WHAT TO DO IF YOU EXPERIENCE A LOSS

Here's what to do immediately after you become aware of damage or theft:

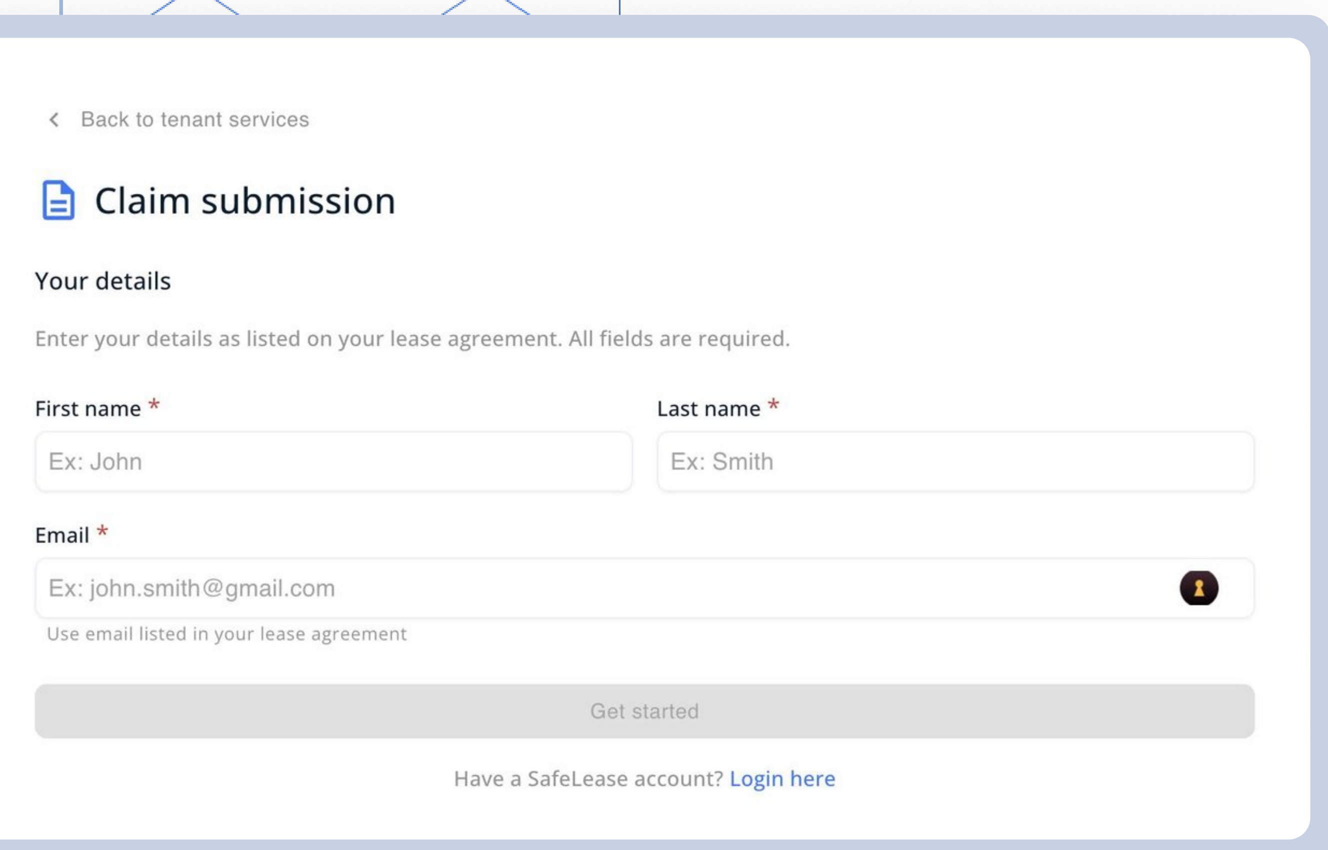
- Notify the storage facility
- Take photos
- Protect your property from further damage
- Keep your lock and damaged property
- Call the police and obtain a police report
- Be prepared to provide rental agreement addendum, proof of value, i.e., sales receipts, photos of items stored in the unit, and other evidence of loss to the claims adjuster

FILE A CLAIM

To submit a claim, please visit:

tenant.safelease.com

SafeLease


Back to tenant services

Claim submission

Your details

Enter your details as listed on your lease agreement. All fields are required.

