HGH GANAUDO

Using multiplatform audio to amplify overall media campaign ROI



Claire Taylor Partner, Analytics, WPP Media

Donna Burns Head of Insight, Radiocentre

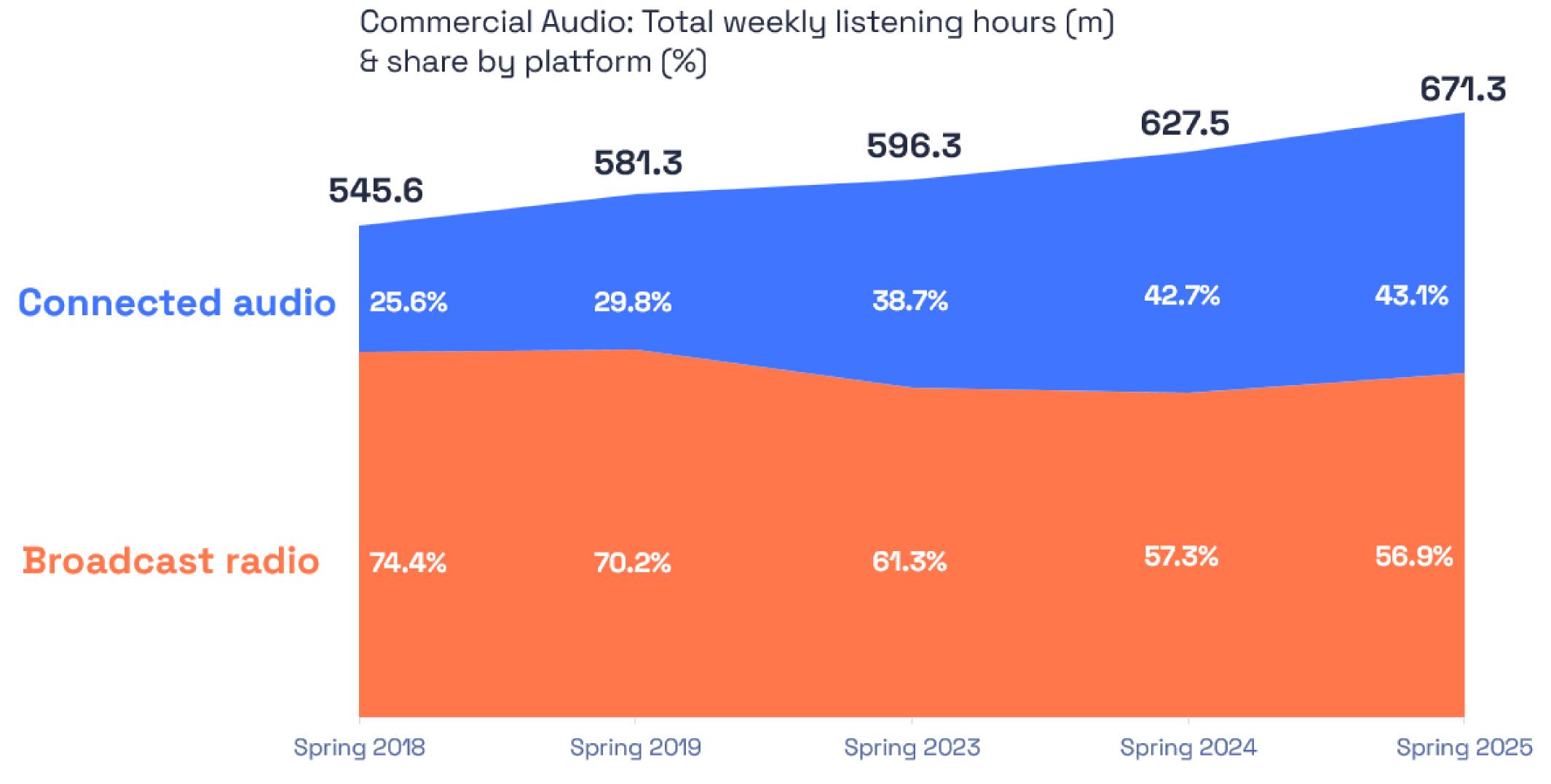
Background and objectives

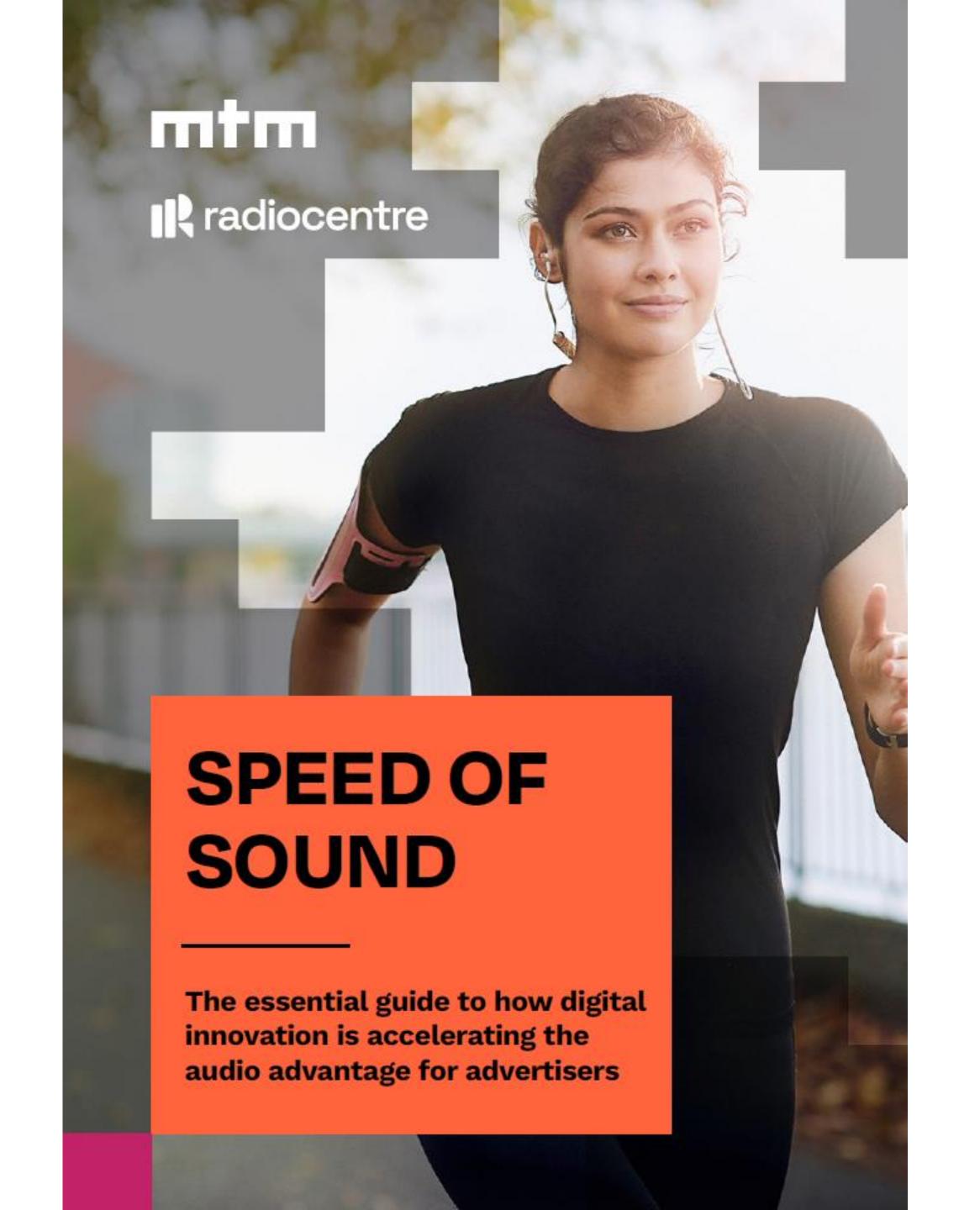
Donna Burns Head of Insight, Radiocentre



