



Re-platform

SCOPE

- Listrak will work with you to organize a formative list of all solutions to be re-platformed. Solutions to be re-platformed will vary and are dependent on what solutions you currently have with Listrak.
- During the integration testing and reactivation process, the following items need to be addressed:
 - **Domain Name Server (DNS):** You will be responsible for making any necessary changes to your DNS settings. Solutions cannot be deployed until your DNS settings are updated.
 - **Subscription Points:** You will identify email subscription points on the new platform and provide the information to Listrak.
 - **Order Information:** You will confirm whether SKUs and/or order numbers may be duplicated.
 - **Email Updates:** Listrak will review current automated email campaigns to identify all the links that will need to be updated in the HTML. You will provide the replacement URLs for the list of links we provide to you. Listrak will update the automated campaigns with the new links.
- Listrak will provide the necessary information required (JavaScript or Listrak module) to integrate your new website. Listrak will perform up to two (2) rounds of technical integration verification.
- Listrak will deactivate all existing solutions at approximately 1 week prior to the expected date your development team will push the integration to the production environment.
- Once all necessary integrations are moved to your production environment, Listrak will validate the integration. Please allow up to 5 business days for production site verification.
- Listrak will thoroughly complete all pre-deployment testing of all solutions and launch.