First name * Ex: John

Last name * Ex: Smith

Email * Ex: john.smith@gmail.com

Use email listed in your lease agreement

Get started

Have a SafeLease account? Login here

PROTECTION LEVELS

Coverage may vary by store location. Plans are priced monthly and included in the total rental fee.

$2,000
Protection Level

$3,000
Protection Level

$5,000
Protection Level

DEDUCTIBLE

A $100 per-claim deductible for all protection levels applies.

The deductible is waived for burglary claims when a cylinder lock, disc padlock, or smart lock is used.

*We will not pay for loss until the amount of the loss exceeds the deductible amount of $100.

STORAGE UNIT PROTECTION

The Easy and Affordable Way to Protect Your Stored Property

STORAGE TIPS

- Keep an inventory of your items and take photos
- Store electronics in the rear of the unit
- Always lock your unit with a cylinder or disc padlock
- Place boxes on pallets, skids, or 2x4s
- Cover your property with drop cloths or plastic covers
- Avoid storing items that are not protected by your plan

INFORMATION ABOUT YOUR PROTECTION PLAN

The protection plan is an optional amendment to your self-storage rental agreement. If you choose to purchase a protection plan, the protection plan agreement is between you, as tenant, and the owner or manager of the self-storage facility where you have an active rental agreement. The liability of the store owner is limited to the terms, limits, and conditions of the protection plan.

SafeLease Insurance Services LLC ("SafeLease") is not a party to the protection plan. SafeLease's role in administering the protection plan is limited to (1) providing insurance coverage for the facility owner and/or operator to cover liability under the protection plan and (2) administering claims that tenants who have purchased the protection plan may submit to the facility owner/operator for lost or damaged stored goods, under the terms of the protection plan.

While your store may require some form of stored goods protection, participation in the protection plan is not required to rent storage space. The plan may duplicate coverage that may be provided by a homeowners or renters insurance policy. The protection plan is a month-to-month program. You may cancel your participation in the plan at any time.

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WHAT'S COVERED*

- Rodent and vermin*
- Burglary*
- Damage to stored vehicle, boat, or trailer
- Water damage
- Fire
- Building Collapse including weight of snow/ice
- Vandalism
- Mold and Mildew*

Protection plans are not insurance and do not cover against flood, surface water, and mysterious disappearance.

•Participating protection plans cover risks associated with the negligence of the store owner and are designed to be compliant with regulatory requirements set forth by the New York Department of Financial Services.

*Evidence of forced entry and police report required to file a burglary claim. Rodent/vermin and mold/mildew have a sublimit of $500. Water damage coverage does not extend to damage caused by flood/surface water.

VEHICLES STORED OUTDOORS

Protected

External damage from a burglary/attempted burglary

Damage to vehicles exterior

i.e., Dings, debris, scrapes and scratches

Theft of, or damage to OEM parts

Not Protected

- Items that are not permanently attached to the vehicle, i.e., grill, propane tank, generator, etc.
- Items stored inside the vehicle

For a complete list of items not covered and exclusions, please review the Protection Plan Addendum.

We suggest you refrain from storing the following items in your self-storage unit as they will not be covered under this policy.

- Accounts, bills, currency, data, documents, records, deeds, evidences of debt, money, notes, securities, or stamps; animals, birds, or fish; aircraft; contraband or other property held for, or in the course of, illegal transportation, sale, or trade; firearms; furs, fur garments, and garments trimmed with fur; jewelry, watches, precious or semiprecious stones, bullion, gold, goldware, gold plated ware, silver, silverware, platinum, or other precious metals or alloys, and photographic equipment; valuable papers and records, including those which exist as electronic data and photographs.

PLEASE NOTE

The information presented in this publication is intended to provide a summary. Please refer to your self storage rental agreement for a full description of terms, conditions, limits and exclusions. The loss prevention information provided is intended only to assist plan participants in the management of potential loss-producing conditions involving their premises and/or operations based on generally accepted safe practices.