

FORMAL LIMITED WARRANTY TERMS & CONDITIONS

(the "Warranty")

The legal details that back up every promise above

Product	Zone	RHS Range	Coats	Coverage Type	Coverage Period	Square Footage Value
GoNano NuRoof Boost™ · Bridge Treatment · Single Coat						
GoNano NuRoof Boost	Low	35 – 43	1×	Fully Prorated – Declining from Year 1	5 years	Up to \$1.10/sqft
GoNano NuRoof Boost	Critical	21 – 34	1×	Fully Prorated – Declining from Year 1	5 years	Up to \$1.10/sqft
GoNano NuRoof Boost	Replace	0 – 20	1×	Fully Prorated – Bridge	3 years	Up to \$1.10/sqft
GoNano NuRoof Revive™ · Silane-Bonded Bio-Oil Restoration · Single Coat						
GoNano NuRoof Revive	Aging	44 – 74	1×	Hybrid: 100% Yrs 1–5, then prorated	10 years	Up to \$1.40/sqft
GoNano NuRoof Revive	Low	35 – 43	1×	Hybrid: 100% Yrs 1–3, then prorated	7 years	Up to \$1.40/sqft
GoNano NuRoof Revive	Critical	21 – 34	1×	Hybrid: 100% Yrs 1–3, then prorated	7 years	Up to \$1.40/sqft
GoNano NuRoof Boost + Fortify™ · 2-Coat System · Nanosilica UV Shield						
GoNano NuRoof Boost + Fortify	Low	35 – 43	2×	Non-Prorated – 100% Full Period	10 years	Up to \$1.50/sqft
GoNano NuRoof Boost + Fortify	Critical	21 – 34	2×	Non-Prorated – 100% Full Period	10 years	Up to \$1.50/sqft
GoNano NuRoof Revive + Fortify™ · 2-Coat System · Maximum Restoration						
GoNano NuRoof Revive + Fortify	Aging	44 – 74	2×	Non-Prorated – 100% Full Period	12 years	Up to \$2.00/sqft
GoNano NuRoof Fortify™ · Nanoparticle UV Shield · Single Coat						
GoNano NuRoof Fortify	Good	90 – 100	1×	Hybrid: 100% Yrs 1–5, then prorated	15 years	Up to \$1.60/sqft
GoNano NuRoof Fortify	Fair	75 – 89	1×	Hybrid: 100% Yrs 1–5, then prorated	12 years	Up to \$1.60/sqft
GoNano NuRoof Fortify Elite™ (2×) · 2-Coat Nanosilica System · Maximum Protection						
GoNano NuRoof Fortify Elite (2×)	Good	90 – 100	2×	Non-Prorated – 100% Full Period + 5yr Hail	20 years + 5yr Hail	Up to \$2.30/sqft
GoNano NuRoof Fortify Elite (2×)	Fair	75 – 89	2×	Non-Prorated – 100% Full Period	15 years	Up to \$2.30/sqft

1. Coverage – What We Stand Behind

Les Produits GoNano Inc. ("GoNano") warrants that the application of GoNano's NuRoof products listed above (the "NuRoof Products"), each applied by a GoNano certified contractor (each a "Certified Contractor"), will prevent

the treated asphalt shingles from exhibiting premature peeling, curling, or warping attributable to the treatment process for the full Coverage Period.

Capitalized terms in this warranty have the meaning ascribed to them in the above paragraph or refer, when applicable, to the terms used in the above table detailing our warranties, depending on the warranty applicable to your NuRoof Product.

Coverage under this Warranty is capped at 5,000 square feet of treated area per property (the "**Maximum Treated Area**"). For roofs with more than 5,000 square feet of treated area, the entire treated area remains eligible for coverage, but the Coverage Amount payable under this Warranty will be reduced proportionally by multiplying it by the ratio of the Maximum Treated Area to the total treated square footage of the property (the "**Area Cap Ratio**"). For example, on a property with 10,000 square feet of treated area, the Area Cap Ratio is of 50% (5,000 sf ÷ 10,000 sf) and the Coverage Amount payable will equal 50% of the amount that would otherwise apply under Step 3 of Section 2 below if the Area Cap Ratio did not apply.

