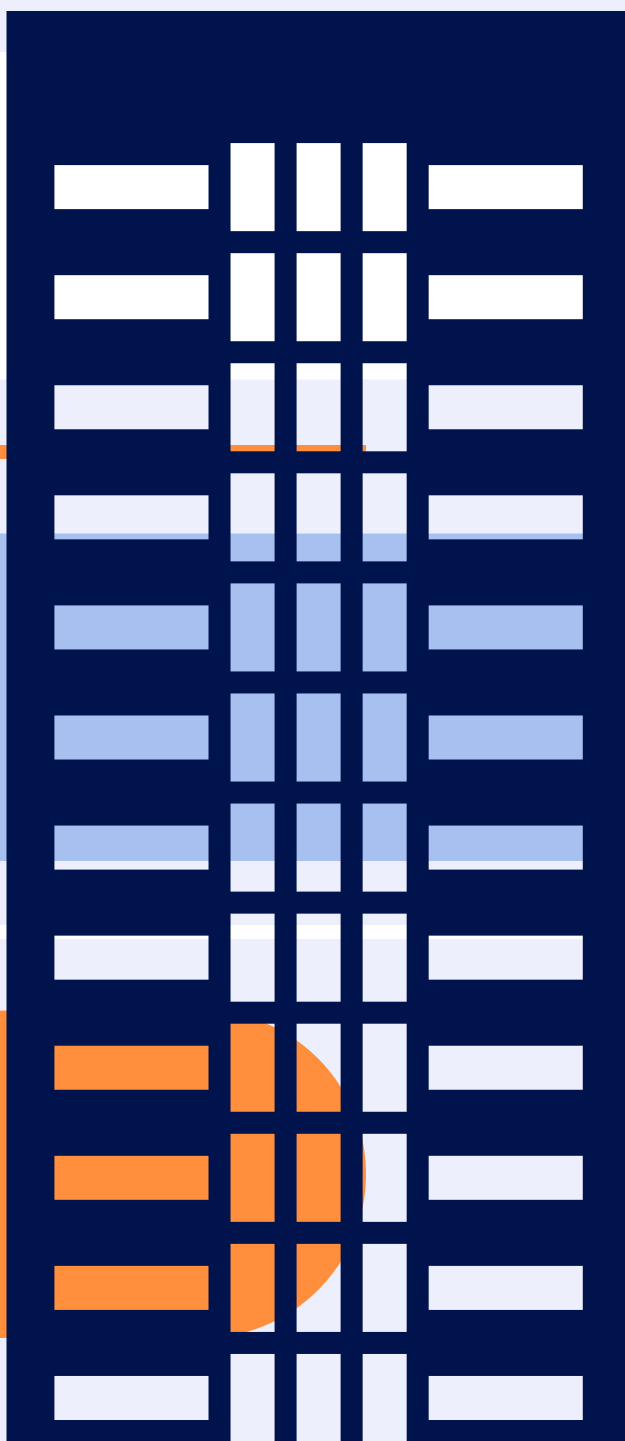


# ***HOW TO IMPROVE TENANT SATISFACTION***



A guide by  
Defigo

As a property manager, you will know all too well that tenant satisfaction is a fundamental part of your position.

If you are looking to improve the satisfaction of tenants in your property, there are a number of actions that you can take both big and small to make an impact.

In this guide, we will explore some of the ways that you can improve tenant satisfaction.

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## ***Why is tenant satisfaction so important?***

Tenant satisfaction gives you an indication of how well your property is meeting the needs of your tenants — from the condition of the property to how responsive you are to their requests.

Put plainly, tenant satisfaction should be a crucial metric to you because, among other things, it means a reduction in your costs. If a tenant is satisfied with where they live, they will complain less, be reliable with rent payments, and will share their satisfaction with their network which could help with filling vacancies if a tenant moves out.

