Carolina Family Health Centers, Inc.

Carolina Family Dental Center • Freedom Hill Community Health Center • Harvest Family Health Center • Wilson Community Health Center

Good Faith Estimate

You have the right to receive a "Good Faith Estimate" explaining how much your medical and dental care will cost.

- Under the law, Carolina Family Health Centers, Inc. gives **patients who don't have insurance or who are not using insurance** an estimate of the bill for medical items and services.
- You have the right to receive a Good Faith Estimate for the total expected cost of any non-emergency items or services. This includes related costs like medical tests, prescription drugs, equipment, and office visit charges.
- Good Faith Estimates are provided for appointments made three days in advance of the visit.
- Good Faith Estimates are provided to you in writing via mail, in person, or via the patient portal.
- If you receive a bill that is at least \$400 more than your Good Faith Estimate, you can dispute the bill.
- Make sure to save a copy or picture of your Good Faith Estimate.

For questions or more information about your right to a Good Faith Estimate, visit www.cms.gov/nosurprises or call 252-243-9800 ext. 528.