



2026 WAFES CONFERENCE AND AWARDS

CTM Meeting & Events Data Processing Policy

Consent Request

At CTM Meetings & Events, we are committed to protecting the privacy of all personal data you provide us for this event registration.

The following statements describe what we are doing with your data and how long we store it so you are fully informed prior to you submitting your personal information for event registration.

Once your registration is submitted, you have the right to:

- To ask us about your personal data at any time.
- To withdraw consent for the use your personal data at any time.
- To request that we forget (anonymize) your personal data.

Data Controller

Below identifies the data controller who is managing the data for the event, should you have any questions about what is collected please contact them.

Mala Fitzsimons
CTM Meetings & Events
Level 9, 180 Ann Street,
Brisbane, QLD 4000 Australia
Phone: +61 7 3329 7674
Email: mala.fitzsimons@travelctm.com

Data Protection Officer

As part of our commitment to Data Protection, we have appointed a Data Protection Officer to manage the access to personal data in our organisation.

Trevor McHugh - Global Data Protection Officer
Level 9, 180 Ann Street,
Brisbane, QLD 4000 Australia
Phone: +61 7 3329 7674
Email: trevor.mchugh@travelctm.com

Why are we processing your personal data?

We ask for your personal data to facilitate your registration for this event.

Distribution of Data

As part of the organisation of the event, we will need to share appropriate data with third parties in order to process your registration. These third parties may include:

- Microsoft Azure – The secure server where our data is housed
- Eway - Our authorized ecommerce provider
- Applicable Hotels, Airlines and Transfer companies to place your reservation for the event
- Venues and event suppliers as applicable
- Corporate Travel Management – Our parent company for purposes of Financial reporting
- Organiser of the event - Corporate Travel Management
- Event Sponsors – As applicable

How long will we store your personal data?

Due to financial and tax implications we will need to keep a record of your data for up to 18 months after the conclusion of the event. Additionally, we request that any data provided to any third parties is permanently deleted within 60 days of the conclusion of the event.

Additional Information

Personal data about your children or accompanying persons

By accepting consent below, you have authorised the use of any children or accompanying person/s personal data for the purpose of this event. Please note that you must be over the age of 18 to accept consent for another person.

The right to inquire about your personal data

You retain the right to ask us about your personal data at any time. Please contact our Data Protection Officer (above) with any inquiries you may have.

The right to withdraw your consent

You retain the right to withdraw consent use your personal data at any time. Please contact our Data Protection Officer (above) with any inquiries you may have.

Please be aware that a withdrawal of consent before the start of the event will be treated as a cancellation and you will incur full event cancellation fees, as noted in the event Terms and Conditions.

The right to forget or anonymize your personal details

You retain the right to request that we forget or anonymize your personal data. If you have attended any event with us and request after the event to be forgotten, we will retain any financial, tax or event attendance records for reporting, but will remove all personal data from our database, leaving an “anonymized” record for reporting reasons. All Records will be “anonymized” 18 months after the conclusion of the event.

