

Initial Questionnaire For New Volunteers

On this page you'll find some example questions and ideas for capturing initial information from new volunteers to help you showcase the impact of volunteering for your organisation on them.

This can be useful to support funding applications or reporting back to funders, for your volunteering programme but also to support volunteer recruitment and for use in your annual report to support your volunteer strategy.

The questions can be re-visited at time periods decided by your organisation to track progression etc.

For example, you could do initial questionnaire as point of starting and revisit every 6 month or 12 months throughout the volunteers time with your organisation – this would give a real progression journey for each volunteer working with you.

This timescale is very adaptable to your volunteer roles, time commitment they have with your organisation etc.

Rating / scales are useful to give numerical data that can be compared at the different time points. For example, rate / scale from 0-10.

Pre-Role Question Examples

- How would you rate your current volunteering experience?
- How would you rate your confidence?
- How would you rate your knowledge (could be on specific role related topics)?
- How would you rate your level of social skills?
- How would you rate your current physical health?
- How would you rate your wellbeing at the moment?
- Why have you chosen to volunteer for (org)?
- Open questions could follow this rating answer to unpack how / why they have scored themselves these ratings.

During / Post Role Question Examples

- How would you rate your volunteering experience?
- Has your confidence / mental health/ physical health (you could have separate questions for each theme) improved due to your volunteering role?
- Do you feel like volunteering has given you a purpose?
- How valued do you feel as a volunteer with (org)? could follow this up with how do they feel valued.
- How supported are you in your volunteering role? Could follow this up with how they feel supported.
- Is there anything more (org) can do to support you in your volunteering role?
- Open questions could follow this rating answer to unpack how / why the scale might have changed.
- Do you feel you have learned anything new due to this role?
- Would you recommend volunteering with.... to a friend?

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