Carolina Family Health Centers, Inc. Maintenance of Records Schedule

Accounting & Billing Records

Accounting records are stored within the accounting system permanently. Paper files in existence are scheduled for destruction based on the schedule below.

	2 year	3 years	5 years	6 year	7 years	10 years	No destruction	Notes
Bank Statements and Deposit Slips			Х					
Expense Reports			Χ					
Subsidiary Ledger (A/P & A/R)			Х					
Trial Balance			Х					
Checks			Х					
Payroll- Time Cards and Corrections			Х					
Payroll- Time Reports, Earning Records			Х					
Vouchers			Х					
Audit Reports							Χ	
Purchasing, Shipping and Receiving			Х					
Medicare & Medicaid Cost Reports			Х					
Explanation of Benefits (EOB) Statements					Х			

Corporate Records

Corporate documents are kept electronically. Paper files in existence are scheduled for destruction based on the schedule below.

	2 year	3 years	5 years	6 year	7 years	10 years	No destruction	Notes
Contracts and Agreements				X				after the contract expires
Mortgages, Notes, Leases (expired)		x						Mortgage paperwork is kept on file until paid in full, then destroyed based on the schedule. The deed is kept on file permanently.
Tax Returns and Working Papers							Х	
Bylaws & Charters							Х	
Board of Director Meeting Minutes							Х	
Stocks and Bond Records		Х						Records of stocks and bonds are kept on file until cashed, then destroyed based on the schedule.
IRS Audit Reports							Х	
Making Care Primary Documents (books, contracts, records, documents related to Medicare utilization and costs, quality performance measures, and financial arrangements)				x				6 years after the termination of the contract or from the date of any audit, evaluation, inspections or investigation
Legal Documents & Correspondence (including								
malpractice claims)							Х	
Employee Training Record				Χ				
Federal Award Records for Contracts		Х						3 years from the date of submission of the final finaincial report

^{*} CMHN ACO requires 10 years per contract (C. Buzard 7-9-2025)

Carolina Family Health Centers, Inc. Maintenance of Records Schedule

Risk Management

	2 year	3 years	5 years	6 year	7 years	10 years	No destruction	Notes
Continuous Improvement Team (CIT) Meeting Minutes,								
Audits, and Quality Reports		Х						
Incident Reports							Х	Stored electronically
Fire Inspections							Х	Stored electronically
HIPAA Policies, Procedures or Other Related Documents				Х				

Human Resources

	2 year	3 years	5 years	6 year	7 years	10 years	No destruction	Notes
Retirement and Pension Records	1 Year							Destroy after one year of plan term
Workman's Compensation Claims/Settlement & OSHA Injury								
and Illness			Х					
Employment Contracts (expired)	Х							
Disability and Sick Benefits	1 Year							Destroy after one year of plan term
Personnel Files (terminated)	1 Year							
Withholding Tax Statement		Х						

Patient Care Records

Patient care documents are kept electronically. Paper files in existence are scheduled for destruction based on the schedule below.

	2 year	3 years	5 years	6 year	7 years	10 years	No destruction	Notes	
Patient Care Records (medical, dental, IBH, etc.)						Χ		From the last date of service	
								Paper records can be destroyed if	
								recorded in the NC Immunization	
Immunization records							Х	Registry	
HIV/AIDS Part B Program documents				Χ				From the last date of service	
Housing Opportunity for People with HIV/AIDS (HOPWA)									
Program documents				Х				From the last date of service	
Pharmacy Records						X		From the last date of service	*PharmCap requires 10 years for at a minimum, records of ownership, financial statements, federal income tax returns, policies and procedures, training attendance, complaints and sanctions, agreements and contracts, purchases, and patient information and prescriptions.