

FORMAL LIMITED WARRANTY TERMS & CONDITIONS

(the “Warranty”)

The legal details that back up every promise above

Product	Zone	RHS Range	Coats	Coverage Type	Coverage Period	Square Footage Value
GoNano NuRoof Boost™ · Bridge Treatment · Single Coat						
GoNano NuRoof Boost	Low	35 – 43	1×	Fully Prorated – Declining from Year 1	5 years	Up to \$1.10/sqft
GoNano NuRoof Boost	Critical	21 – 34	1×	Fully Prorated – Declining from Year 1	5 years	Up to \$1.10/sqft
GoNano NuRoof Boost	Replace	0 – 20	1×	Fully Prorated – Bridge	3 years	Up to \$1.10/sqft
GoNano NuRoof Revive™ · Silane-Bonded Bio-Oil Restoration · Single Coat						
GoNano NuRoof Revive	Aging	44 – 74	1×	Hybrid: 100% Yrs 1–5, then prorated	10 years	Up to \$1.40/sqft
GoNano NuRoof Revive	Low	35 – 43	1×	Hybrid: 100% Yrs 1–3, then prorated	7 years	Up to \$1.40/sqft
GoNano NuRoof Revive	Critical	21 – 34	1×	Hybrid: 100% Yrs 1–3, then prorated	7 years	Up to \$1.40/sqft
GoNano NuRoof Boost + Fortify™ · 2-Coat System · Nanosilica UV Shield						
GoNano NuRoof Boost + Fortify	Low	35 – 43	2×	Non-Prorated – 100% Full Period	10 years	Up to \$1.50/sqft
GoNano NuRoof Boost + Fortify	Critical	21 – 34	2×	Non-Prorated – 100% Full Period	10 years	Up to \$1.50/sqft
GoNano NuRoof Revive + Fortify™ · 2-Coat System · Maximum Restoration						
GoNano NuRoof Revive + Fortify	Aging	44 – 74	2×	Non-Prorated – 100% Full Period	12 years	Up to \$2.00/sqft
GoNano NuRoof Fortify™ · Nanoparticle UV Shield · Single Coat						
GoNano NuRoof Fortify	Good	90 – 100	1×	Hybrid: 100% Yrs 1–5, then prorated	15 years	Up to \$1.60/sqft
GoNano NuRoof Fortify	Fair	75 – 89	1×	Hybrid: 100% Yrs 1–5, then prorated	12 years	Up to \$1.60/sqft
GoNano NuRoof Fortify Elite™ (2×) · 2-Coat Nanosilica System · Maximum Protection						
GoNano NuRoof Fortify Elite (2×)	Good	90 – 100	2×	Non-Prorated – 100% Full Period + 5yr Hail	20 years + 5yr Hail	Up to \$2.30/sqft
GoNano NuRoof Fortify Elite (2×)	Fair	75 – 89	2×	Non-Prorated – 100% Full Period	15 years	Up to \$2.30/sqft
SBS Membrane (Styrene-Butadiene-Styrene Modified Bitumen) · Fortify Products Only · See Section 1A						
GoNano NuRoof Fortify™ and GoNano NuRoof Fortify Elite™ (2×) applied to SBS Membrane are covered on the same Zone, RHS Range, Coats, Coverage Type, Coverage Period and Square Footage Value set out in the two Fortify sections immediately above. GoNano NuRoof Boost™, GoNano NuRoof Revive™ and any combination system (Boost + Fortify, Revive + Fortify) are not available and not warranted on SBS Membrane.						

1. Coverage – What We Stand Behind

Les Produits GoNano Inc. (“GoNano”) warrants that the application of GoNano’s NuRoof products listed above (the “NuRoof Products”), each applied by a GoNano certified contractor (each a “Certified Contractor”) to asphalt shingles or, in the case of the Fortify Products only, to SBS Membrane (each as defined in Section 1A) (the treated asphalt shingles or SBS Membrane, as applicable, being the “Covered Roofing Surface”), will, for

the full Coverage Period: (a) prevent the treated Covered Roofing Surface from exhibiting premature peeling, curling, or warping attributable to the treatment process; and (b) prevent Water Penetration (as defined in Section 1B) through the treated Covered Roofing Surface. Each of the conditions described in (a) and (b) is a **“Covered Defect”**, and references in this Warranty to a “covered defect” mean a Covered Defect.