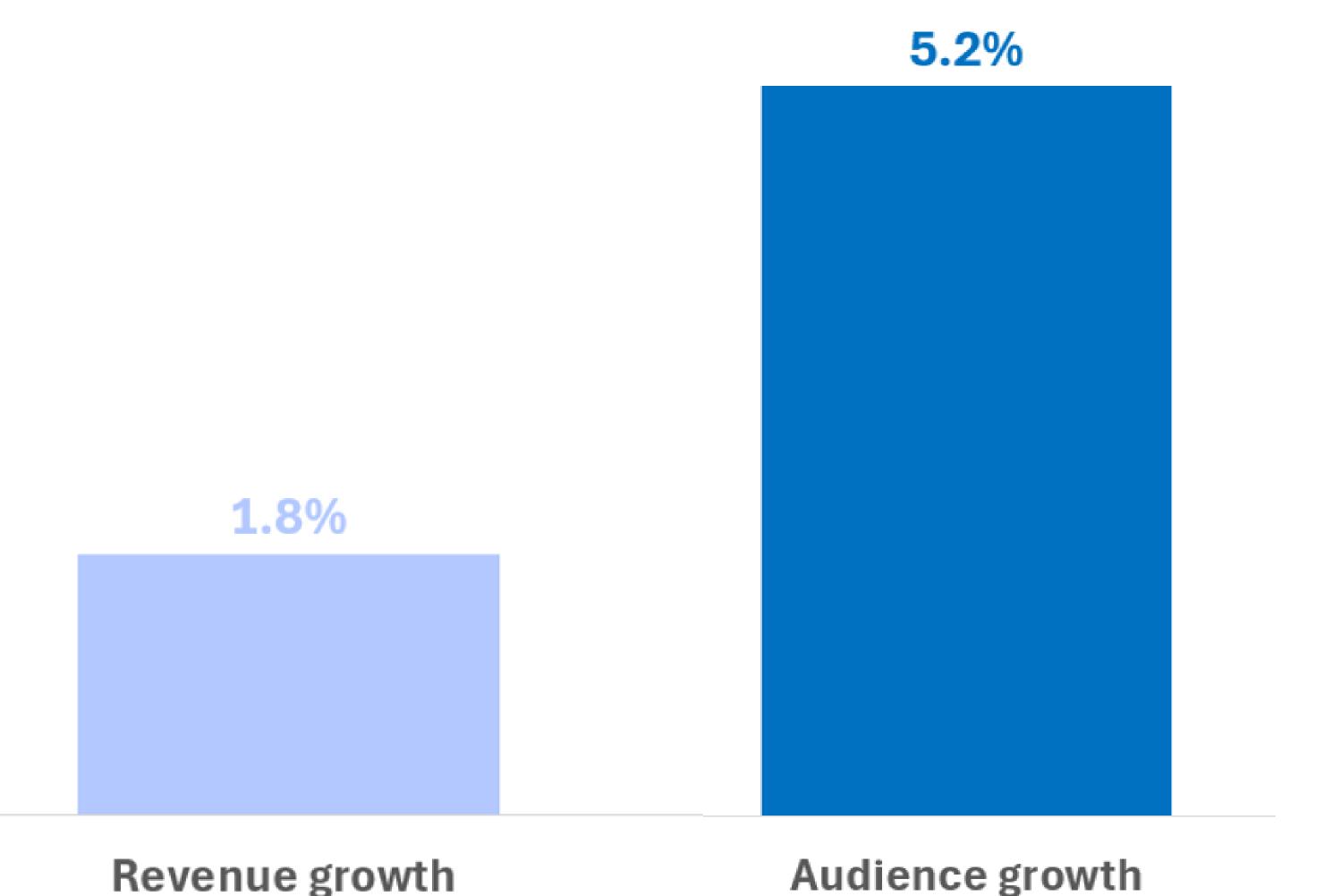
Total commercial listening is up +23% since 2018

connected audio is the main driver of growth





Multiplatform Audio AD REVENUE lags AUDIENCE growth



Total commercial audio y-o-y % change in Revenue & Audience

2024 vs. 2023

Audience growth

Unlocking the Multiplatform Audio ad opportunity according to RC customer research

More effectiveness data - e.g. the last (radio) ROI study from Radiocentre is pretty dated.

> ROI understanding is critical. Higher CPTs (for digital audio) are often a blocker – need to validate the cost.

New/nuanced
Audio ROI
evidence

Prove the effectiveness and incrementality of digital audio/podcasts to support higher CPTs.

(Justify) cost premium of Digital Audio vs. Linear radio

Objectives for this study

Develop ROI evidence to underpin hypotheses developed in Speed of Sound

- 1. Quantify Audio ROI relative to other media for both generating and converting demand
- 2. Compare ROI of Broadcast Radio and Digital Audio individually to other media
- 3. Explore how Multiplatform Audio amplifies overall media campaign ROI





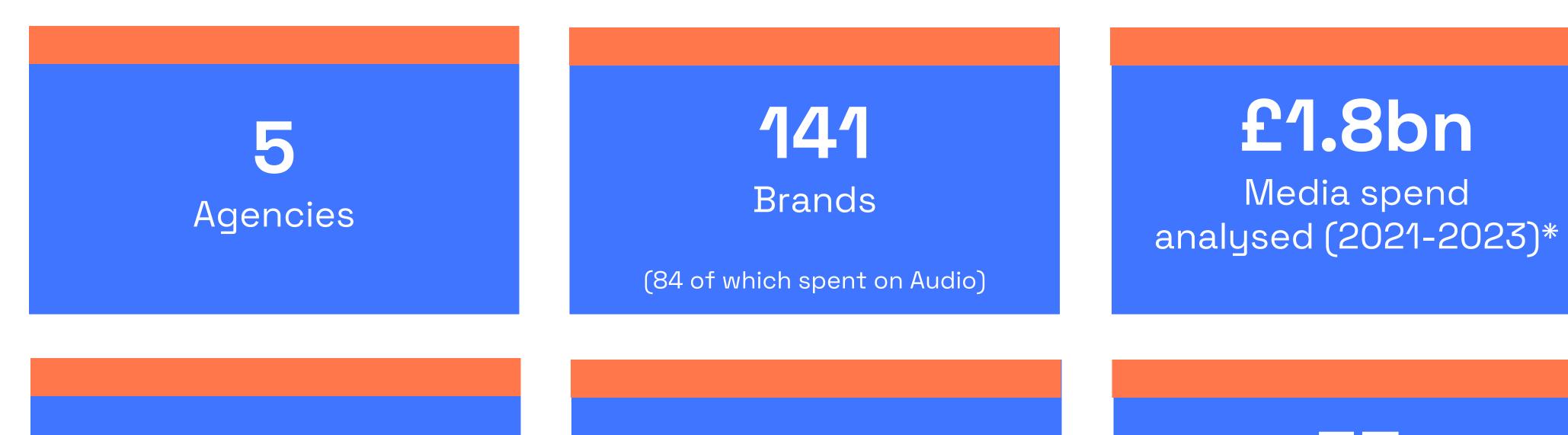
Methodology & Findings

Claire Taylor Partner, Analytics, WPP Media

Our approach was two-fold

Mine the
Profit Ability 2 database
for learnings about Audio
at a headline level

Profit Ability 2 is the biggest post-COVID MMM databank



10 Media channels 53
Brands matched pre & post Covid



^{*}Based on end date of analysis period. Spend by year: 21% 2021, 32% 2022, 47% 2023 All analysis based on most recent 52 weeks available.

Sectors**

**Total databank has 14 categories only 7 have sufficient granularity to report individually



Our approach was two-fold

1

Mine the
Profit Ability 2 database
for learnings about Audio
at a headline level

2

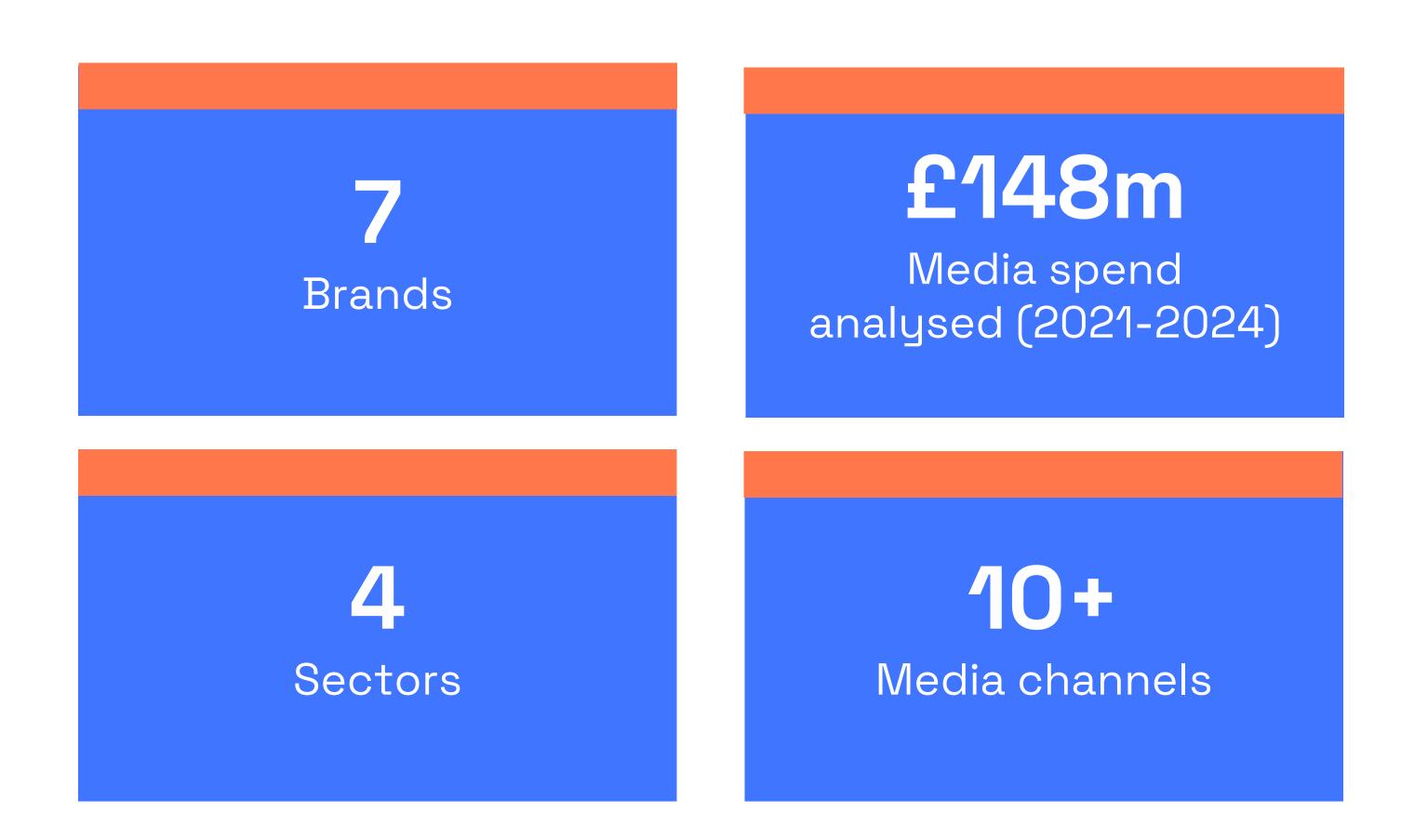
Identify advertisers where it is possible to separate Digital Audio from Broadcast Radio effects within their MMMs

