Lumos – The Alternative To BetterCloud

Lumos helps IT teams go beyond User Lifecycle Management. We help you control SaaS spend and automate access requests and access reviews through self-service.

"Our goal with Lumos is to make our employees more productive. But at the same time, we've dramatically stepped up our compliance & security. Only Lumos can do that!"

Andrew Daniels,
CISO/CIO at Druva

Why are IT Teams switching from BetterCloud to Lumos?

Do More With Less

Using BetterCloud means you have to use Productiv or Torii for license management and Sailpoint for identity governance, too. Lumos is an all-in-one.

Get Compliance Ready

Time-consuming access and vendor reviews? Least-Privilege Access or Zero Trust? With Lumos, compliance enforcement is a breeze. Your auditors will love it.

Save Time with Self-Service

With Lumos, you empower your employees to go to your Company AppStore and ask for access to apps and permissions. Automate approval flows and provisioning.

Wait, Lumos Does Really More Than User Lifecycle Management?
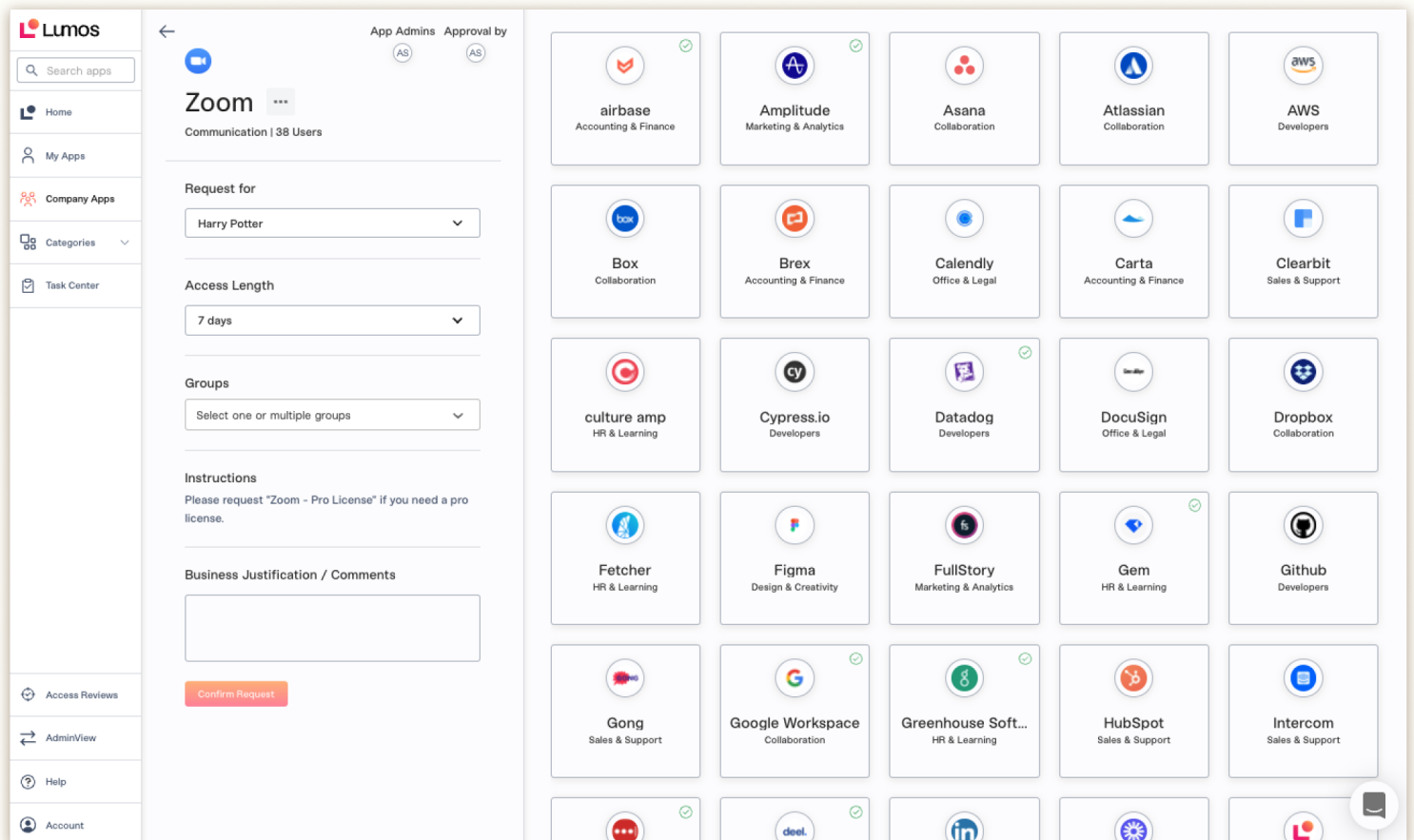
Self-Service

You can overcome over-/underprovisioning only through self-service. That's where Lumos comes in. With Lumos, you increase workforce productivity through your self-service Company AppStore and ensure compliance readiness by automating user access reviews.

Overprovisioning

IT automation starts with role-based access control (RBAC). However, RBAC reaches its limits quickly. Employees keep access to tools or permissions long after they stop using the app, creating security issues. RBAC contributes to privilege sprawl.

Underprovisioning

Employees quickly outgrow the standardized roles designated by RBAC. So they submit IT tickets. Even with workflow automation tools like BetterCloud, Lumos research shows that 25-60% of all IT tickets are still requests for access.

Why Choose Lumos over BetterCloud?

Companies need both RBAC and self-service. Tools like BetterCloud only focus on RBAC, whereas Lumos offers a comprehensive solution with self-service access requests and access reviews.
It's time to level up to an identity governance platform that saves costs, enforces compliance, and boots productivity.

	Lumos	BetterCloud
Day-Zero Onboarding	✅	✅
One-Click Offboarding	✅	✅
Shadow IT Discovery	✅	✅
SaaS Spend Reporting	✅	🚫
Self-Service AppStore Give employees the freedom to browse and request access to company-approved apps. Cut down on support tickets with automated account creation, app requests, and approvals.	✅	🚫
Time-based access requests Minimize security risks due to over-provisioning by granting access to apps for a limited time.	✅	🚫
Intercepting & Resolving IT Tickets with AI Find and intercept app requests in your ITSM before they reach your IT team's queue. Resolve access requests and log the activity in Lumos and your ITSM.	✅	🚫
Access Request Audit Log Gather all the app access evidence you need for SOC2 audits. Keep track of every employee who requests, gets approval for, and uses every app across your enterprise.	✅	🚫
Automated Access Reviews Say goodbye to the endless spreadsheets, VLOOKUPs, IT tickets, and back-and-forth with your auditor. Lumos automates user access reviews to keep your company compliant and safe, all in one place.	✅	🚫
One-Click Compliance Reports Consolidate the evidence needed for SOC2 user access audits into one easy-to-read report.	✅	🚫

Modern IT & Security Teams Choose Lumos

VOXMEDIA

BuzzFeeᴅ

dialpad

mixpanel

Click Here to Request a Demo

or visit us at Lumos.com