

## Volunteer Lone Worker Considerations

Your organisation will have a lone worker policy – these are considerations that may already be covered by your existing policy but worth checking.

- Most are valid for both paid and volunteer staff members.
- Introduction to 'lone working' what is meant by it and your organisations definition.
- Use of technology to support 'safer' lone working;
  - Radios
  - Panic alarms
  - Apps like Stay Safe – [StaySafe Lone Worker App | EcoOnline](#)
  - Body camera / surveillance cameras in areas where lone working takes place.
  - Phone trackers / online diaries.
- Check in and out systems – messaging.
- Time frame for lone working period / appointments etc.
- Dynamic risk assessments and clear situation response procedure if lone worker becomes unsafe – staff member or volunteer co-ordinator responsibility.
- Health & Safety– safeguarding and boundary training.
- Additional training such a self defence like those provided by:
  - Blossom Training and Development [www.blossom-uk.co.uk](http://www.blossom-uk.co.uk)
  - Restraint training [www.reactuktraining.co.uk](http://www.reactuktraining.co.uk)
- Clear understanding as part of induction training about laws around safety and responsibilities.
- Supervision and debrief checks – connection to staff and volunteer wellbeing offer.
- Consideration of how important data / information is shared with staff & volunteers that might be important in a lone-working situation – e.g. information about a client, location that is vital for safety.
- Emergency contact information for all volunteers – also details of who to contact in an emergency situation.

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