Definitions (1)

Description	Includes	
Broadcast Radio	• Linear radio listened to via non-IP device (e.g. FM/AM/DAB receiver)	
Digital Audio	 Linear radio listened to via IP-device Podcasts Streamed music services 	

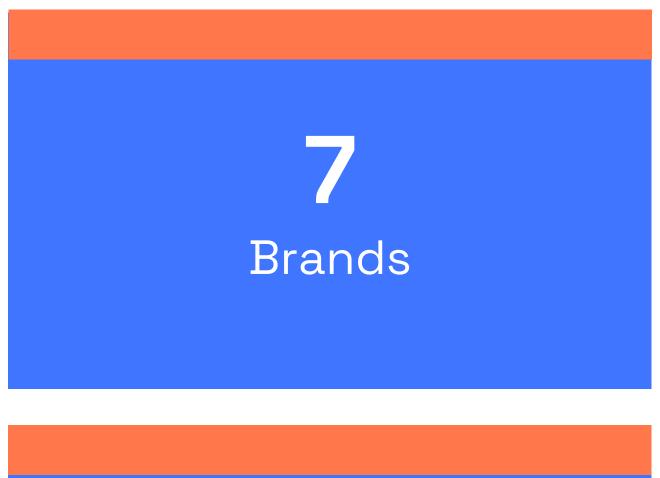
Our Multiplatform Audio Dataset

- brands whose Broadcast Radio & Digital Audio effects are separable in MMMs



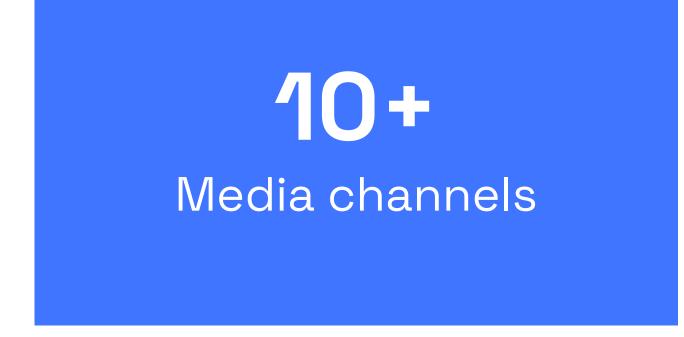
Our Multiplatform Audio Dataset

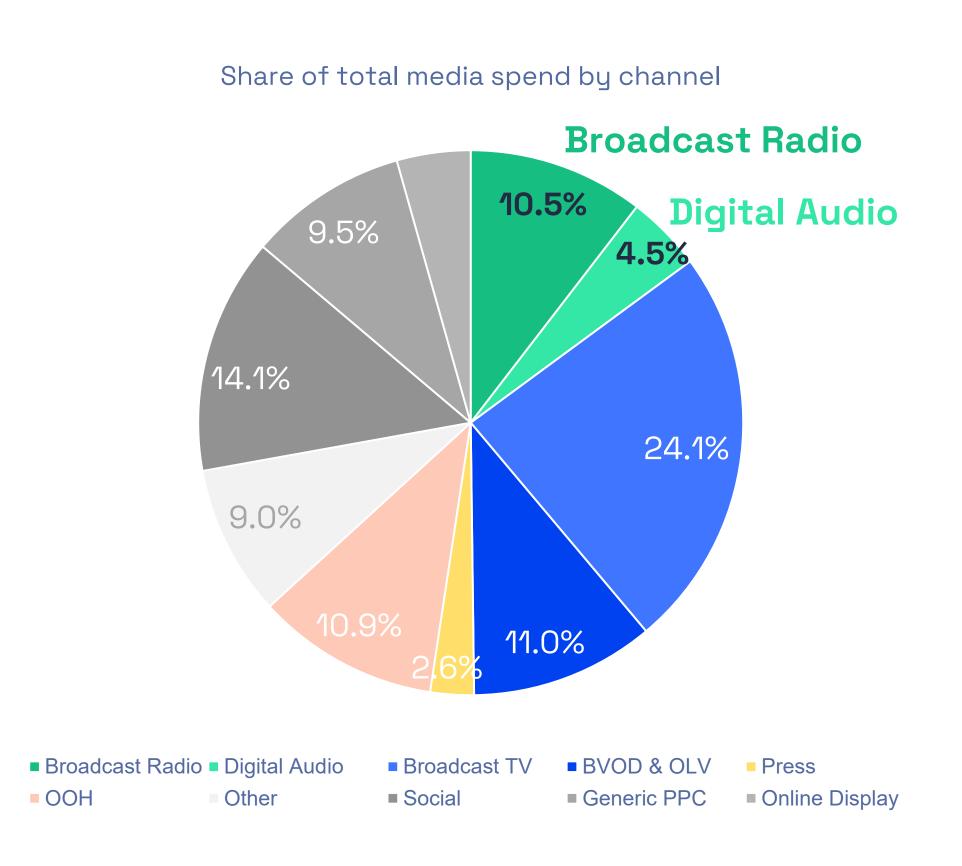
- brands whose Broadcast Radio & Digital Audio effects are separable in MMMs













The outputs of these 7 models were then linked to Profit Ability 2 dataset to provide a comparison to other channels

7 x advertisers
where we can
split Digital Audio
from Broadcast
Radio in their
MMMs



Index of ROI by audio channel, aggregated across the 7 advertisers



Apply the indices for Digital Audio and Broadcast Radio to the Profit Ability 2 Audio average ROI



Comparable ROI for Digital Audio and Broadcast Radio vs. other media



1. Total Audio ROI relative to other media

- Generating demand (full-term)
- Converting demand (short-term)

Definitions (2)