2. Remedy – Three-Step Protection

GoNano provides a three-step remedy structure for the full Coverage Period. The remedies set out in Steps 1 and 2 are provided in kind (inspection and re-treatment services) and are not subject to the Area Cap Ratio or the Year Pro-Ration Percentage set out in the table below. The remedy set out in Step 3 is provided as a monetary allowance and is subject to the calculation formula further described below:

Step 1 – Inspection: Upon submission of a claim by the registered owner, GoNano will dispatch a Certified Contractor to inspect the affected roof area at no cost to the registered owner. The Certified Contractor will assess the treated shingles and document whether a covered defect is present.

Step 2 – Free Re-Treatment: If the inspection confirms a covered defect, GoNano will arrange a complete re-treatment of the affected area at no cost to the registered owner. The re-treatment will be performed by a Certified Contractor at a time determined by the Certified Contractor, taking into account weather conditions, seasonal suitability for application, product cure requirements, and the Certified Contractor's reasonable scheduling availability. This re-treatment carries the same warranty protection for the remainder of the original Coverage Period; for greater certainty, the re-treatment does not extend the Coverage Period or reset the Year Pro-Ration Percentage.

Step 3 – Inflation-Adjusted Shingle Material Allowance: If re-treatment performed under Step 2 does not resolve the covered defect within twelve (12) months following its completion, GoNano will provide a monetary allowance toward replacement shingle materials for the Affected Treated Area (the "**Coverage Amount**") or will supply replacement shingle materials of a total value amounting to the Coverage Amount, at GoNano's sole discretion, calculated in accordance with the formula and conditions set out below.

Coverage Amount = Affected Treated Area × Square Footage Value × Year Pro-Ration Percentage × Area Cap Ratio (if applicable)

The resulting Coverage Amount is subject to a further cap equal to the shingle manufacturer's published list price for the same or closest equivalent shingles covering the Affected Treated Area at the time the claim is submitted under Step 3. Where the manufacturer's list price is lower than the calculated Coverage Amount, GoNano pays the manufacturer's list price. Where the calculated Coverage Amount is lower than the manufacturer's list price, the registered owner is responsible for any difference if the registered owner elects to proceed with replacement.

For purposes of the Coverage Amount calculation:

- "**Affected Treated Area**" means the square footage of treated roof area confirmed by the Certified Contractor as exhibiting a covered defect that the re-treatment under Step 2 did not resolve within twelve (12) months.
- "**Area Cap Ratio**" has the meaning given in Section 1 and applies only where the total treated area of the property exceeds the Maximum Treated Area.
- "**Square Footage Value**" means the maximum dollar amount per square foot of Affected Treated Area that GoNano will contribute toward the Coverage Amount, as set out in the Product Table applicable to the registered owner's NuRoof Product. The SF Value is a cap, not a guaranteed payment amount.

- "Year Pro-Ration Percentage" means the percentage applicable to the warranty year in which the claim is submitted, as set out in the Inflation-Adjusted Shingle Material Allowance table below applicable to the registered owner's NuRoof Product:

