

# URSULA SPENCER

[hi@ursulaspencer.com](mailto:hi@ursulaspencer.com) | (202) 322-4095 | Washington, DC Metro | [in/ursulaspencer](https://www.linkedin.com/in/ursulaspencer)

## PROFESSIONAL SUMMARY

Copilot and M365 Architect with 15+ years of experience driving modernization within highly regulated, audit-driven environments. Proven track record of turning fragmented tech stacks into secure, scalable platforms while delivering \$24M+ in annual risk reduction and a 30–50% increase in speed-to-value. Expert at aligning enterprise AI rollouts with strict FISMA and NIST standards to ensure 100% audit readiness and responsible business adoption.

## WORK HISTORY

### Fractional CTO | Contract at KreditVerse

August 2025 — Present

- Migrated over 10,000 files and email records to Exchange, SharePoint, OneDrive, and Teams, enhancing content access and enabling AI-driven productivity.
- Developed governance and adoption playbooks at the tenant level, standardizing permissions and collaboration to support scalable workflows.
- Enabled AI-assisted productivity through low-code automation and improved access controls, aligning with industry regulations.

### Fractional AI Product Strategist at The Upskilling Labs

July 2025 — October 2025

- Led cross-functional teams to create AI MVPs, ensuring seamless integration and adherence to accessibility standards.
- Utilized AI tools for rapid ideation and scenario analysis, maintaining human judgment for key decisions.
- Managed 10-week delivery cycles, generating early investor interest in innovative solutions.

### Cloud Advocacy Manager & AI Adoption Lead at Cloudforce

July 2024 — April 2025

- Established the Cloud Advocacy function, designing go-to-market frameworks that generated \$250K in new revenue within 90 days.
- Accelerated Azure AI adoption by reducing time-to-value by 30–50%, enhancing enterprise integration across U.S. and U.K. educational institutions.
- Led enterprise rollouts for commercial, education, and government sectors, boosting Azure AI usage by up to 85% and reinforcing Copilot adoption patterns.

## SKILLS

**Cloud Architecture:** Microsoft 365 Architecture, Tenant Consolidation, and Hybrid Cloud Environments.

**AI & Innovation:** Microsoft Copilot Deployment, Viva Suite Enablement (Connections/Engage), and Prompt Engineering.

**Governance & Compliance:** FISMA & NIST Standards, Microsoft Purview, and Data Privacy Governance.

**Security & Identity:** Microsoft Entra ID (Azure AD), Identity & Access Governance, and Zero-Trust Frameworks.

**Operational Leadership:** Enterprise Change Management (ECM), Cross-Functional Stakeholder Alignment, and AI Adoption Strategy.

**Platform Enablement:** Power Platform Governance, Solution Architecture, and WCAG Accessibility Standards.

## Founder & Program Architect at Dope Nerds

September 2021 — July 2024

- Engineered compliant systems aligned with COPPA, FERPA, and WCAG 2.1, securing 100+ partnerships and national recognition.
- Received the CTIA Wireless Foundation Catalyst Award for innovative approaches in learning technology.

## eDiscovery SME & Team Lead at Federal Reserve Bank of Philadelphia

January 2007 — September 2021

- Developed a groundbreaking eDiscovery framework, supporting over 200 investigations annually across 12 Reserve Banks.
- Led governance strategy in the system-wide migration to Exchange and M365, aligning multiple stakeholders under regulatory constraints.
- Automated compliance workflows, achieving 80% reduction in manual effort and ensuring 100% audit readiness.
- Recognized as a system-wide SME with 12 merit awards and featured in the 2017 Report to Congress as an emerging leader.

## CERTIFICATIONS

Expected January 30, 2026

- Copilot and Agent Administration Fundamentals
- Azure AI Fundamentals (AI-900)
- Azure Fundamentals (AZ-900)
- Designing Microsoft Azure Infrastructure Solutions (AZ-305)

## AWARDS & RECONIGTION

**CTIA Wireless Foundation Catalyst Award (\$50,000):** Recognized for technical innovation in 5G and emerging technology education, specifically for building scalable, high-engagement VR-AI learning platforms.

**Federal Reserve Bank of Philadelphia (12 Merit Awards):** Consistently recognized for excellence in system-wide eDiscovery engineering and cloud governance leadership.

**2017 Report to Congress Feature:** Highlighted as an "Emerging Leader" within the Federal Reserve System for driving large-scale modernization and regulatory compliance initiatives.

## SPEAKING & THOUGHT LEADERSHIP

**Microsoft Elevate & Innovate (2025):** Featured speaker on enterprise AI adoption strategies and M365 platform readiness.

**Women in Tech: BaddieCon (2025):** Main stage speaker focusing on strategic career pivots and leadership in emerging technology.

**AI Promptathons (2024–2025):** Facilitated Copilot and Azure AI workshops for higher education, enterprise, and government.

**Smithsonian NMAAHC (2024):** Featured interview regarding the intersection of AI, VR, and STEM career pathways.

**Federal Reserve System-wide eDiscovery Education:** Developed and led technical workshops for Legal, IT, and Supervision & Regulation departments on information governance and M365 compliance.

**2017 Report to Congress:** Featured as a System-wide "Emerging Leader" for driving large-scale technology modernization and regulatory compliance initiatives.