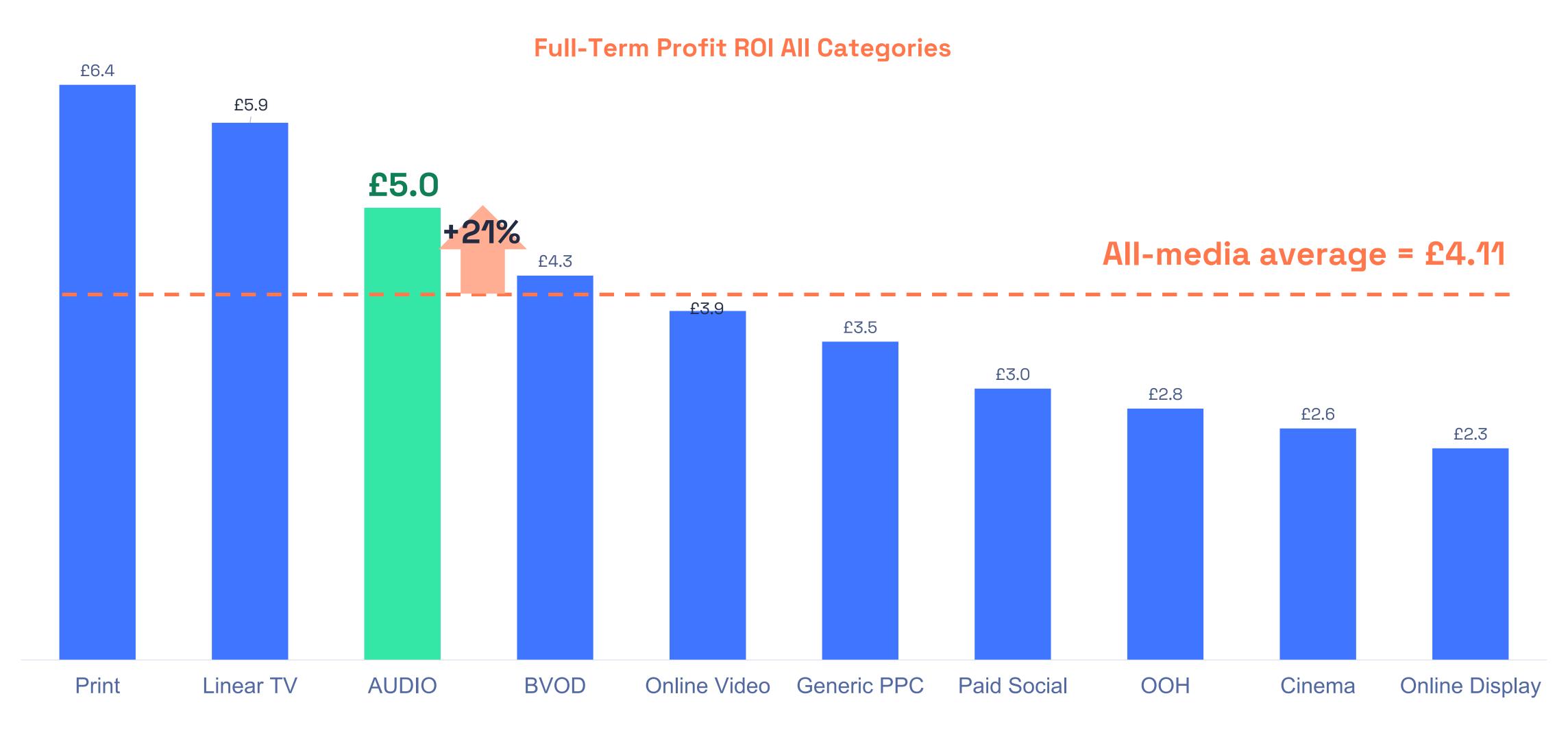


Profit Volume - The incremental contribution of advertising to business profit based on unit sales, revenue contribution, profit margin and/or lifetime value

Profit ROI - The ratio between profit volume and advertising spend (ROI = profit volume / media spend where 1 = breakeven)

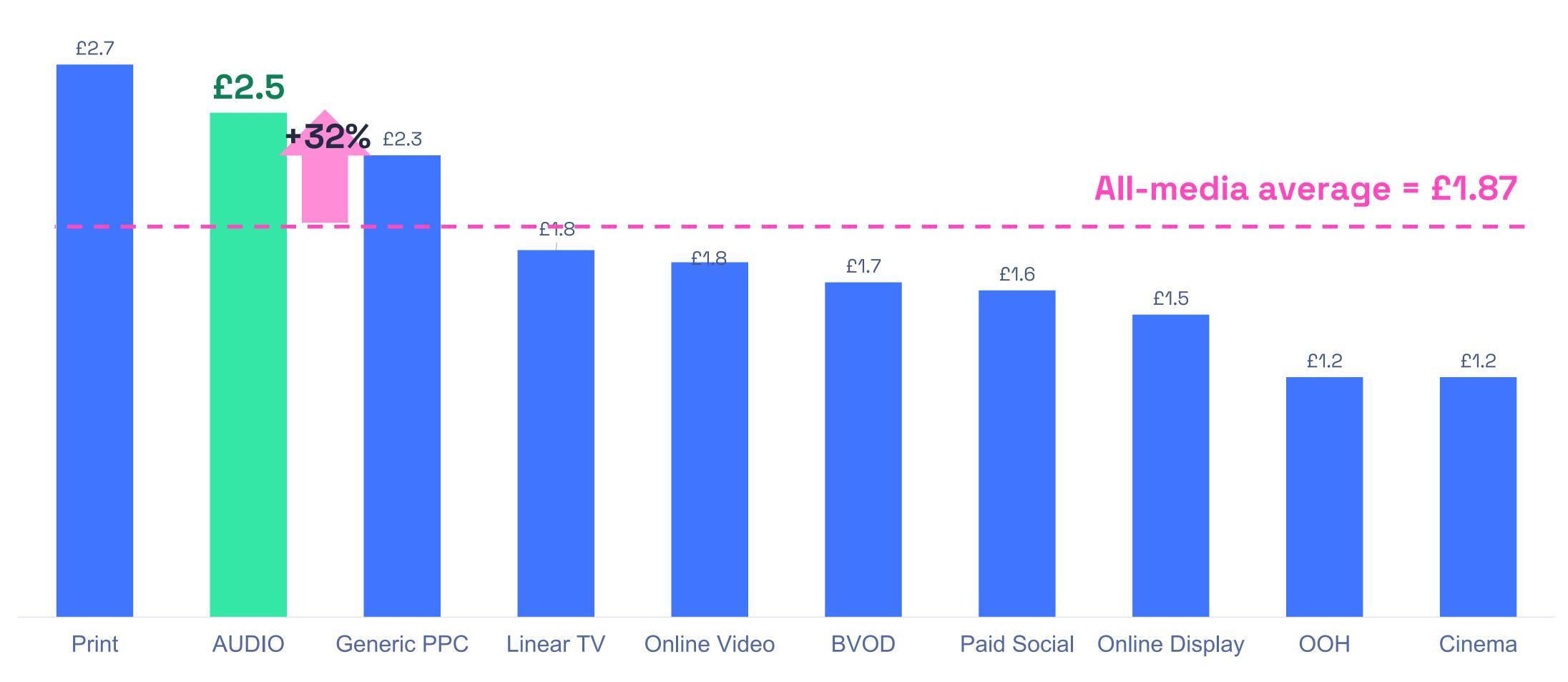


Audio Full-term profit ROI is 21% higher than the all-media average



Audio Short-term profit ROI is 32% higher than the all-media average

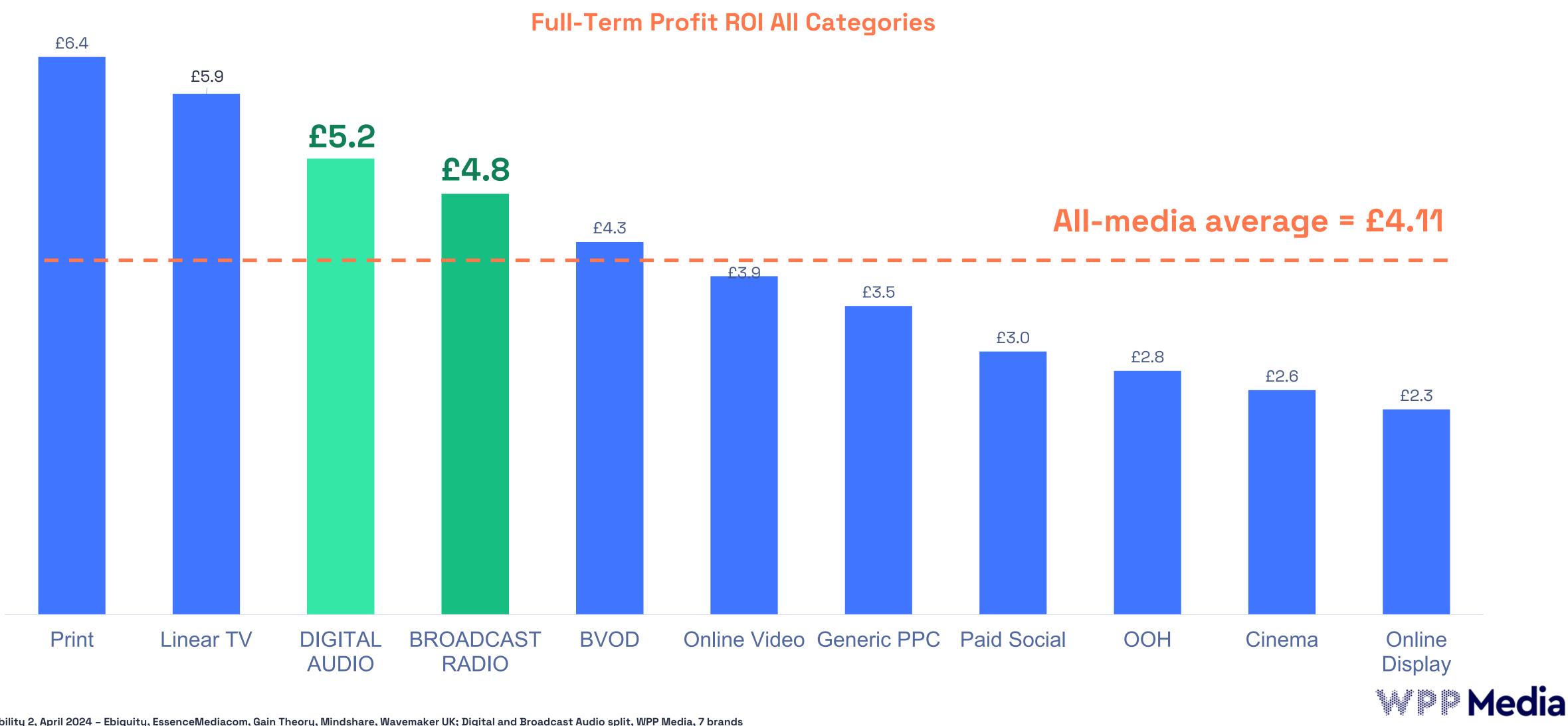
Short-Term Profit ROI All Categories



2. Broadcast Radio & Digital Audio ROI vs. other media

- Generating demand (full-term)
- Converting demand (short-term)

