



Uprise Partners Helps Mid-Sized Energy Company Strengthen Security & Streamline IT Management

Overview

A mid-sized energy company struggled with operational inefficiencies and security vulnerabilities that disrupted workflows, increased costs, and threatened long-term financial stability.

Business Challenges

- Lack of management control
- No IT budget or forward-looking plan
- No security strategy or patching
- No disaster recovery plan
- Outdated email and file servers
- Outdated server hardware
- Outdated antivirus and firewalls
- No password management or single sign-on
- No asset inventory management
- No software license inventory
- Servers with no remote management capabilities
- No control over end-user devices
- Extremely slow ticket resolution
- No documentation or IT runbook

Solution 1: Strategic IT Leadership to Align Technology with Business Goals

Uprise began the partnership with Virtual Chief Information Officer Advisory Services to assess business needs and build a long-term strategy and short-term tactical plan.

Solution 2: Proactive IT Support and Security Remediation

Uprise implemented a fully managed service desk and IT support while remediating security risks and operational challenges. Several security breaches were discovered, requiring immediate and extensive action. The business risk was high, but Uprise engineers were able to keep the organization operational with little downtime.

Solution 3: Modernizing Infrastructure with Fully Cloud-Based Solution

To address limitations due to outdated hardware, Uprise moved the company's legacy on-premises data centers to a fully cloud-based solution that increased performance and productivity.

Solution 4: Comprehensive IT Strategy for Security, Stability, and Growth

Uprise engineers also developed and implemented a security strategy, IT budget, business continuity plan, fully documented IT infrastructure, and updated hardware and software to comply with security and industry standards.

AT A GLANCE

Challenges

- No strategic plan aligning IT with business goals
- Legacy hardware, slow performance, security risks
- No visibility across assets, lack of IT runbook

Results

- **\$1M savings** yearly
- Response time reduced from **5 days to 15 mins**
- **\$10M saved** from data breach



Uprise has been a true extension of our leadership team. They guided us with a clear IT strategy, quickly resolved critical security risks, and moved us to the cloud for better performance and scalability. We're now positioned for growth thanks to their team.

—SVP of Operations