

Course Information

Fire Control Officer Refresher (Online)

Background

The Fire Control Officer (FCO) role carries significant responsibility, operating under legislation and requiring the exercise of lawful powers on behalf of local governments and the State.

A refresher course has been developed to support ongoing competence, legal compliance, and operational confidence. The online course provides a concise review of key legislative requirements, responsibilities, authorities, and operational considerations relevant to the role.

Participation is voluntary but strongly encouraged to help FCOs maintain currency and reinforce critical knowledge and decision-making skills. The online course can be completed at the participant's own pace.

Course Eligibility

You must have completed a face-to-face FCO course prior to being eligible for the online refresher course.

If you are accessing the course using an existing staff/volunteer or external tenant account and your Face-to-Face course is associated with those details, the system will identify this and access may occur immediately. If your details have changed (e.g. alternative email address), the approver may reach out to obtain confirmation of your initial FCO competency before you can access the refresher course.

Course Access

For people who are not DFES staff or volunteers, please use the following link to access the course:
<https://eacademy.dfes.wa.gov.au/?client=externaltenant>.

Accounts will be active for 60 days. After this if you wish to access the course again you will need to contact eacademyhelp@dfes.wa.gov.au to request your account be reactivated.

The course may be accessed on a computer, tablet, or smart phone. However, for the best experience it is recommended a computer or tablet is used. Please ensure your device settings allow pop-ups.

If you experience any issues viewing the course on your tablet or mobile device, we suggest downloading Google Chrome from the App Store and select it as your preferred browser.

Fire Control Officer Refresher

Online In progress

Description Syllabus

Info

Description

The Fire Control Officer (FCO) role is a high-risk one due to its basis in legislation and the exercise of lawful powers. The skills acquired are highly perishable and can diminish without regular application. To ensure ongoing competence and legal compliance, this refresher course is

Syllabus

DFES0408 Fire Control Officer
Refresher

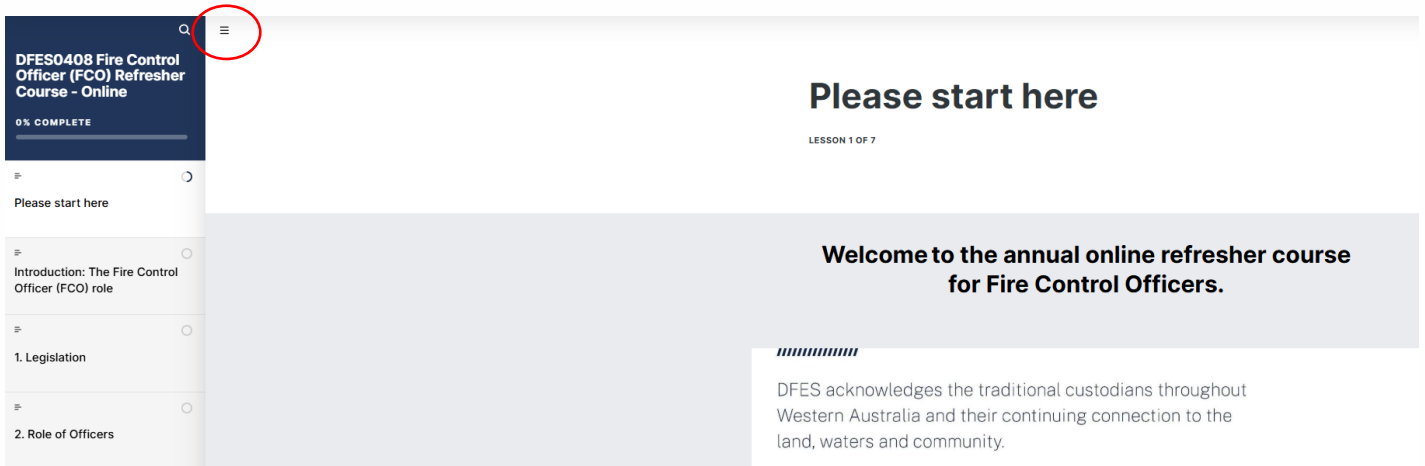


Learning Tips

The online course duration is approximately 60 minutes and can be completed in multiple sessions.

Always click '**resume**' whenever returning to the course. If you select '**start**', the course may reset and you may need to recommence.

You can use the hamburger button to navigate between sections and revisit completed topics at any time.



DFES0408 Fire Control Officer (FCO) Refresher Course - Online

0% COMPLETE

Please start here

Introduction: The Fire Control Officer (FCO) role

1. Legislation

2. Role of Officers

Please start here

LESSON 1 OF 7

Welcome to the annual online refresher course for Fire Control Officers.

DFES acknowledges the traditional custodians throughout Western Australia and their continuing connection to the land, waters and community.

Course Completion

Once you have completed the course, a confirmation email or certificate of completion may be issued depending on the platform used. Please retain this as evidence of completion.

Contact

If you have any questions about this course or wish to provide feedback, please email bcoetraining@dfes.wa.gov.au