Capitalized terms in this warranty have the meaning ascribed to them in the above paragraph, in Sections 1A and 1B, or refer, when applicable, to the terms used in the above table detailing our warranties, depending on the warranty applicable to your NuRoof Product.

Coverage under this Warranty is capped at 5,000 square feet of treated area per property (the **“Maximum Treated Area”**). For roofs with more than 5,000 square feet of treated area, the entire treated area remains eligible for coverage, but the Coverage Amount payable under this Warranty will be reduced proportionally by multiplying it by the ratio of the Maximum Treated Area to the total treated square footage of the property (the **“Area Cap Ratio”**). For example, on a property with 10,000 square feet of treated area, the Area Cap Ratio is of 50% ($5,000 \text{ sf} \div 10,000 \text{ sf}$) and the Coverage Amount payable will equal 50% of the amount that would otherwise apply under Step 3 of Section 2 below if the Area Cap Ratio did not apply.

1A. SBS Membrane – Fortify Products Only

(a) **Definitions.** **“SBS Membrane”** means a factory-manufactured styrene-butadiene-styrene (SBS) modified bitumen roofing membrane installed as the exposed weathering surface of the roof. **“Fortify Products”** means GoNano NuRoof Fortify™ (single coat) and GoNano NuRoof Fortify Elite™ (2×) only.

(b) **Coverage on SBS Membrane.** Where a Fortify Product is applied by a Certified Contractor to SBS Membrane, this Warranty applies to the treated SBS Membrane on the same terms, and subject to the same Zone, RHS Range, number of coats, Coverage Type, Coverage Period, Square Footage Value and Year Pro-Ration Percentage, as apply to that Fortify Product when applied to asphalt shingles, as set out in the Product Table and in Section 2. The SBS Membrane must be assessed by a Certified Contractor using the GoNano RHS Assessment System and must score within the RHS Range applicable to the Fortify Product applied.

(c) **Products not available on SBS Membrane.** GoNano NuRoof Boost™, GoNano NuRoof Revive™, and any combination system incorporating either of them (including GoNano NuRoof Boost + Fortify™ and GoNano NuRoof Revive + Fortify™) are not approved for application to SBS Membrane. No coverage under this Warranty attaches to any SBS Membrane to which GoNano NuRoof Boost™ or GoNano NuRoof Revive™ has been applied, whether alone, in combination with a Fortify Product, or otherwise.

(d) **Interpretation.** Where a Fortify Product has been applied to SBS Membrane, references in this Warranty to “shingles”, “treated shingles” or “shingle materials” are to be read as references to the treated SBS Membrane and to SBS Membrane materials, respectively, and references to the “shingle manufacturer” are to be read as references to the manufacturer of the SBS Membrane.

1B. Water Penetration – What Is and Is Not Covered

(a) **Definition.** **“Water Penetration”** means the passage of water through the body of a treated shingle or treated SBS Membrane (that is, through the shingle or membrane material itself, within the field of the treated Covered Roofing Surface) that: (i) first occurs after the treatment date; (ii) is not present, in whole or in part, at the time of treatment; (iii) is confirmed by a Certified Contractor under Step 1 of Section 2 as originating through the body of the treated shingle or membrane; and (iv) is not attributable, in whole or in part, to an Excluded Water Pathway or to any other cause excluded under Section 8.

(b) **Excluded Water Pathways.** **“Excluded Water Pathway”** means any route by which water enters or passes through the roof assembly other than through the body of a treated shingle or treated SBS Membrane, including without limitation: pipe boots, vent stacks, roof vents, ridge and hip vents, ridge and hip cap shingles, flashings, counter-flashings, step flashings, chimneys, skylights, satellite or solar mounts, valleys, eaves, drip edges, rakes, laps, seams, overlaps, joints or spaces between adjacent shingles or between adjacent membrane sheets or courses, nail or fastener penetrations, exposed fasteners, ice damming, wind-lifted or displaced shingles or membrane, the roof deck, underlayment, gutters and downspouts, and any point of entry located outside the treated Covered Roofing Surface. Water entering by an Excluded Water Pathway is not a Covered Defect regardless of where it appears inside the property.

