



The digital travel assistant every airport needs, always at passengers' fingertips.

As air traffic rises, so does the pressure to maintain the best possible passenger experience. Today's travelers expect instant, accurate information delivered in the simplest and most convenient way possible. Yet, congestion around FIDS screens is still a common sight, and passengers often find themselves toggling between multiple apps from airlines, airports, or other solutions to get the latest flight updates. When disruptions, like power outages, hit, passengers often flood information desks, overwhelming staff as they scramble for updates. In this environment, it's easy for passengers to feel disconnected or frustrated.

With Pocket Flights, you can transform your airport in a place where passengers know everything, at every touchpoint. With a simple QR code scan, they can search for their flight and opt to receive real-time notifications, giving them peace of mind that they receive the same accurate information as on the FIDS screens. Using this solution, you're not just providing an airport experience; you're offering a journey that reflects your commitment to clarity, reliability, and excellence. This is the kind of experience passengers expect when they fly with you, and it's the reason they'll choose your airport again and again.



Make Passengers Feel in Control of Their Journey

Ensure that passengers are always in the loop with real-time updates and personalised notifications at every stage of their journey. They simply scan a QR code and get instant access to crucial information. Whether it's check-in, boarding times, delays, gate changes, or cancellations, passengers receive instant updates, reducing the risk of missing a flight. With precise "time to gate" information, they can plan their time efficiently and avoid unnecessary rushing. Plus, with no need for personal data, passengers can stay informed while maintaining their privacy.

Stress-free travel. It's that simple.



Your Reliable Partner During Disruptions

Unexpected disruptions like power outages or network failures can cause chaos, but with Pocket Flights, passengers always have access to the critical flight information they need, directly on their phones. With consistent, reliable data across all channels—from FIDS screens to websites to apps—your passengers will always see the same, trusted information, ensuring a more pleasant and smoother airport experience.

When disruptions hit, we keep your passengers and operations in perfect sync.



Empower Passengers to Enjoy Your Airport's Amenities

With Pocket Flights, passengers are no longer tethered to the departure boards, anxiously waiting for their next update. Instead, they receive real-time flight details—boarding, delays, gate changes—straight to their phones, allowing them to roam freely through dining, shopping, and relaxation areas. Passengers stay informed while having the freedom to enjoy their time at the airport, ensuring they're only called to the gate when absolutely necessary.

Create a relaxed travel experience. Unlock your airport's potential.

AirportLabs Product Portfolio: Unifying Expertise, Innovation, and Seamless Integration

Industry Expertise: Developed by a team with deep aviation industry knowledge.

Cloud-based Architecture: Responsive design and accessible across any platform, ensuring seamless functionality anywhere.

Data Integration: Effortless integration with any data source or third-party system, backed by automatic data capture.

Learning Academy: We offer comprehensive training and adoption resources, such as user guides, training videos and organised workshop sessions that can be provided on-site and remotely throughout the entire life of the product.

Reach out to our PocketFlights experts for a product demo:



Bianca Fagaras
Product Manager
bianca.fagaras@airportlabs.com



Silvia Stetca
Project Manager
silvia.stetca@airportlabs.com



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