

Carolina Family Health Centers, Inc.

Carolina Family Dental Center • Freedom Hill Community Health Center • Harvest Family Health Center • Wilson Community Health Center

Care Management

We enjoy and appreciate the opportunity to provide you with comprehensive care, and it is important that our health center continues to improve and better monitor your health outcomes. For this reason, Carolina Family Health Centers, Inc. provides Care Management services for its Medicare beneficiaries. A member of your care team will discuss the program with you and answer any questions that you may have.

What is Care Management?

Care management is designed to provide you with follow-up care outside of office visits to help manage your chronic conditions.

The whole care team will be spending more time caring for you each month to prevent issues before they arise. The goal is to keep you healthy and at home.



How will you benefit from Care Management?

- **Greater access to care.** You will have greater access to a dedicated care manager, who will be spending more time coordinating and managing your care to make sure nothing slips through the cracks. Your dedicated care manager will be reaching out to welcome you to the program.
- **More preventative care.** Our care team will more actively monitor your health and needs to catch problems before they arise so you can stay healthy and at home instead of having to make trips to the hospital or doctor's office. Preventative care services will be scheduled for you, and your medications will be closely monitored.
- **Access to your health records.** You will receive a personalized, comprehensive plan of care for all your health issues.

What do you need to know before signing up?

- The service is subject to your Medicare copayment and deductible. This may result in a small charge during a month when care services are rendered if you do not have supplemental insurance. You may be eligible for a discount based on your income. Ask a staff person about applying for the sliding fee discount program.
- You need to provide verbal or written consent to a member of your care team to participate in this program. This program will enable our practice to continue providing the level of care that you need.

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