(c) **Remedy.** Water Penetration is remedied exclusively through the three-step remedy in Section 2, applied to the treated Covered Roofing Surface. Coverage for Water Penetration is limited to the treated shingle or SBS

Membrane itself. For greater certainty, and as set out in Section 8, this Warranty does not cover any resulting or consequential damage, including damage to the roof deck, underlayment, insulation, interior finishes, contents, or personal property, or any mold or moisture remediation, all of which remain the responsibility of the registered owner and, where applicable, the homeowner's insurance carrier.

(d) **Onset.** Where the Certified Contractor determines that the Water Penetration, or the condition giving rise to it, was present before the treatment date, the Water Penetration is a pre-existing condition and is excluded under Section 8, whether or not it was identified on the RHS Assessment Form.

2. Remedy – Three-Step Protection

GoNano provides a three-step remedy structure for the full Coverage Period. The remedies set out in Steps 1 and 2 are provided in kind (inspection and re-treatment services) and are not subject to the Area Cap Ratio or the Year Pro-Ration Percentage set out in the table below. The remedy set out in Step 3 is provided as a monetary allowance and is subject to the calculation formula further described below:

Step 1 – Inspection: Upon submission of a claim by the registered owner, GoNano will dispatch a Certified Contractor to inspect the affected roof area at no cost to the registered owner. The Certified Contractor will assess the treated Covered Roofing Surface and document whether a covered defect is present and, for a Water Penetration claim, whether the point of entry is through the body of the treated shingle or SBS Membrane or through an Excluded Water Pathway.

Step 2 – Free Re-Treatment: If the inspection confirms a covered defect, GoNano will arrange a complete re-treatment of the affected area at no cost to the registered owner. The re-treatment will be performed by a Certified Contractor at a time determined by the Certified Contractor, taking into account weather conditions, seasonal suitability for application, product cure requirements, and the Certified Contractor's reasonable scheduling availability. This re-treatment carries the same warranty protection for the remainder of the original Coverage Period; for greater certainty, the re-treatment does not extend the Coverage Period or reset the Year Pro-Ration Percentage.

Step 3 – Inflation-Adjusted Roofing Material Allowance: If re-treatment performed under Step 2 does not resolve the covered defect within twelve (12) months following its completion, GoNano will provide a monetary allowance toward replacement roofing materials (asphalt shingles or SBS Membrane, as applicable) for the Affected Treated Area (the "**Coverage Amount**") or will supply replacement roofing materials of a total value amounting to the Coverage Amount, at GoNano's sole discretion, calculated in accordance with the formula and conditions set out below.

Coverage Amount = Affected Treated Area × Square Footage Value × Year Pro-Ration Percentage × Area Cap Ratio (if applicable)

The resulting Coverage Amount is subject to a further cap equal to the roofing material manufacturer's published list price for the same or closest equivalent shingles or SBS Membrane covering the Affected Treated Area at the time the claim is submitted under Step 3. Where the manufacturer's list price is lower than the calculated Coverage Amount, GoNano pays the manufacturer's list price. Where the calculated Coverage Amount is lower than the manufacturer's list price, the registered owner is responsible for any difference if the registered owner elects to proceed with replacement.

For purposes of the Coverage Amount calculation:

- "**Affected Treated Area**" means the square footage of treated roof area confirmed by the Certified Contractor as exhibiting a covered defect that the re-treatment under Step 2 did not resolve within twelve (12) months.
- "**Area Cap Ratio**" has the meaning given in Section 1 and applies only where the total treated area of the property exceeds the Maximum Treated Area.
- "**Square Footage Value**" means the maximum dollar amount per square foot of Affected Treated Area that GoNano will contribute toward the Coverage Amount, as set out in the Product Table applicable to the registered owner's NuRoof Product. The SF Value is a cap, not a guaranteed payment amount.
- "**Year Pro-Ration Percentage**" means the percentage applicable to the warranty year in which the claim is submitted, as set out in the Inflation-Adjusted Roofing Material Allowance table below applicable to the registered owner's NuRoof Product:

