

Applicant Process Map

Submit
Application

DFES
reviews the
eligibility of
your dwelling

Dwelling Eligibility

Submit an application online or by contacting The Department of Fire and Emergency Services (DFES).

You will need to provide proof of:

- Identity
- Ownership
- Occupancy

DFES will assess the eligibility of your dwelling and let you know the outcome.

Send quotes
to DFES

DFES reviews
and advises
works eligibility

Works Eligibility

You decide on the works you want to do.

Recovery – Repair or rebuild the damaged dwelling to its pre-disaster state.

Resilience – Make improvements to the dwelling to make it more cyclone resistant.

Send quotes for the works to DFES for review.

*Insured dwellings must use available insurance prior to reimbursement.

Complete
Works

Send DFES
completion photos
and instructions for
payment

Works Completion

When the works are finished, DFES will need the following evidence from you in order to assess eligibility:

- Pre-disaster photos
- Progress photos
- Geo-stamped completion photos
- Invoice or proof of payment
- Completion documents (DFES to supply)

DFES will let you know the outcome.

Works completed no later than **30 June 2026**.

Payment
of up to a
combined total
of \$50,000

Funds Dispersed

Payment of funds will be made when works are finished.

DFES will contact you to confirm the payment process and details.