



Application & Agreement Form

Owner Information

Owner 1

Full Name: _____
First *Last*

Address: _____
Street Address *Apartment/Unit #*

City *State* *ZIP Code*

Mobile Phone: _____ Confirm Mobile Phone: _____

Home Phone: _____ Work Phone: _____

Email Address: _____

Owner 2

Full Name: _____
First *Last*

Mobile Phone: _____ Confirm Mobile Phone: _____

Home Phone: _____ Work Phone: _____

Email Address: _____

Emergency Contact

Full Name: _____
First *Last*

Mobile Phone: _____ Work Phone: _____

Pet Information

Pet Name: _____ Breed: _____

Color: _____ Weight: _____
Birthdate: _____
Sex: Male ☐ Female ☐
Spayed or Neutered? Yes ☐ No ☐

Vet Information

Vet's Office: _____ Phone: _____
Address: _____
Street Address *Apartment/Unit #*

City *State* *ZIP Code*

Feeding Instructions

Brand of Food: _____ Canned or Dry? Canned ☐ Dry ☐
Amount : _____
Can you take food away from your pet without he/she growling? Yes ☐ No ☐
If your pet is boarding with a sibling, can they eat together? Yes ☐ No ☐

Pet Profile: Health/Medical Information

Does your pet have any food allergies? Yes ☐ No ☐
If yes, please explain: _____
Is your pet allergic to anything? Yes ☐ No ☐
If yes, please explain: _____
Would these conditions potentially limit your pet's level of play during his/her stay? Yes ☐ No ☐

Pet Profile: Behavior/ Training Information

Has your pet been crate trained? Yes ☐ No ☐
Has your pet ever jumped or climbed a fence or barrier? Yes ☐ No ☐
Does your pet eat anything potentially harmful? (Toys, rocks, poop etc.) Yes ☐ No ☐
Describe your pet's temperament: _____

List any situations/objects that have frightened your pet: _____

Agreement

1. CHECK IN TIMES FOR BOARDING AND DAYCARE

For the comfort of your pet, **boarding** drop off is **no later** than 2:00 PM Monday through Friday. Saturday and Sunday boarding drop off is by appointment only at either 8:30 AM or 4:00 PM. If you pick up after 8:30 AM there will be a \$20 daycare fee applied to your final invoice. This policy gives your pet time to play, socialize, and become acclimated to the surroundings before being served dinner and settling down for the evening. Drop off for **daycare** is **no later** than 8:30 AM.

2. BOARDING PRE-BAG POLICY

for Customers understand that they **must provide pre-bagged meals** for their pets. Each pet will need one bag breakfast and one bag for dinner per day that they are boarding with us. If their dry food is not pre-bagged, there will be a **\$25 charge** to your final bill. Canned/wet food does not need to be pre-bagged.

3. DAYCARE PROGRAM PARTICIPATION

Customer understands that House of Paws is a cage-free daycare facility, where pets are allowed to interact with other pets under supervised care. Customer accepts all risks associated with such interaction. Customer understands that playtime is at the sole discretion of House of Paws, and pets may be separated from other pets or asked to leave for any reason. The daycare program is provided free to all boarders excluding any fees that may apply upon failure to follow the checkout policy.

4. CANCELLATION POLICY

House of Paws keeps our boarding small and individualized; therefore, fill up very quickly. Customers must give a 24-hour notice for boarding and daycare cancellations, so that we can accommodate guests on the waiting list.

5. VETERINARY LIABILITY & CARE

In the event customer's pet should become ill or appear to need veterinary attention while in the care of House of Paws, House of Paws reserves the right to take any and all action necessary to secure the well-being of a customer's pet. This includes, but not limited to, any veterinary attention deemed necessary. Customer agrees to reimburse House of Paws for any and all expenses incurred for the well-being of the customer's pet and to pay any associated bills for such care. House of Paws is not responsible for any injury or death of any pet while on the House of Paws premise or in route to and from the facility.

6. MEDICAL NOTE

Customer understands that a Veterinary Doctor's release is required in the event that a pet becomes ill with any infection considered contagious that can be potentially detrimental to other pets at House of Paws. The Veterinary Doctor's release must be provided prior to returning to House of Paws.

7. DUTY TO DISCLOSE

By signing this contract and leaving pet with House of Paws, the pet's owner certifies the accuracy of all information given about said pet. Owner also agrees to disclose any and all medical or other conditions that may limit or prevent pet from participating in services.

8. REFUNDS

Customer understands that daycare packages are nonrefundable. Daycare packages are not transferable to other pets. Our daycare packages never expire.

