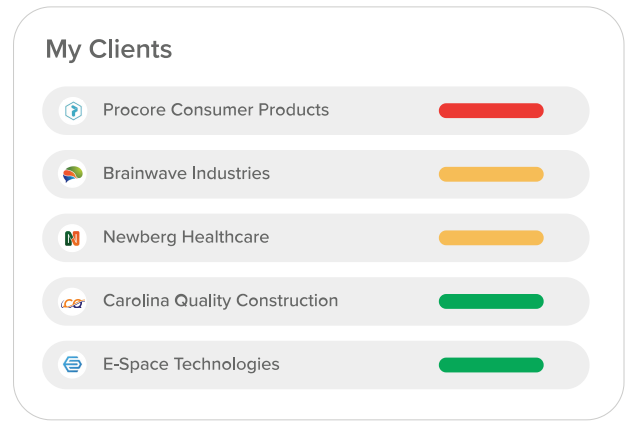


MODERNIZING COI COMPLIANCE WITH THE APPLIED <> CERTIFICIAL PLUG-IN

Today, you receive requests from various Vendor Management Systems, across many verticals. Each with their own submission process, portals and communication methods. Certificial connects Applied Epic with leading Vendor Systems and enables a simplified workflow to respond to COI Requests.

WHY ENABLE THE PLUGIN?

- Display exact COI requirements from the Cert Holder inside Epic
- Reduces the back-and-forth and helps you get it right the first time
- Displays compliance results, with supporting details of what's needed to become compliant
- Identify coverage gaps and limit deficiencies - upsell opportunities are added right to Epic Activity Notes
- Reduce E&O exposure by automating Cancellation, Pending and Reinstatement notices



THERE IS NO COST

Certificial and Applied are offering this Plugin for free to Applied Customers

WHICH CERT HOLDERS DOES THIS WORK FOR?

Certificial's Smart COI Network is growing every day, and currently includes COI requests from some of the largest Cert Holders in the US and Canada:



HOW TO ENABLE THE PLUGIN

Complete the form at certificial.com/applied-enable-integration to get started

FUTURE PHASES OF THE PLUGIN

In the coming Quarters we'll be enhancing the plugin to provide straight-through processing directly from Epic and CSR24 to further automate and streamline workflows for your Agency

FAQ's

IS THERE A COST TO ENABLE THE CERTIFICIAL PLUGIN?

No, this is a free plugin for Applied Customers.

DOES THE PLUGIN WORK WITH CSR24?

Certificial integrates with Applied Epic. While Applied Epic integrates with CSR24, the Certificial integration does not directly integrate with CSR24 or replace the ability to issue certificates from CSR24.

WHAT DATA IS BEING ACCESSED?

You control data access. Only policy status information for Certificate Holders you respond to on Certificial platform can be accessed.

HOW ARE THE COI'S I'VE ALREADY ISSUED ON CERTIFICIAL IMPACTED?

Once enabled, the plugin will work with existing and future requests. You will receive the same benefits and activity notes for existing COI's you've shared with Certificial.

IS THIS SECURE?

Yes, Certificial and Applied are both SOC2 compliant.

IS THERE ANY E&O RISK FOR MY AGENCY?

No, the plugin is intended to further reduce E&O exposure and provide operational relief for your Agency.