Pro-Tech Products, Inc.

Roof Warranties

Warranties offered to Licensed Contractors from Pro-Tech Products, Inc.

**TechGuard Material Only Warranty**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Warranty Type** | **Coverage** | **DFT**  **(mils)** | **Cost** | **Inspection Required** |
| 5 Year Material | Material | 16 | See Rep | None |
| 10 Year Material | Material | 30 | See Rep | None |
| 15 Year Material | Material | 35 | See Rep | None |

**TechGuard Full System Warranty**

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| **Warranty Type** | **Coverage** | **Acrylic DFT (mils)** | **Silicone DFT (Mils)** | **Foam Thickness/Density** | **Cost** | **Inspection Required** |
| 10 Year Roof System | Material/Labor | 27 | 25 | Minimum 1” / 2.8 lb. | See rep | See rep |
| 15 Year Roof System | Material/Labor | 35 | 30 | Minimum 1.5” / 2.8 lb. | See rep | See rep |
| 20 Year Roof System | Material/Labor | 45 | 36 | Minimum 2” / 3 lbs. | See rep | See rep |

**Silicone Roof Restoration Warranty**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Warranty Type** | **Coverage** | **DFT**  **(mils)** | **Cost** | **Inspection Required** |
| 5 Year Material | Material/Labor | 18 | See Rep | None |
| 10 Year Material | Material/Labor | 25 | See Rep | None |
| 15 Year Material | Material/Labor | 30 | See Rep | None |

**Pro-Tech Products Roof System is defined as Pro-Tech Products coated foam systems that meet or exceed building codes and are fully UL rated.**

**ALL Roof System warranties require the use of Pro-Tech EC-100 or Pro-Tech Pro-White High Tensile coating. Color must be white or part of the ES line to qualify for warranty programs.**

*The use of Cementitious topcoat is allowed in ADDITION to the above parameters. Coating millage must still be maintained according to table.*

For specific details involving the use of any of the above referenced warranties, consult the product data, application sheets, and specific warranty documents.

The warranty term is determined according to the coating dry film thickness (DFT) and foam thickness as set for in the charts above, NO EXCEPTIONS.

Core and slit samples may be taken at appropriate times to confirm compliance with specified foam depth and coating dry film thickness, DFT. These can be taken at time of foam and coating application or after roof is completed. Repairs must be made so as not to compromise integrity of completed roof system. If deficiencies are found, they must be resolved prior to issuance of system warranty.

A completed warranty request form must be submitted before a warranty is issued.

If you have any questions, contact Pro-Tech Products, Inc. at (480) 945-7303 or e-mail at: [info@pro-](mailto:info@pro-techproducts.com) [techproducts.com](mailto:info@pro-techproducts.com)

**Maintenance Guidelines**

Certain components associated with your roof or coating system are not covered under the manufacturer's warranty. Some of these items can significantly affect the performance, lifespan, and watertight integrity of the roofing or coating system. The owner is responsible for the regular maintenance of the roofing system. The manufacturer recommends maintaining a comprehensive file of records related to all work related to the roof system. Pro-Tech recommends that the owner implement a roof log for all parties accessing the roof. Regardless of who is accessing the roof or for what purpose, they should be required to sign this log. This practice protects you, the owner, from unwanted foot traffic and allows any damage caused to be traced back to the party responsible. Industry organizations such as the National Roofing Contractors Association (NRCA) and the Spray Polyurethane Foam Association (SPFA) recommend having a visual inspection of the roof at least twice a year by a qualified party. Many Pro-Tech Registered Contractors offer this service for a nominal fee. These visual inspections are generally recommended in the spring or fall. Additionally, it is a good practice to have the roof inspected after severe weather conditions such as hail, strong wind, hurricanes, blizzards and ice storms. Guidelines for Roof Inspection & Generalized Remedial Repairs

1.Remove roof-top debris that has accumulated. Clean the roof using a soft-bristled broom or leaf blower to remove any dirt, leaves, or debris that may have accumulated on the roof.2. Clean gutters, downspouts, drains and scuppers. No ponding water should remain on the roof surface within 48hours after the last precipitation. Intermittently check for ponding water, which can cause damage overtime. If ponding is found, contact a roof professional to evaluate and correct the issue.3.Examine all metal flashing areas for rusting or damage that may have been caused by traffic, wind, hail, snow, ice, etc. All damaged, loose, or poorly sealed materials must be repaired by a Pro-Tech Registered Contractor or otherwise approved by Pro-Tech.4.All exposed mastics and sealants regardless of purpose or function, are maintenance items to be maintained and remediated by the Owner, including pitch pan and metal flashing sealants.5.Examine all adjacent areas to the roof, parapet walls and adjoining structures. Damage to items such as masonry, failing mortar joints, loose or missing sealants, loose stone/tile caps, loose and improperly sealed counterflashing, etc. often causes leaks that are inadvertently blamed on the roofing system and not provided for by the manufacturer’s warranty. Not only does this cost the roofing manufacturer time in the investigation of problems not associated with the product, it may cost the Owner time and money. Many manufacturers, including Pro-Tech, may charge an Owner for the time spent to investigate non-warranty related problems. These items need to be repaired by the properly trained personnel to avoid any unnecessary charges or voiding of warranty coverage. Unauthorized repairs will void the manufacturer’s warranty.6.When repairing items to the roof/coating product(s), associated items, or building structure, be sure to use precaution and properly protect the roof/coating product(s) from damage.7.Examine roof-top equipment, such as; air condition units, condensers, exhaust fans, antennas and other roof-top items for damage. Check for leaking oil, damaged flashings or loose parts/equipment that could cause puncture damage to the roof/coating product(s). All units shall be checked to assure they are sound, watertight and not be displaced by wind events.8. Check the building for excessive movement or settlement. Improper placement or omission, or the need for expansion joints, could cause splits or stress in the roof/coating system, drastically reducing the life cycle of thesystem.9.Inspect the roof regularly: Inspect the SPF roof regularly, at least twice a year, to look for any signs of damage, such as cracks, blisters or bubbles in the foam. If the coating is worn or damaged, consider applying a new coating to protect the roof.10.All work directly or indirectly related to the roof/coating system, where the materials need to be repaired; i.e. new curbs, units, exhaust fans, antenna installation, repairs, etc., must be accomplished by a current Pro-Tech Registered Contractor. Failure of the Owner to utilize a Pro-Tech Registered Contractor will result in immediate termination of the warranty without further notification.