WARRANTY YEAR	GoNano NuRoof Boost Bridge (3yr)	GoNano NuRoof Boost (5yr)	GoNano NuRoof Revive (7yr)	GoNano NuRoof Revive Aging (10yr)	GoNano NuRoof Fortify Fair (12yr)	GoNano NuRoof Fortify Good (15yr)	Non-Prorated*
Year 1	100%	100%	100%	100%	100%	100%	100%
Year 2	66%	100%	100%	100%	100%	100%	100%
Year 3	33%	75%	100%	100%	100%	100%	100%
Year 4	—	50%	80%	100%	100%	100%	100%
Year 5	—	25%	60%	100%	100%	100%	100%
Year 6	—	—	40%	80%	86%	93%	100%
Year 7	—	—	20%	60%	71%	87%	100%
Year 8	—	—	—	40%	57%	80%	100%
Year 9	—	—	—	20%	43%	73%	100%
Year 10	—	—	—	10%	29%	67%	100%
Year 11	—	—	—	—	14%	60%	100%
Year 12	—	—	—	—	10%	53%	100%
Year 13	—	—	—	—	—	47%	100%
Year 14	—	—	—	—	—	40%	100%
Year 15	—	—	—	—	—	33%	100%
Year 16	—	—	—	—	—	—	100%
Year 17	—	—	—	—	—	—	100%
Year 18	—	—	—	—	—	—	100%
Year 19	—	—	—	—	—	—	100%
Year 20	—	—	—	—	—	—	100%

* Non-prorated warranties apply to: GoNano NuRoof Revive + Fortify (12yr), GoNano NuRoof Boost + Fortify in Low and Critical zones (10yr), GoNano NuRoof Fortify Elite in Good (20yr + 5yr hail) and Fair (15yr), in each case whether applied to asphalt shingles or, for Fortify Elite only, to SBS Membrane.

Discontinued shingles or membranes. If the exact shingle or SBS Membrane originally installed is no longer available from the manufacturer at the time of claim, GoNano will use the manufacturer's closest equivalent product at then-current list pricing, with reasonable consideration given to material type, weight, dimensions, and warranty rating. GoNano will provide written documentation to the registered owner identifying the equivalent product selected and the basis for the selection.

Scope of the allowance. The Coverage Amount represents an allowance toward roofing materials only. It does not include, and the registered owner remains responsible for: removal and disposal of existing shingles or membrane, installation labor, underlayment, flashing, fasteners, accessory materials, permits, inspections, applicable taxes, and any damage to underlying roof structure or components.

Timing of list price. The roofing material manufacturer's list price referenced in this Step 3 is the list price published by the manufacturer as of the date the registered owner submits the Step 3 claim (i.e., the date on which the registered owner notifies GoNano in writing that the re-treatment under Step 2 did not resolve the covered defect within twelve (12) months).

3. Eligibility Requirements

All of the following must be met at the time of treatment for your roof to be eligible to this Warranty:

- **Roof Health Score (RHS) at Minimum threshold or higher** – Assessed by a Certified Contractor using the GoNano RHS Assessment System
- **Treatments applied by a Certified Contractor to a Covered Roofing Surface** – In accordance with current NuRoof application specifications, on the same day, by the same Certified Contractor. On SBS Membrane, Fortify Products only (Section 1A).
- **RHS Assessment Form and Warranty Registration submitted within 30 days** – Of the treatment date
- **Ordinary and reasonable roof maintenance** – Maintained throughout the warranty period, including cleaning gutters regularly to avoid obstruction, the removal of debris from the roof and removing branches that hang over the roof.
- **Affected area** – A minimum of 10% (for retreatment) and of 30% (for replacement) of the total treated area exhibits new covered defects since GoNano's treatment, as assessed by a Certified Contractor. The 10% minimum does not apply to the inspection and re-treatment (Steps 1 and 2) of a confirmed Water

Penetration; the Step 3 allowance for Water Penetration applies only to the Affected Treated Area confirmed under Section 2.

4. Roof Health Score (RHS) Requirement

Eligibility is determined entirely by the Roof Health Score (RHS). The Minimum RHS is required for standard coverage. Covered Roofing Surfaces scoring below the Minimum RHS are not eligible for this plan. The RHS must be assessed by a Certified Contractor using the GoNano RHS Assessment System and submitted with the Warranty Registration.

5. Registration – Activate Your Protection

To activate this Warranty, the registered owner must submit the GoNano Warranty Registration Form within thirty (30) days of the treatment date at gonano.com or through a Certified Contractor. Registration must include the owner's full contact information, civic address, treatment date(s), Certified Contractor name, and invoice number, and must identify the Covered Roofing Surface treated (asphalt shingles or SBS Membrane). Failure to register within this period voids coverage, except where prohibited by applicable law.

Privacy Notice: Personal information collected during registration is used solely for warranty administration and is protected in accordance with applicable privacy legislation and our privacy policy available at <https://gonano.com/privacy-policy>. You may request access to or correction of your personal information by contacting us at privacy@gonano.com.