WARRANTY YEAR	GoNano NuRoof Boost Bridge (3yr)	GoNano NuRoof Boost (5yr)	GoNano NuRoof Revive (7yr)	GoNano NuRoof Revive Aging (10yr)	GoNano NuRoof Fortify Fair (12yr)	GoNano NuRoof Fortify Good (15yr)	Non-Prorated*
Year 1	100%	100%	100%	100%	100%	100%	100%
Year 2	66%	100%	100%	100%	100%	100%	100%
Year 3	33%	75%	100%	100%	100%	100%	100%
Year 4	—	50%	80%	100%	100%	100%	100%
Year 5	—	25%	60%	100%	100%	100%	100%
Year 6	—	—	40%	80%	86%	93%	100%
Year 7	—	—	20%	60%	71%	87%	100%
Year 8	—	—	—	40%	57%	80%	100%
Year 9	—	—	—	20%	43%	73%	100%
Year 10	—	—	—	10%	29%	67%	100%
Year 11	—	—	—	—	14%	60%	100%
Year 12	—	—	—	—	10%	53%	100%
Year 13	—	—	—	—	—	47%	100%
Year 14	—	—	—	—	—	40%	100%
Year 15	—	—	—	—	—	33%	100%
Year 16	—	—	—	—	—	—	100%
Year 17	—	—	—	—	—	—	100%
Year 18	—	—	—	—	—	—	100%
Year 19	—	—	—	—	—	—	100%
Year 20	—	—	—	—	—	—	100%

* Non-prorated warranties apply to: GoNano NuRoof Revive + Fortify (12yr), GoNano NuRoof Boost + Fortify in Low and Critical zones (10yr), GoNano NuRoof Fortify Elite in Good (20yr + 5yr hail) and Fair (15yr).

Discontinued shingles. If the exact shingle originally installed is no longer available from the manufacturer at the time of claim, GoNano will use the manufacturer's closest equivalent product at then-current list pricing, with reasonable consideration given to material type, weight, dimensions, and warranty rating. GoNano will provide written documentation to the registered owner identifying the equivalent product selected and the basis for the selection.

Scope of the allowance. The Coverage Amount represents an allowance toward shingle materials only. It does not include, and the registered owner remains responsible for: removal and disposal of existing shingles, installation labor, underlayment, flashing, fasteners, accessory materials, permits, inspections, applicable taxes, and any damage to underlying roof structure or components.

Timing of list price. The shingle manufacturer's list price referenced in this Step 3 is the list price published by the manufacturer as of the date the registered owner submits the Step 3 claim (i.e., the date on which the registered owner notifies GoNano in writing that the re-treatment under Step 2 did not resolve the covered defect within twelve (12) months).

3. Eligibility Requirements

All of the following must be met at the time of treatment for your roof to be eligible to this Warranty:

- **Roof Health Score (RHS) at Minimum threshold or higher** – Assessed by a Certified Contractor using the GoNano RHS Assessment System
- **Treatments applied by a Certified Contractor** – In accordance with current NuRoof application specifications, on the same day, by the same Certified Contractor.
- **RHS Assessment Form and Warranty Registration submitted within 30 days** – Of the treatment date
- **Ordinary and reasonable roof maintenance** – Maintained throughout the warranty period, including cleaning gutters regularly to avoid obstruction, the removal of debris from the roof and removing branches that hang over the roof.
- **Affected area** – A minimum of 10% (for retreatment) and of 30% (for replacement) of the total treated shingle area exhibits new covered defects since GoNano's treatment, as assessed by a Certified Contractor.

4. Roof Health Score (RHS) Requirement

Eligibility is determined entirely by the Roof Health Score (RHS). The Minimum RHS is required for standard coverage. Shingles scoring below the Minimum RHS are not eligible for this plan. The RHS must be assessed by a Certified Contractor using the GoNano RHS Assessment System and submitted with the Warranty Registration.

5. Registration – Activate Your Protection

To activate this Warranty, the registered owner must submit the GoNano Warranty Registration Form within thirty (30) days of the treatment date at gonano.com or through a Certified Contractor. Registration must include the owner's full contact information, civic address, treatment date(s), Certified Contractor name, and invoice number. Failure to register within this period voids coverage, except where prohibited by applicable law.

Privacy Notice: Personal information collected during registration is used solely for warranty administration and is protected in accordance with applicable privacy legislation and our privacy policy available at <https://gonano.com/privacy-policy>. You may request access to or correction of your personal information by contacting us at privacy@gonano.com.