Broadcast Radio AND Digital Audio Full-term profit ROI are both significantly higher than the all-media average



Broadcast Radio AND Digital Audio Short-term profit ROI are both significantly higher than the all-media average Short-Term Profit ROI All Categories

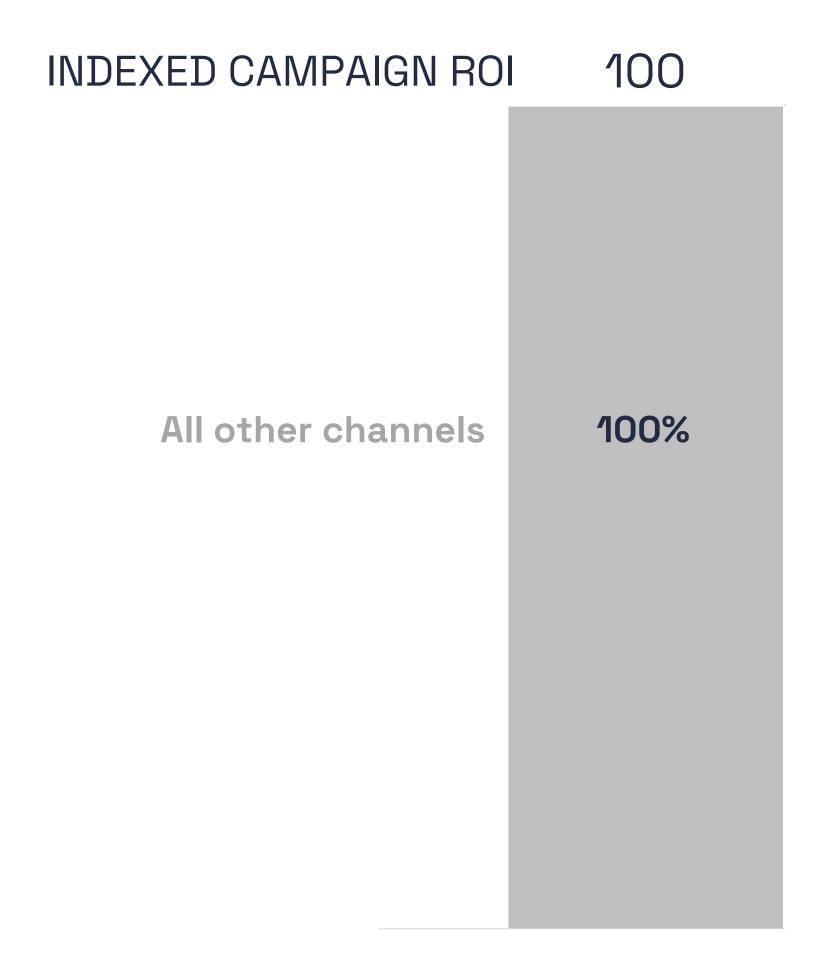


High Gain Audio

3. Effect of Multiplatform Audio on overall campaign ROI

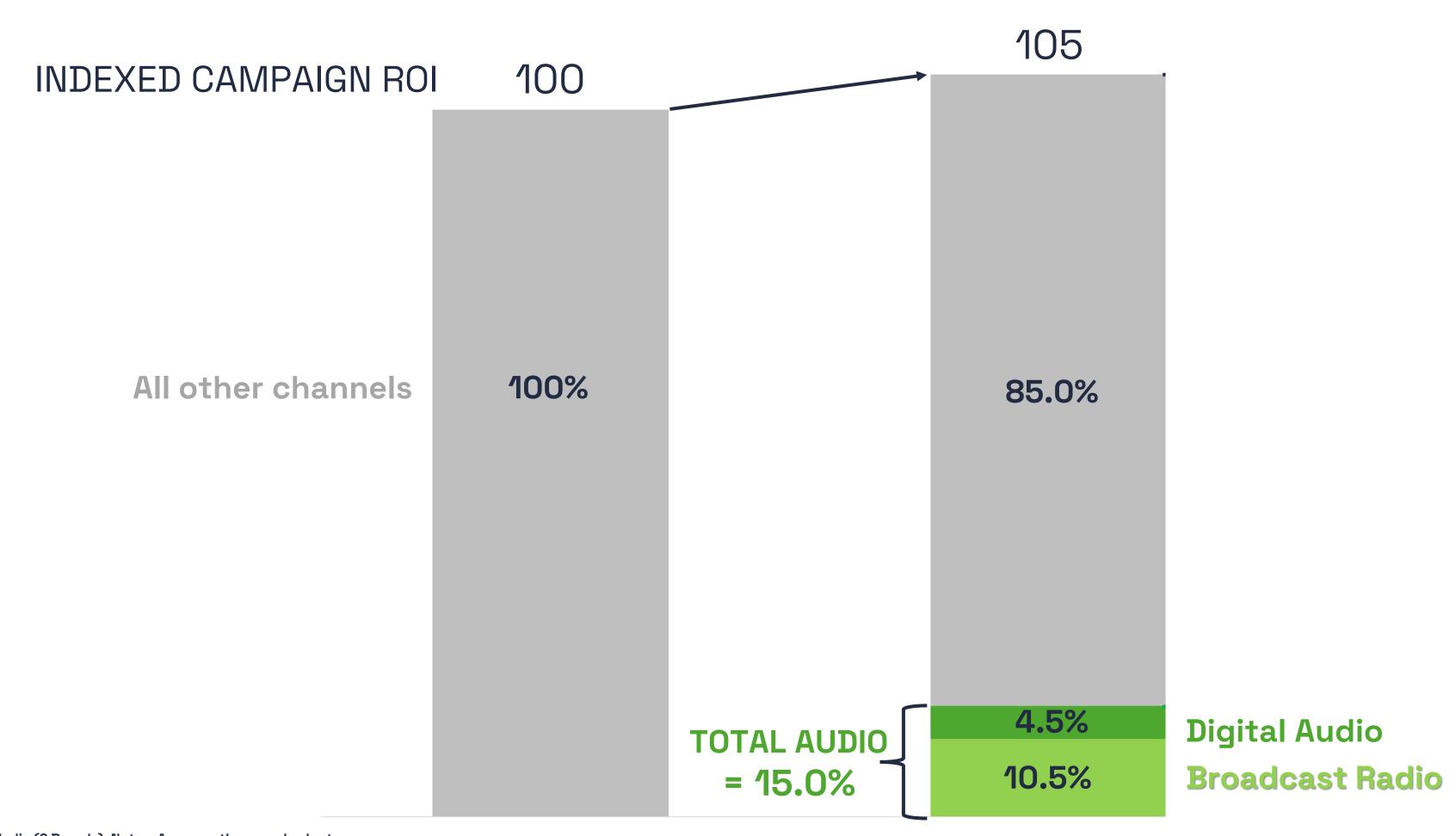
Excluding Audio: SHORT-TERM CAMPAIGN ROI base

No Audio: overall campaign ROI (SHORT-TERM)



Including Multiplatform Audio within the mix boosts SHORT-TERM TOTAL CAMPAIGN ROI

Effect of including Audio on overall campaign ROI (SHORT-TERM)





Theory reminder: diminishing returns and marginal ROI

Average vs Marginal ROI - example







Both Broadcast Radio and Digital Audio have headroom to profitably increase investment





Available headroom vs. current spend at different levels of Short-term MARGINAL ROI cut-off

