

Welcome to HealthEZ!




We are glad you're here. Please read on for help understanding and using your medical ID card.


When you schedule an appointment

Please remind your provider that claims and benefit eligibility are handled by HealthEZ, **not the Aetna network**.

Understanding Your ID Card

- A. HealthEZ administers your plan, manages your eligibility and benefits, and pays your claims.
- B. Your Group ID connects you with Christensen Group Insurance.
- C. Your Subscriber ID is a unique number for you and your enrolled dependent(s).
- D. Resources at HealthEZ for your provider to verify eligibility, benefits, or discuss billing questions.
- E. Billing information for your medical provider to submit bills. Medical bills are sent to Aetna for network pricing, then sent to HealthEZ for processing and payment.
- F. Your medical network is Aetna. Providers in network offer services at a discounted rate.
- G. Prime Therapeutics is your pharmacy benefit manager.
- H. Your pharmacy enters this information, along with your Subscriber ID, to process your medications.
- I. HealthEZ Customer Service for you and your custom benefits website.

A	Administered by:  Astina Signature Administrators® PPO	Employer:  Christensen Group Insurance	Provider Information Eligibility: MyHealthEZ.com/Provider Verify Realtime HealthEZ #54206	D
B	Policy Holder: Group ID: CHRS625		Benefits: 844-449-5553	
C	Subscriber ID: Medical Coverage:		Pre-certification: 855-248-1856	
			Submit Claims to: Payer ID # 41178 HealthEZ: PO Box 211186, Eagan, MN 55121	E
			Medical Network:  Verify Realtime Through HealthEZ #54206	F
	In-Network Deductible: \$ In-Network Out-of-Pocket: \$			

	Member Information Member Experience & Helpline: 844-617-1495 Benefits & myHealthEZ: ChristensenGroupBenefits.com	I	
	Medical Network: Aetna PPO To find a provider, visit Aetna.com/ASA. Sutter Health is excluded. Aetna Participating doctors and hospitals are independent providers and are neither agents nor employees of Aetna.		
	Pharmacy: Prime Therapeutics 800-424-0472, PrimeTherapeutics.com		
G	RxGRP: PRXHEZ RxPCN: 6792000 RxBIN: 017449		
H			

Your ID card is also available in the member app.

Download today for quick access to your digital ID card, deductible and out of pocket limits, locate a provider, EZpay and more.