6. Transferability – Protection That Adds Value to Your Home

This Warranty may be transferred one (1) time to a subsequent owner of the property. Written notice must be provided to Les Produits GoNano Inc. within thirty (30) days of the sale and a copy of the contract with the GoNano contractor that provided the services to the initial Go Nano customer must be shared with GoNano as well. The new owner assumes all remaining warranty obligations. Any further transfer renders this Warranty void.

Pro Tip: A transferable roof warranty is a powerful selling point when listing your home. Include it in your property disclosure.

7. Manufacturer Warranty Backstop – Your Safety Net

Notwithstanding any other provision of this Warranty, if the shingle manufacturer denies in writing a warranty claim made by a Go Nano customer because it can be reasonably assumed that the NuRoof treatment compromised the shingles and is the cause of the defect that is the subject of the warranty claim, or if a court of competent jurisdiction determines that the registered owner's roof manufacturer's warranty is invalid or unenforceable as a direct result of the NuRoof treatment applied to the roofing shingles, GoNano shall, at no additional cost to the registered owner, actively facilitate the submission of a warranty claim under the applicable manufacturer's original roofing product warranty for the affected shingles. GoNano accepts no financial liability beyond facilitating the claim process. The manufacturer's warranty, if applicable, governs all terms of any remedy under this backstop provision.

8. **Exclusions – What This Warranty Does Not Cover**

This Warranty does not cover damage or failure caused by:

- Acts of God – hurricane, tornado, ice storms, lightning, earthquake, flood, or other extreme weather. Hail events are excluded under all warranties except GoNano NuRoof Fortify Elite (Good tier), which includes the five (5) year hail coverage expressly set out in the Year Pro-Ration Percentage table included in Section 2 and in the warranty table on the first page of this Warranty.
- Fire, explosion, smoke, or chemical damage not attributable to the NuRoof treatment.
- Improper installation, poor workmanship, or structural defects in the roof deck or underlying substrate.
- Unauthorized modifications, repairs, or treatments applied to the roof after the NuRoof treatment date.
- Owner's failure to perform routine roof maintenance (debris removal, ice damming, drainage).
- Shingle deterioration attributable solely to age, natural end-of-life wear, or ordinary weathering beyond the treatment's scope.
- Foot traffic, mechanical impact, or rooftop equipment installed after treatment.
- Surface staining or discoloration, except as expressly set out in Section 12 (Surface Staining Cleaning & Restoration Guarantee).
- Consequential, incidental, or indirect damages (interior damage, property value loss, temporary housing).
- Shingles that were below the required RHS threshold at time of treatment if not disclosed.
- Pre-existing damage, deterioration, or defects present before the NuRoof treatment was applied.
- Claims submitted more than sixty (60) days after first becoming aware of the alleged defect.
- Labour costs for remedial shingle installation under Step 3 (shingle materials are covered; installation labour is the responsibility of the homeowner or their Certified Contractor).

9. **Claims Procedure – Simple, Fast, Fair**

To initiate a claim, the registered owner must:

- Contact Les Produits GoNano Inc. in writing – warranty@gonano.com
- Provide warranty registration number, property address, and defect description with photos
- Grant a Certified Contractor reasonable access to assess the roof
- Submit the claim within sixty (60) days of first becoming aware of the issue

GoNano will respond within thirty (30) business days of receiving complete documentation. GoNano reserves the right to perform material analysis testing, including but not limited to FTIR spectroscopy, as part of any inspection to determine the presence, condition, and performance of the applied treatment.

10. **Dispute Resolution, Governing Law & Entire Agreement**

The parties agree to resolve disputes first through good-faith negotiation, then non-binding mediation, then binding arbitration under the Arbitration Act, 1991 (Ontario). This Warranty is governed by the laws of the Province of Ontario. It constitutes the entire agreement between the parties regarding the GoNano treatment and supersedes all prior representations. No amendment is effective unless in writing and signed by an authorized representative of Les Produits Go Nano.