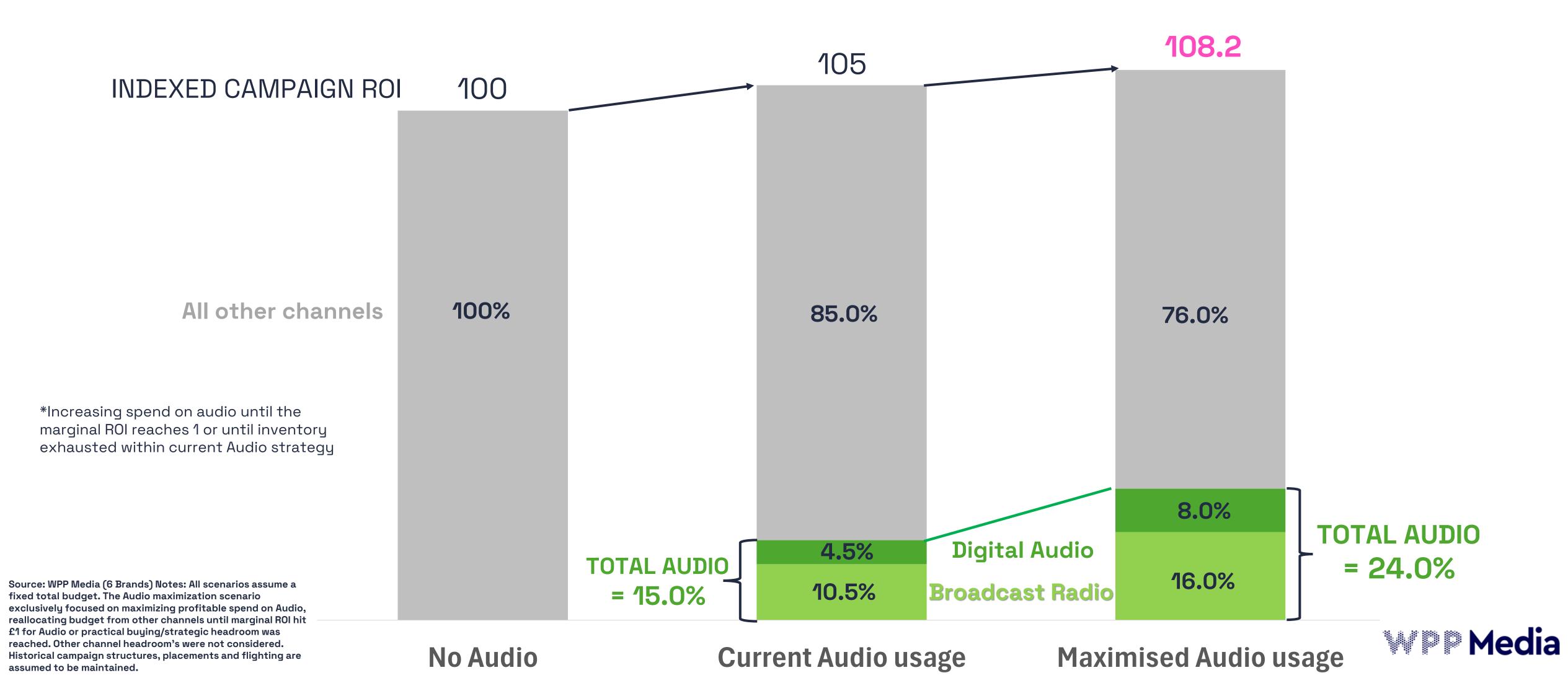
Minimum Marginal Profit ROI	Broadcast Radio	Digital Audio		
£1.50	+20%	+40%		
£1.25	+40%	+80%		
£1.00	+90%	+130%		
Maximised level				





Maximising Multiplatform Audio share of media spend to 24% boosts SHORT-TERM TOTAL CAMPAIGN ROI by 8.2%

Effect of including and maximising* Audio budget share on overall campaign ROI (SHORT-TERM)



Summary of the key findings

Key learning 1

Audio has both a
higher short-and-full
term ROI vs the allchannel average

+32% in the shortterm

+21% in the full-term

Key learning 2

When measured separately, both Broadcast Radio & Digital Audio outperform the all-channel average

Key learning 3

Including Multiplatform Audio within the media mix boosts total

+5% the short term

campaign ROI

Key learning 4

Maximising Multiplatform Audio within the media mix boosts total

+8% in the short-term (max spend 24%)

campaign ROI





Wrap up: putting the learning into practice

Donna Burns Radiocentre

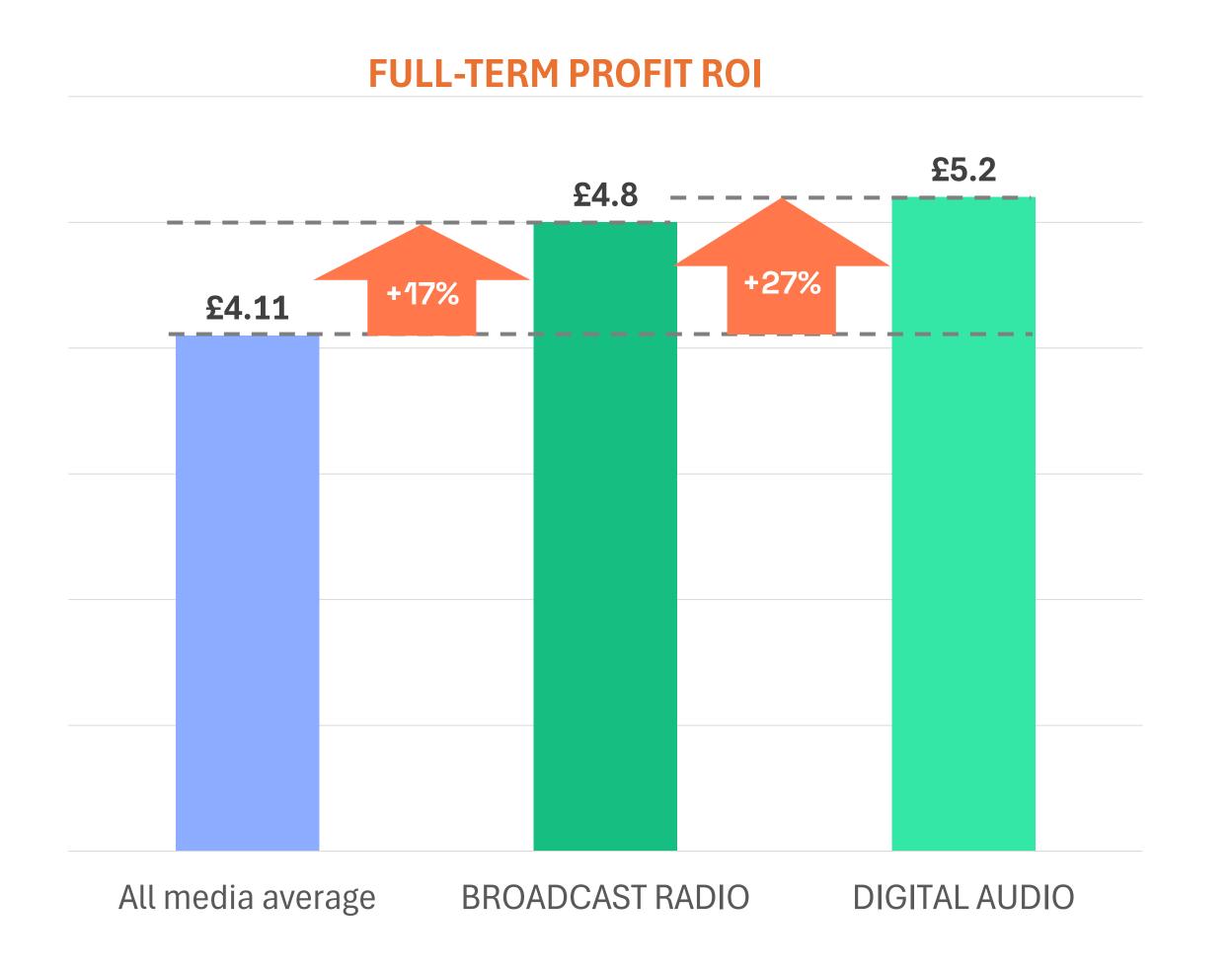


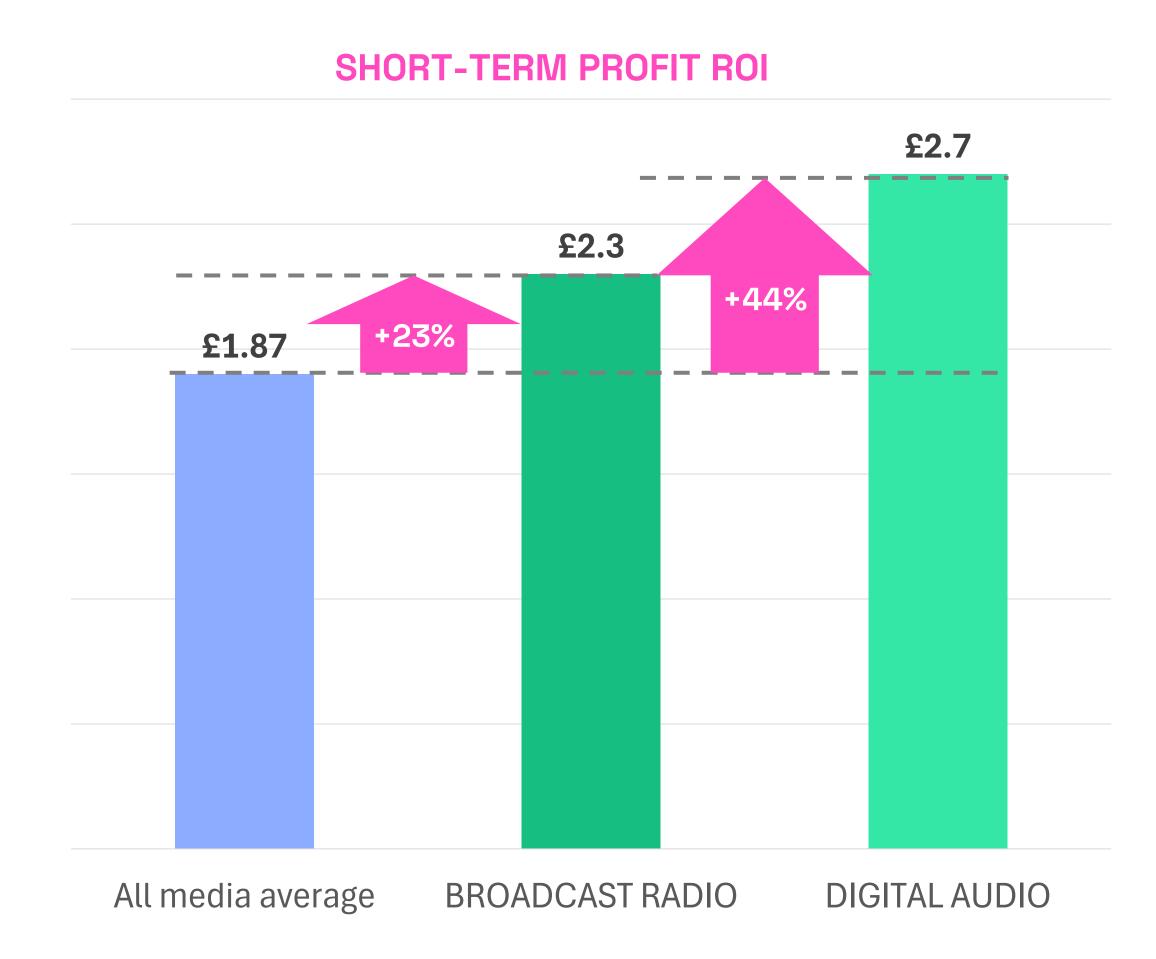
Multiplatform Audio is underinvested!



