

Welcome to HealthEZ!

We are glad you're here. Please read on for help understanding and using your medical ID card.

When you schedule an appointment

Please remind your provider that claims and benefit eligibility are handled by HealthEZ, **not the APPO network**.

Understanding Your ID Card

- A. HealthEZ administers your plan, manages your eligibility and benefits, and pays your claims.
- B. Your Group ID connects you with Christensen Group Insurance.
- C. Your Subscriber ID is a unique number for you and your enrolled dependent(s).
- D. Resources at HealthEZ for your provider to verify eligibility, benefits, or discuss billing questions.
- E. Billing information for your medical provider to submit bills. Medical bills are sent to APPO for network pricing, then sent to HealthEZ for processing and payment.
- F. Your medical network is APPO. Providers in network offer services at a discounted rate.
- G. Prime Therapeutics is your pharmacy benefit manager.
- H. Your pharmacy enters this information, along with your Subscriber ID, to process your medications.
- I. HealthEZ Customer Service for you and your custom benefits website.

A	Administered by: 	Employer: 	Provider Information Eligibility: MyHealthEZ.com/Provider Verify Realtime HealthEZ #54206	D
B	Policy Holder: Group ID: CHRS625		Benefits: 844-449-5553	
C	Subscriber ID: Medical Coverage:		Preconfirmation: 888-250-4144	
			Submit Claims to: Payer ID # 41178 HealthEZ, PO Box 211186 Edgemoor, MN 55121	E
			Medical Network: 	F
	In-Network Deductible: \$ In-Network Out-of-Pocket: \$			

Your ID card is also available in the member app.

Download today for quick access to your digital ID card, deductible and out of pocket limits, locate a provider, EZpay and more.