11. **Limitation of Liability**

The Coverage Amount under this Warranty is capped at 5,000 square feet of treated area per property, as further described in Section 2. GoNano's total aggregate liability under or in connection with this Warranty, regardless of the cause of action or theory of liability (whether in contract, tort, or otherwise), shall not exceed the Coverage Amount calculated in accordance with Section 2 of this Warranty, or, if no Coverage Amount has been determined, the original purchase price paid by the registered owner for the application of the NuRoof Product to the property. IN NO EVENT SHALL LES PRODUITS GONANO INC. BE LIABLE FOR ANY INDIRECT, INCIDENTAL, SPECIAL, CONSEQUENTIAL, OR PUNITIVE DAMAGES.

12. **Surface Staining Cleaning & Restoration Guarantee**

This Section provides a guarantee regarding the appearance of treated shingle surfaces, separate from and in addition to the structural defect coverage set out in Section 1. If visible staining or discoloration attributable to surface residue appears on treated shingle surfaces within the Coverage Period under normal conditions, GoNano will arrange a cleaning and restoration visit and will cover the associated costs of the visit up to the dollar amount obtained by multiplying GoNano's standard cleaning and restoration rate by the Year Pro-Ration Percentage applicable to the warranty year in which the claim is submitted, as set out in the Inflation-Adjusted Shingle Material Allowance table included in Section 2. Any cleaning and restoration costs exceeding this amount are the responsibility of the registered owner. This guarantee applies exclusively to staining that develops on treated surfaces after the treatment date and does not cover the removal of pre-existing staining or residue present on the shingles at the time of treatment. It does not apply to pre-existing staining, discoloration, residue, or other surface conditions present at the time of treatment. The Certified Contractor will document the condition of the shingle surfaces on the RHS Assessment Form at the time of application; if the RHS Assessment Form is not completed or does not identify a specific pre-existing condition, surface conditions appearing during the Coverage Period will be presumed to have developed post-treatment, absent clear documentary evidence to the contrary (such as dated photographs).

Exclusions. This guarantee does not apply where the staining or surface discoloration is attributable, in whole or in part, to external factors including but not limited to: accumulated standing debris, structural or design drainage deficiencies, failure to maintain reasonable roof clearance from overhanging vegetation, damage from animals, birds, or insects, modifications to the roof or surrounding structures performed after treatment by anyone other than a Certified Contractor, or chronic shade conditions combined with inadequate maintenance. Assessment will be performed by a Certified Contractor.

This Section is limited to the cleaning and restoration of the shingle appearance; it does not constitute a pesticidal claim and no representation is made that the treatment prevents, destroys, repels, or mitigates any organism.

13. Annual Roof Health Check-In

When included in your warranty, GoNano will provide the registered owner, each year for the duration of the Coverage Period, with a digital roof health check-in, including a self-inspection checklist, maintenance reminders, and seasonal care tips delivered to the email address on file. The registered owner may also submit photos for remote assessment by a GoNano specialist at no additional cost.

14. Insurance Documentation Package

Upon request, GoNano will provide the registered owner with a Warranty & Treatment Certificate suitable for submission to the homeowner's insurance carrier. This certificate documents the treatment applied, coverage details, and warranty term, which the homeowner may use to support a request for premium adjustment or discount. GoNano makes no guarantee that any insurer will grant a discount; eligibility is determined solely by the homeowner's insurance carrier.

15. Price Lock on Future Re-Treatment

If the registered owner elects to re-treat the property with NuRoof Products after the warranty term or to extend coverage, they are entitled to re-treatment at a 20% discount off GoNano's then-current published per-square-foot pricing for the same product. If the original treatment was cheaper despite the 20% discount offered, the registered owner may ask for the original pricing by sending its original invoice to GoNano. This price lock is non-transferable, applies to one (1) future re-treatment per registered warranty, and must be exercised within twenty-four (24) months of the warranty expiry date.