Multiplatform Audio is underinvested!

Profit ROI significantly outperforms the all-media average





The Radiocentre 3-step guide: Amplifying campaign effects using multiplatform audio

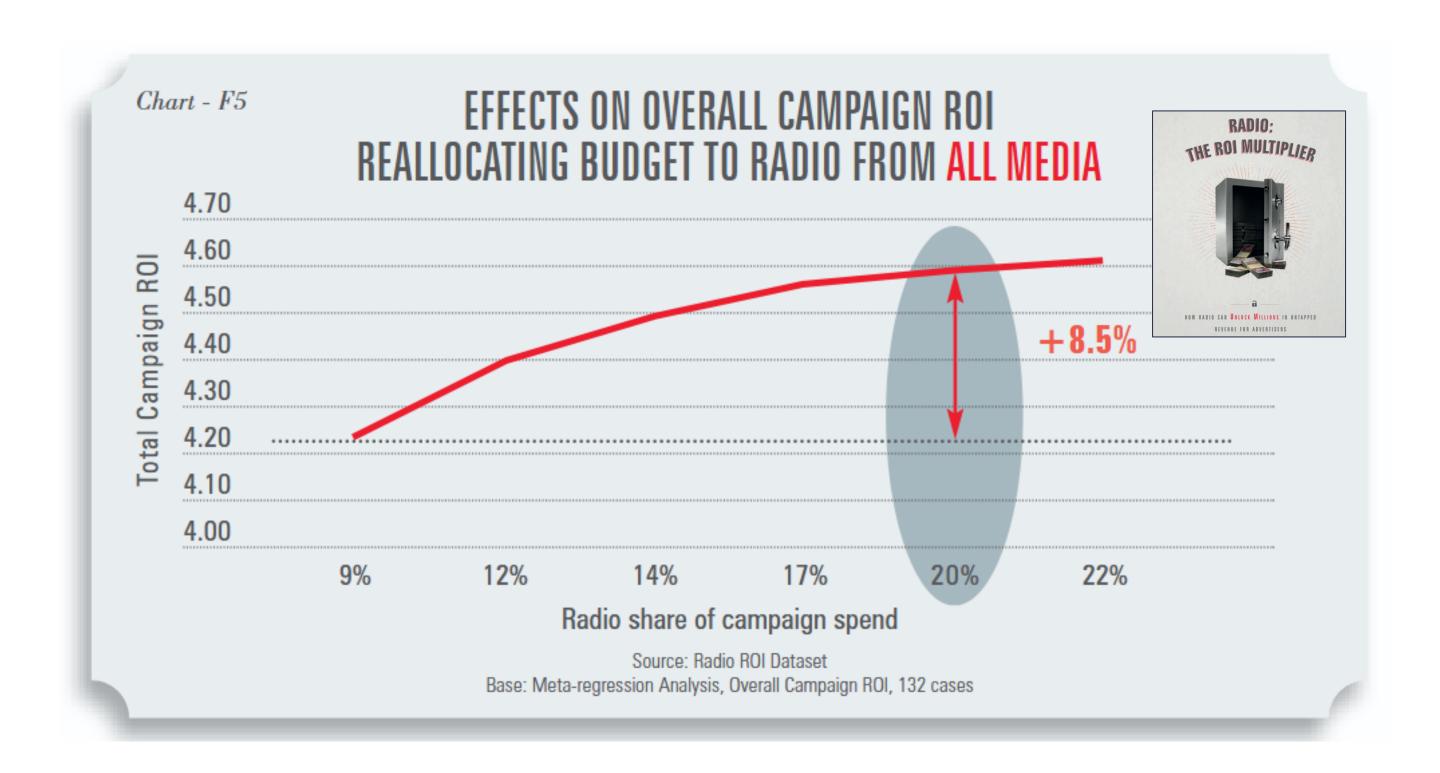
STEP 1.