6. Transferability – Protection That Adds Value to Your Home

This Warranty may be transferred one (1) time to a subsequent owner of the property. Written notice must be provided to Les Produits GoNano Inc. within thirty (30) days of the sale and a copy of the contract with the GoNano contractor that provided the services to the initial Go Nano customer must be shared with GoNano as well. The new owner assumes all remaining warranty obligations. Any further transfer renders this Warranty void.

Pro Tip: A transferable roof warranty is a powerful selling point when listing your home. Include it in your property disclosure.

7. Manufacturer Warranty Backstop – Your Safety Net

Notwithstanding any other provision of this Warranty, if the shingle or SBS Membrane manufacturer denies in writing a warranty claim made by a Go Nano customer because it can be reasonably assumed that the NuRoof treatment compromised the shingles or SBS Membrane and is the cause of the defect that is the subject of the warranty claim, or if a court of competent jurisdiction determines that the registered owner's roof manufacturer's warranty is invalid or unenforceable as a direct result of the NuRoof treatment applied to the roofing shingles or SBS Membrane, GoNano shall, at no additional cost to the registered owner, actively facilitate the submission of a warranty claim under the applicable manufacturer's original roofing product warranty for the affected shingles or SBS Membrane. GoNano accepts no financial liability beyond facilitating the claim process. The manufacturer's warranty, if applicable, governs all terms of any remedy under this backstop provision.

7A. Statutory Rights — Canadian Consumer Protection

Nothing in this Warranty excludes, limits, restricts, or modifies any right, remedy, guarantee, warranty, or condition implied or imposed by applicable Canadian federal or provincial consumer protection legislation that cannot lawfully be excluded, limited, or modified. This includes, without limitation: the Consumer Protection Act, 2002 (Ontario); the Business Practices and Consumer Protection Act (British Columbia); the Consumer Protection Act (Alberta); the Consumer Protection Act, CQLR c P-40.1 (Québec); and equivalent legislation in all other provinces and territories. To the extent that any provision of this Warranty conflicts with a mandatory statutory right, the statutory right prevails to the extent of the conflict.

Residents of Québec: This Warranty is a consumer contract within the meaning of the Consumer Protection Act (Québec). You have rights under that Act that cannot be waived by contract, including but not limited to rights relating to latent defects and the legal warranty of quality. Nothing in this Warranty is intended to, nor shall it be construed to, derogate from those rights.

Avis aux résidents du Québec — Note to Québec Residents: In accordance with the Charter of the French Language (CQLR, c. C-11), a French-language version of this Warranty is available upon request at warranty@gonano.com. La version française de cette garantie est disponible sur demande.

8. Exclusions – What This Warranty Does Not Cover

This Warranty does not cover damage or failure caused by:

- Acts of God – hurricane, tornado, ice storms, lightning, earthquake, flood, or other extreme weather. Hail events are excluded under all warranties except GoNano NuRoof Fortify Elite (Good tier), which includes the five (5) year hail coverage expressly set out in the Year Pro-Ration Percentage table included in Section 2 and in the warranty table on the first page of this Warranty. Water Penetration caused by any Act of God, including by a hail event, is excluded.
- **Verified Hailstones only (Fortify Elite Good tier).** The five (5) year hail coverage available under GoNano NuRoof Fortify Elite (Good tier) applies exclusively to damage caused by “Verified Hailstones” measuring two (2) inches or less in diameter at the treated property, as confirmed by the Meteorological Service of Canada (Environment and Climate Change Canada) or another data source approved by GoNano in writing. Hail events involving hailstones larger than two (2) inches in diameter are excluded.
- **Scope of hail coverage (Fortify Elite Good tier).** For the GoNano NuRoof Fortify Elite (Good tier) hail coverage, coverage extends solely to failures of the NuRoof treatment itself (premature peeling, curling, or warping of the treated coating attributable to hail impact) as described in Section 1. It does not cover damage to the underlying shingles or SBS Membrane, shingle or membrane penetration, leaks, damage to the roof deck, interior finishes, or any other property damage arising from a hail event, all of which remain the responsibility of the registered owner and, where applicable, the homeowner’s insurance carrier.
- **Hail claim processing (Fortify Elite Good tier).** Qualifying hail claims submitted within the five (5) year hail coverage period for GoNano NuRoof Fortify Elite (Good tier) are processed under the three-step remedy set out in Section 2 and, for Step 3, at the Year Pro-Ration Percentage applicable to that product (non-prorated for the full Coverage Period). For greater certainty, installation labour, tear-off, underlayment, flashing, fasteners, and accessory materials remain excluded from all hail claims, as set out elsewhere in this Warranty.
- **Water entering through an Excluded Water Pathway (Section 1B).** Water intrusion, leaks or moisture originating at or passing through any Excluded Water Pathway, wherever the resulting water or damage appears, and any Water Penetration that does not meet every element of the definition in Section 1B(a).
- **Non-approved products on SBS Membrane (Section 1A).** Any SBS Membrane to which GoNano NuRoof Boost™ or GoNano NuRoof Revive™ has been applied, alone or as part of any combination system, and any defect, failure or Water Penetration in such SBS Membrane.
- Fire, explosion, smoke, or chemical damage not attributable to the NuRoof treatment.
- Improper installation, poor workmanship, or structural defects in the roof deck or underlying substrate, including defective or failed seams, laps, joints, terminations or adhesion of an SBS Membrane.
- Unauthorized modifications, repairs, or treatments applied to the roof after the NuRoof treatment date.
- Owner’s failure to perform routine roof maintenance (debris removal, ice damming, drainage).
- Shingle or membrane deterioration attributable solely to age, natural end-of-life wear, or ordinary weathering beyond the treatment’s scope.
- Foot traffic, mechanical impact, or rooftop equipment installed after treatment.
- Surface staining or discoloration, except as expressly set out in Section 12 (Surface Staining Cleaning & Restoration Guarantee).
- Consequential, incidental, or indirect damages (interior damage, property value loss, temporary housing), including any damage to the roof deck, underlayment, insulation, interior finishes, contents or personal property, and any mold or moisture remediation, resulting from Water Penetration or from water entering through an Excluded Water Pathway.
- Covered Roofing Surfaces that were below the required RHS threshold at time of treatment if not disclosed.

- Pre-existing damage, deterioration, or defects present before the NuRoof treatment was applied, including any leak, water intrusion, moisture or Water Penetration, or any condition giving rise to it, present in whole or in part before the treatment date.
- Claims submitted more than sixty (60) days after first becoming aware of the alleged defect.
- Labour costs for remedial shingle or membrane installation under Step 3 (roofing materials are covered; installation labour is the responsibility of the homeowner or their Certified Contractor).

9. Claims Procedure – Simple, Fast, Fair

To initiate a claim, the registered owner must:

- Contact Les Produits GoNano Inc. in writing – warranty@gonano.com
- Provide warranty registration number, property address, and defect description with photos. For a Water Penetration claim, also provide the date the water intrusion was first observed, photographs of the interior location(s) where water appeared and, where accessible, of the suspected point of entry on the roof
- Provide proof of the age of the roof and of the shingles or SBS Membrane by submitting at least one of the following: the original building permit for the roof installation; the contractor's invoice for the roof; the roofing material manufacturer's warranty document or registration confirmation; or any other document reasonably sufficient to establish the installation date of the roof. GoNano may request additional documentation if the age of the roof cannot be reasonably determined from the document(s) provided
- Grant a Certified Contractor reasonable access to assess the roof and, for a Water Penetration claim, reasonable access to the interior location(s) where water appeared
- Submit the claim within sixty (60) days of first becoming aware of the issue

GoNano will respond within thirty (30) business days of receiving complete documentation. GoNano reserves the right to perform material analysis testing, including but not limited to FTIR spectroscopy and water testing, as part of any inspection to determine the presence, condition, and performance of the applied treatment and, for a Water Penetration claim, the point of entry of the water.

10. Dispute Resolution, Governing Law & Entire Agreement

This Warranty is governed by the laws of the province or territory in which the treated property is located, and the federal laws of Canada applicable therein. The parties agree to resolve any dispute arising under this Warranty first through good-faith negotiation, then through non-binding mediation administered by a mutually agreed mediator. If mediation fails to resolve the dispute within sixty (60) days of the mediator's appointment, either party may pursue resolution through the courts of competent jurisdiction in the applicable province or territory. For greater certainty, this Warranty does not require binding arbitration. Any provision of this Warranty that is found to be invalid, unlawful, or unenforceable under the applicable provincial consumer protection legislation shall be severed, and the remainder of the Warranty shall continue in full force and effect. This Warranty constitutes the entire agreement between the parties regarding the GoNano treatment and supersedes all prior representations. No amendment is effective unless in writing and signed by an authorized representative of Les Produits Go Nano Inc.

