HUMANTOUCH®

NASA SEWP VI

Solutions for Enterprise-Wide Procurement

Contract Holder

HumanTouch, LLC (HT)

Category C — Mission-Based ITC/AV Service Solutions

Contract No. 80TECH26D0365
Contract Type: Multiple-Award GWAC

Ordering Period: 11/1/2026 – 10/31/2036
Task Order PoP through: 10/31/2041
CAGE: 1XS43 **UEI:** YXWBLMDJX2E6

SEWP Surcharge: 0.34% (included in quoted pricing; not separately listed)

SEWP OVERVIEW

NASA SEWP VI – The NASA SEWP (Solutions for Enterprise-Wide Procurement), pronounced "soup", provides the latest Information Technology, Communication, and Audio-Visual (ITC/AV) solutions and services for all Federal Agencies and their approved contractors. Created in 1993, SEWP I was the first Government-Wide Acquisition Contract (GWAC) in the federal acquisition space. Originally, the contract vehicle provided only technology products for NASA and all other agencies. SEWP has continually evolved over the past 30 years, expanding its scope to meet the requests of its customers. The SEWP vehicle represents acquisition innovation within the Federal Government. The program is self-funded through usage fees (0.34%) and provides all Federal agencies with acquisition support – more than 50,000 orders a year.

ABOUT HT

HT is a small business that has served federal civilian and military agencies for over 20 years with responsive, innovative IT and data management solutions. HT holds a Top Secret Facility Clearance and offers the NavigatorAI platform, with security authorizations including FedRAMP High and IL5/IL6. Past performance spans USDA NFC, NAVSEA, Navy S&T, Air Force IT resource management, and other DoD and civilian clients.

OFFICES

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SEWP Helpline

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(301) 286-1478
SEWP PMO Hours: M–F, 7:30 AM – 6 PM (ET)
www.sewp.nasa.gov

WHAT'S IN SCOPE FOR SEWP VI

HT holds a Category C award for **Mission-Based ITC/AV Service Solutions**, supporting customized ITC/AV services at the agency mission or program level. In-scope services include innovation, information and data analytics, application and software development, cybersecurity, cloud services, IT operations and maintenance, help desk and call center support, network services, database services, training, program management, and related mission support.
Product-only requirements are not within the scope of Category C. Hardware, software, and other ITC/AV products may be included as ancillary supplies when they are integral and necessary to the mission-based services solution. If you are unsure whether a requirement is within scope, contact HT or submit the requirement to the SEWP PMO for a scope review at help@sewp.nasa.gov.

CATEGORY C ORDER LIMITATIONS

Year 1: $2 million maximum per order, inclusive of options; **Year 2:** $10 million maximum per order, inclusive of options. Restrictions are subject to removal beginning in **Year 3** and subject to the applicable SEWP VI contract and current NASA SEWP guidance.

FAIR OPPORTUNITY

SEWP VI is a multi-award contract with over 2000 contract holders. Contractors will be provided fair opportunity at the individual order level, as applicable under FAR 16.505(b), including through the SEWP RFQ tools. The ordering Contracting Officer is responsible for determining and documenting the appropriate fair-opportunity process. The SEWP Quote Request Tool (QRT) is the recommended way to solicit and document quotes — it automatically includes contract holders within a selected group or suggested source.

HOW TO OBTAIN A QUOTE

Buyers may request a quote through the SEWP Quote Request Tool (QRT), specifying Category C or a suggested source, or by contacting the HT SEWP VI program team directly with the SOW/PWS or requirement description, requesting agency, anticipated period of performance, required start/delivery date, and applicable technical or security requirements. **HT will provide a quote referencing the SEWP VI contract number and applicable CLINs.** Orders may be issued as Firm-Fixed-Price, Time-and-Materials, Labor-Hour, Fixed-Price Award Fee, Fixed-Price Incentive Fee, Fixed-Price with Economic Price Adjustment, or any hybrid of these commercial contract types (SEWP VI Contract §A.1.7).

TROUBLESHOOTING AN ORDER

If an issue arises with a quote, order, or delivery, contact the HT program contacts on page 1 in the first instance. They will coordinate with the SEWP Program Management Office as needed for any order-related questions.

ORDERING PROCESS

The ordering process is governed by the issuing agency, not the SEWP PMO. Typically, an end-user generates a Purchase Request (PR), which is submitted to the agency's procurement office along with funding information, resulting in a Delivery Order (DO). Any valid federal agency DO form may be used. The SEWP PMO does not issue DOs directly — it reviews, processes, and tracks issued DOs and forwards them to HT. Any order modifications must also route through the SEWP PMO.

INSTALLATION, WARRANTY & TECHNICAL SUPPORT

Because HT's Category C contract is services-based, installation, warranty, maintenance, software and technical support terms will depend on the specific solution and will be identified in the applicable quote or task order. For ancillary products or third-party software, HT will identify applicable manufacturer or third-party support terms. For post-award support, contact the HT SEWP VI program team listed on page 1.