Be more ambitious with multiplatform budget allocation

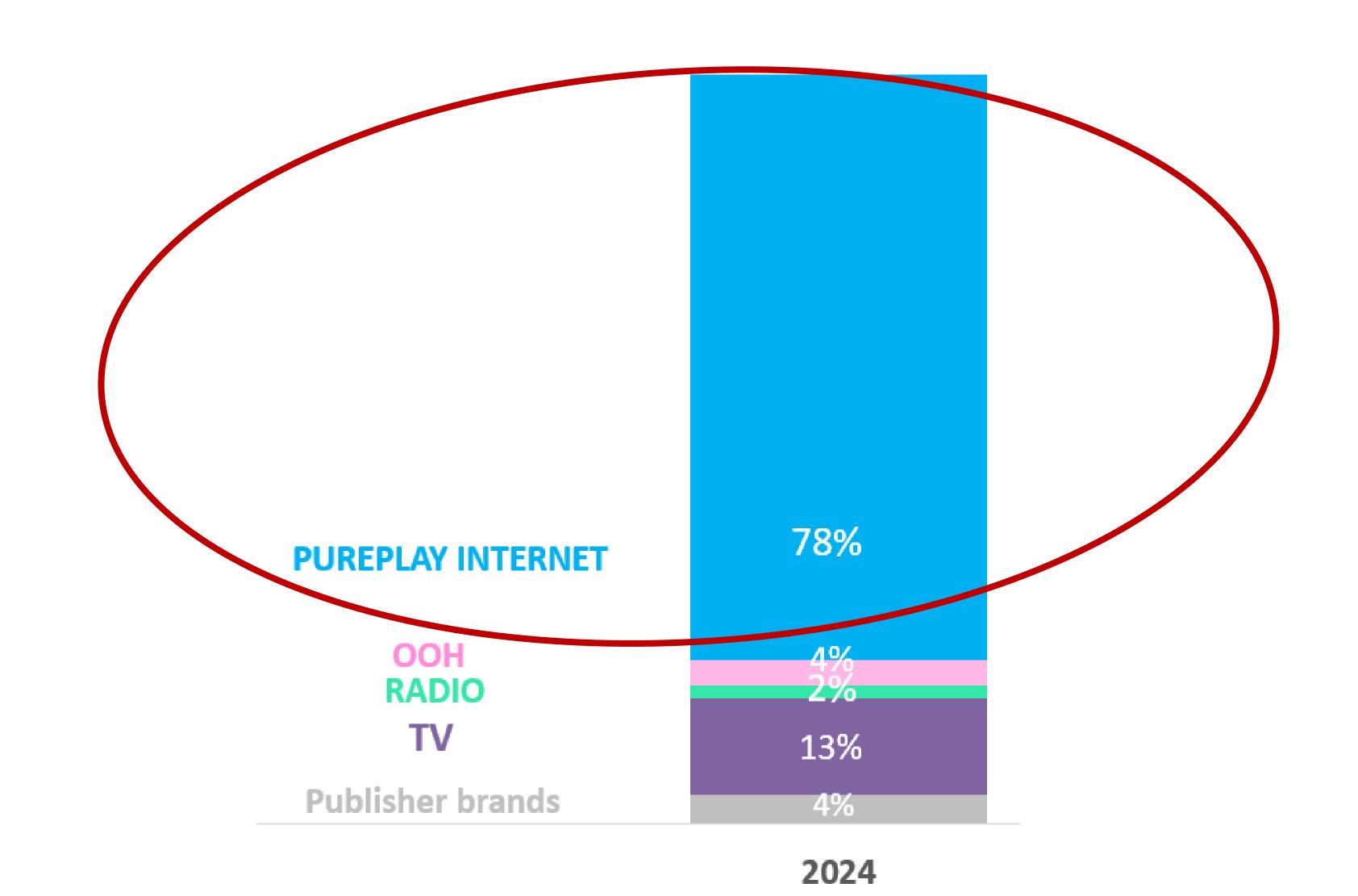


20%
OF TOTAL MEDIA BUDGET

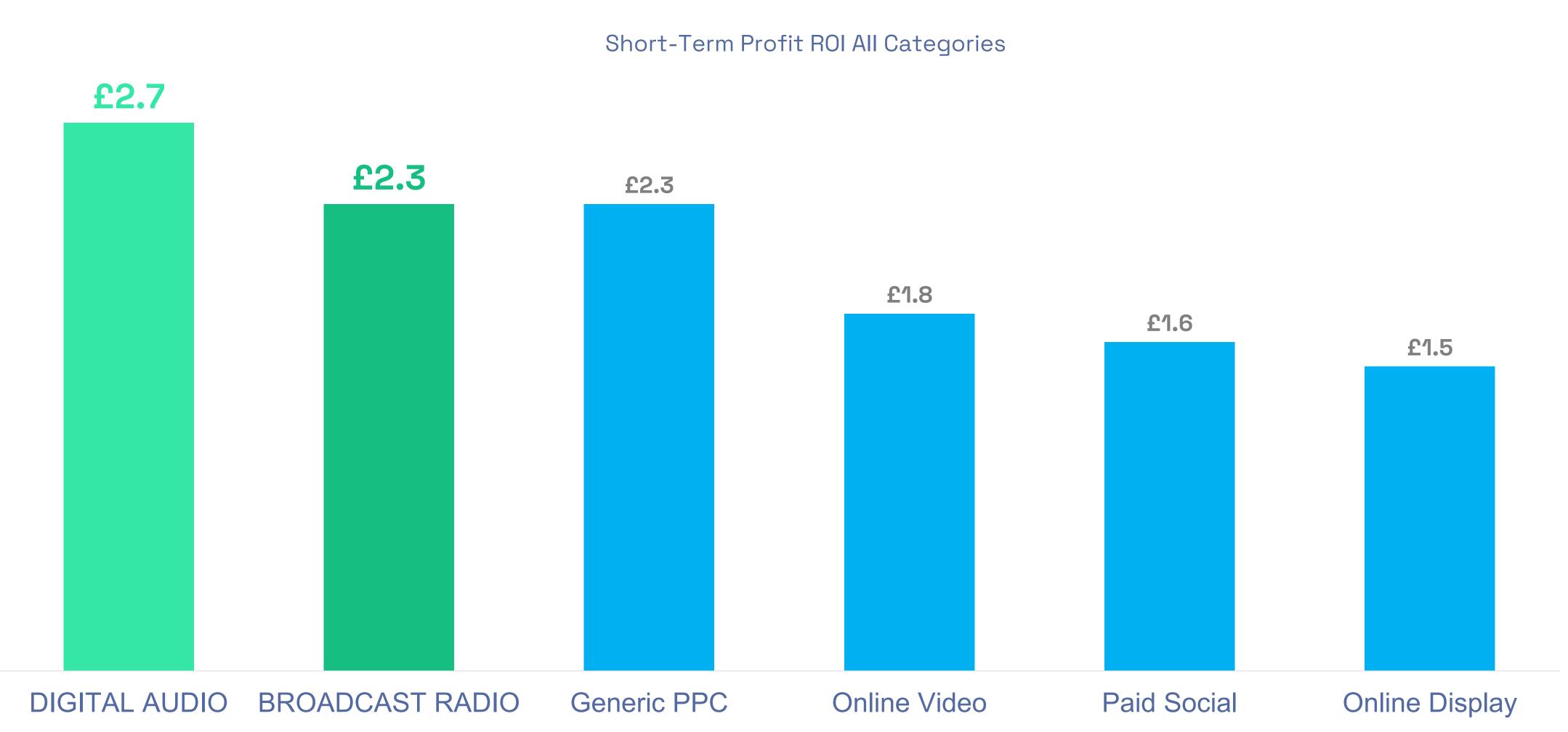
Overall campaign ROI is optimised when radio is allocated 20% of total budget



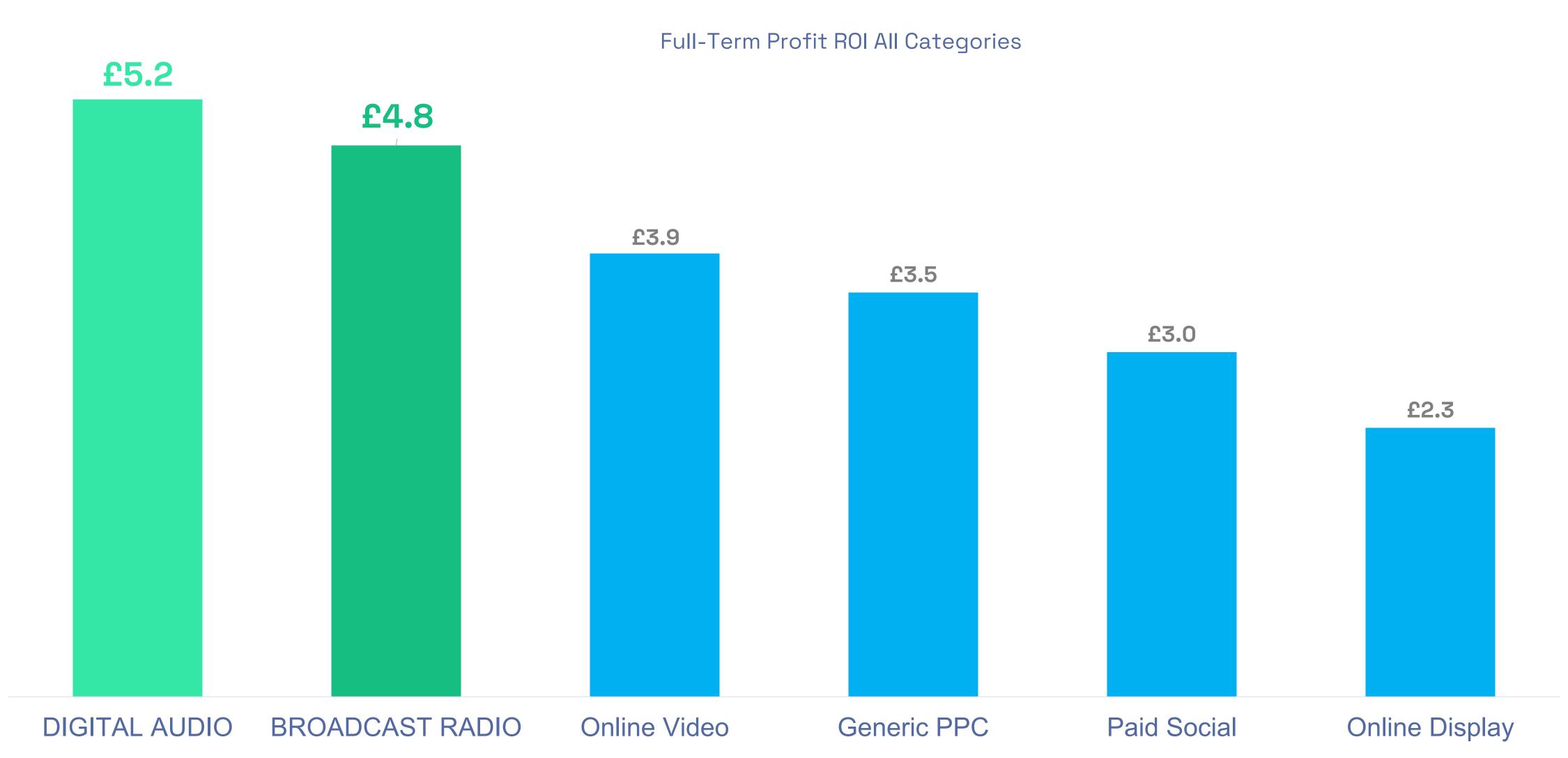
Sourcing additional Audio budget allocation starter-for-ten...



Short-term profit ROI from Broadcast Radio & Digital Audio significantly outperforms pureplay digital channels



Full-term profit ROI from Broadcast Radio & Digital Audio significantly outperforms all pureplay digital channels



The Radiocentre 3-step guide: Amplifying campaign effects using multiplatform audio

STEP 1.

Be more ambitious with multiplatform budget allocation



RULE OF THUMB

2006
OF TOTAL MEDIA BUDGET

STEP 2.

Use digital audio to supplement not substitute broadcast radio



RULE OF THUMB

MAXIMISE WEEKLY REACH

The Radiocentre 3-step guide: Amplifying campaign effects using multiplatform audio

STEP 1.

Be more ambitious with multiplatform budget allocation



2006
OF TOTAL MEDIA BUDGET

STEP 2.

Use digital audio to supplement not substitute broadcast radio

MAXIMISE WEEKLY REACH STEP 3.

Evolve MMMs to parse broadcast radio & digital audio effects

IMPROVE AUDIO INPUTS



FIGH GAINAUDO

Using multiplatform audio to amplify overall media campaign ROI



THAIKYOU