9. ABANDONED PETS

Customers understand that pets may not be abandoned at House of Paws. In the event that a pet is not picked up at designated date and sufficient contact information is not provided as to instructions, notification, or plans to pick up pet, the pet will be considered abandoned after 7 days beyond the original departure date. Customer understands that House of Paws will become the legal guardian of abandoned pet and arrangements will be made to re-home pet. Customer fully understands and agrees that in the event that they abandon their pet at House of Paws, they will not be able to retrieve possession of pet and have no recourse against House of Paws.

10. AGGRESSIVE PETS

Customer is aware that no aggressive pets are allowed to participate in any service offered by House of Paws. In the event that pets exhibit aggressive behavior, said pet will be separated from the play group. House of Paws staff will make a reasonable effort to work with customers to address these unacceptable behaviors. However, overly aggressive pets will be asked not to return to House of Paws. Such decisions are at the discretion of House of Paws.

11. PERSONAL PROPERTY

Customer understands that if their pet's behavior results in any damage to facility, equipment or another pet's belongings, House of Paws is not liable and customer is responsible for the full cost of any repair or replacement. House of Paws is not liable for any lost, stolen, or damaged personal property.

12. ILLNESS

Owner is aware that there are certain health issues that can arise during and after boarding and daycare including, but not limited to, diarrhea, excessive salivation, raw paw pads, weight loss, and hoarseness from barking. Some dogs may refuse water which can lead to dehydration. House of Paws monitors all dogs and addresses situations to the best of our ability.

13. KENNEL COUGH

Customer is aware that by leaving pets at House of Paws or any other pet facility, there is a risk of contracting kennel cough, viruses, illnesses or injuries. Although all pets are required to be vaccinated, no vaccine is 100% guaranteed. There are some strains of kennel cough not covered by the Bordetella vaccine. Customer understands that they will be responsible for any and all medical bills incurred by pet for illnesses or injuries during or after their stay.

14. OUTSTANDING BALANCES

Customer agrees to pay all costs and charges for all services needed including, but not limited to, any and all vet costs for the pet during the time the pet is in our care, as well as any outstanding balances (\$5/day until balance is paid).

15. REFUNDS

Customer understands that Daycare packages are nonrefundable, nontransferable, and never expire.

16. MARKETING RELEASE

Customer agrees to allow House of Paws, owners, employees, directors, and our marketing team to use their pet's names and any images or likeness of their pets while at House of Paws or at any House of Paws event for use at any time in any media, marketing, advertising, illustration, trade or promotional materials.

17. REQUIREMENTS & WAIVER

Customer is responsible for any harm caused by his or her pet while the pet is attending House of Paws. Customer shall identify and hold harmless House of Paws against any and all claims that may arise from the action of customer's pet. Customers' pet must be up to date on vaccinations including Rabies, DHLPP, and Bordetella, be in general good health, not in heat or about to go into heat, and free of fleas, ticks, and worms. **We require the Bordetella vaccine to be given every 6 months, even if your vet only requires it once per year.**

I, my heirs, and any other assigns hereby release House of Paws, its agents, officers, subcontractors, employees, animal owners, customers, and potential customers of House of Paws from any and all liabilities for injuries to myself, my pet, or any other property of mine which may arise in any way out of services and/or products provided by or as a consequence of my association with House of Paws. I acknowledge and understand that every pet reacts differently while boarding, and animals, by nature, are unpredictable. Pets and animals may without warning bite or cause injuries to humans and other pets. I acknowledge and understand that there are certain risks involved in leaving my pet in a cage free environment including but not limited to dog fights, dog bites to humans and other pets and possible transmission of disease. With my signature below, I acknowledge and accept exclusive and sole responsibility and agree to pay for my pet's medical expenses no matter the cause. I also authorize the release of said pet(s) medical record from my veterinarian.

I HAVE READ AND FULLY UNDERSTAND THE TERMS OF THIS SERVICE AGREEMENT AND UNDERSTAND THAT I FULLY RELEASE AND HOLD HARMLESS HOUSE OF PAWS FROM ANY CLAIMS, LITIGATION, ACTIONS, SUITS, DAMAGES, COSTS, ATTORNEY FEES, LOSSES, OR INJURIES AS A RESULT OF SUCH CLAIM. I ACKNOWLEDGE DAYCARE PARTICIPATION RISKS AND ACCEPT AND ASSUME ALL RISKS AND RESPONSIBILITIES ASSOCIATED WITH MY PETS PARTICIPATION IN ANY AND ALL SERVICES.

Owner Signature: _____

Date: _____