11. Limitation of Liability

The Coverage Amount under this Warranty is capped at 5,000 square feet of treated area per property, as further described in Section 2. GoNano's total aggregate liability under or in connection with this Warranty, regardless of the cause of action or theory of liability (whether in contract, tort, or otherwise), shall not exceed the Coverage Amount calculated in accordance with Section 2 of this Warranty, or, if no Coverage Amount has been determined, the original purchase price paid by the registered owner for the application of the NuRoof Product to the property. IN NO EVENT SHALL LES PRODUITS GONANO INC. BE LIABLE FOR ANY INDIRECT, INCIDENTAL, SPECIAL, CONSEQUENTIAL, OR PUNITIVE DAMAGES, INCLUDING ANY DAMAGE TO THE INTERIOR OR CONTENTS OF THE PROPERTY RESULTING FROM WATER PENETRATION OR WATER INTRUSION.

12. Surface Staining Cleaning & Restoration Guarantee

This Section provides a guarantee regarding the appearance of treated shingle surfaces, separate from and in addition to the structural defect coverage set out in Section 1. If visible staining or discoloration attributable to surface residue appears on treated shingle surfaces within the Coverage Period under normal conditions, GoNano will arrange a cleaning and restoration visit and will cover the associated costs of the visit up to the dollar amount obtained by multiplying GoNano's standard cleaning and restoration rate by the Year Pro-Ration Percentage applicable to the warranty year in which the claim is submitted, as set out in the Inflation-Adjusted Roofing Material Allowance table included in Section 2. Any cleaning and restoration costs exceeding this amount are the responsibility of the registered owner. This guarantee applies exclusively to staining that develops on treated surfaces after the treatment date and does not cover the removal of pre-existing staining or residue present on the shingles at the time of treatment. It does not apply to pre-existing staining, discoloration, residue, or other surface conditions present at the time of treatment. The Certified Contractor will document the condition of the shingle surfaces on the RHS Assessment Form at the time of application; if the RHS Assessment Form is not completed or does not identify a specific pre-existing condition, surface conditions appearing during the Coverage Period will be presumed to have developed post-treatment, absent clear documentary evidence to the contrary (such as dated photographs).

Exclusions. This guarantee does not apply where the staining or surface discoloration is attributable, in whole or in part, to external factors including but not limited to: accumulated standing debris, structural or design drainage deficiencies, failure to maintain reasonable roof clearance from overhanging vegetation, damage from animals, birds, or insects, modifications to the roof or surrounding structures performed after treatment by anyone other than a Certified Contractor, or chronic shade conditions combined with inadequate maintenance. Assessment will be performed by a Certified Contractor.

This Section is limited to the cleaning and restoration of the shingle appearance; it does not constitute a pesticidal claim and no representation is made that the treatment prevents, destroys, repels, or mitigates any organism.

13. Annual Roof Health Check-In

When included in your warranty, GoNano will provide the registered owner, each year for the duration of the Coverage Period, with a digital roof health check-in, including a self-inspection checklist, maintenance reminders, and seasonal care tips delivered to the email address on file. The registered owner may also submit photos for remote assessment by a GoNano specialist at no additional cost.

14. Insurance Documentation Package

Upon request, GoNano will provide the registered owner with a Warranty & Treatment Certificate suitable for submission to the homeowner's insurance carrier. This certificate documents the treatment applied, coverage details, and warranty term, which the homeowner may use to support a request for premium adjustment or discount. GoNano makes no guarantee that any insurer will grant a discount; eligibility is determined solely by the homeowner's insurance carrier.

15. Price Lock on Future Re-Treatment

If the registered owner elects to re-treat the property with NuRoof Products after the warranty term or to extend coverage, they are entitled to re-treatment at a 20% discount off GoNano's then-current published per-square-foot pricing for the same product. If the original treatment was cheaper despite the 20% discount offered, the registered owner may ask for the original pricing by sending its original invoice to GoNano. This price lock is non-transferable, applies to one (1) future re-treatment per registered warranty, and must be exercised within twenty-four (24) months of the warranty expiry date.