

Warranty Program

Pro-Tech Products Silicone Roof Coating

Pro-Tech Products Silicone Roof Restoration System can drastically increase the life expectancy of a roof, resulting in increased savings and keeping waste material out of the landfill.

Warranty Options from Pro-Tech Products

– Choose your desired level of warranty protection to meet your needs: Labor and Material Warranty

Labor and Material Warranty

This warranty option provides material and labor coverage at no charge during the applicable warranty term to repair the affected roof area when product manufacturing defects have been determined. Product(s) must be installed by a PTP certified installer.

Warranty installation options

10-year Silicone roof coating system								
Assembly configuration			Granulated cap sheet	Smooth cap sheet/BUR (non-aggregate)	Aged or new SPF	Single ply membrane (TPO/ PVC/EPDM/ Hypalon®)	Metal*	Warranty cost MaterialPlus
Option #1	PC	Pro Tech AP 925	1.25 gal./sq. 11 mil DFT	1.00 gal./sq. 9 mil DFT	n/a	n/a	n/a	See rep
	BC	Pro-Tech SC 900 or SC 900 Gray Base Coat	1.00 gal./sq. 15 mil DFT	0.75 gal./sq. 11 mil DFT	1 gal./sq. 11 mil DFT	1 gal./sq. 14.5 mil DFT	1 gal./sq. 11 mil DFT	
	TC	Pro-Tec SC 900	1.00 gal./sq. 15 mil DFT	0.75 gal./sq. 11 mil DFT	0.75 gal./sq. 11 mil DFT	0.75 gal./sq. 11 mil DFT	0.75 gal./sq. 11 mil DFT	
Option #2	PC	Pro-Tech AP 925	1.25 gal./sq. 11 mil DFT	1.00 gal./sq. 9 mil DFT	n/a	n/a	n/a	See rep
	TC	Pro-Tech SC 900	2.25 gal./sq. 33 mil DFT	1.50 gal./sq. 22 mil DFT	1.75 gal./sq. 22 mil DFT	1.75gal./sq. 25 mil DFT	1.75 gal./sq. 22 mil DFT	
15-year Silicone roof coating system								
Assembly configuration			Granulated cap sheet	Smooth cap sheet/BUR (non-aggregate)	Aged or new SPF	Single ply membrane (TPO/ PVC/EPDM/ Hypalon®)	Metal*	Warranty cost MaterialPlus
Option #1	PC	Pro-Tech AP 925	1.25 gal./sq. 11 mil DFT	1.00 gal./sq. 9 mil DFT	n/a	n/a	n/a	See rep
	BC	Pro-Tech SC 900 or SC 900 Gray Base Coat	1.50 gal./sq. 22 mil DFT	1.00 gal./sq. 14.5 mil DFT	1.00 gal./sq. 15 mil DFT	1.00 gal./sq. 15 mil DFT	1.00 gal./sq. 15 mil DFT	
	TC	Pro-Tec SC 900	1.00 gal./sq. 15 mil DFT	1.00 gal./sq. 14.5 mil DFT	1.00 gal./sq. 15 mil DFT	1.00 gal./sq. 15 mil DFT	1.00 gal./sq. 15 mil DFT	
Option #2	PC	Pro-Tech AP 925	1.25 gal./sq. 11 mil DFT	1.00 gal./sq. 9 mil DFT	n/a	n/a	n/a	See rep
	TC	Pro-Tech SC 900	2.75 gal./sq. 41 mil DFT	2.00 gal./sq. 30 mil DFT	2.00 gal./sq. 30 mil DFT	2.00 gal./sq. 30 mil DFT	2.00 gal./sq. 30 mil DFT	

20-year Silicone roof coating system								
Assembly configuration			Granulated cap sheet	Smooth cap sheet/BUR (non-aggregate)	Aged or new SPF	Single ply membrane (TPO/PVC/EPDM/Hypalon®)	Metal*	Warranty cost MaterialPlus
Option #1	PC	Pro-Tech AP 925	1.25 gal./sq. 11 mil DFT	1.00 gal./sq. 9 mil DFT	n/a	n/a	n/a	See rep
	BC	Pro-Tech SC 900 or SC 900 Gray Base Coat	1.50 gal./sq. 22 mil DFT	1.50 gal./sq. 22 mil DFT	2.50 gal./sq. 37 mil DFT	1.50 gal./sq. 22 mil DFT	1.50 gal./sq. 22 mil DFT	
	TC	Pro-Tech SC 900	1.50 gal./sq. 22 mil DFT	1.00 gal./sq. 15 mil DFT	0.75 gal./sq.** 11 mil DFT	1.00 gal./sq. 15 mil DFT	1.00 gal./sq. 15 mil DFT	
Option #2	PC	Pro-Tech AP 925	1.25 gal./sq. 11 mil DFT	1.00 gal./sq. 9 mil DFT	n/a	n/a	n/a	See rep
	TC	Pro-Tech SC 900	3.25 gal./sq. 48 mil DFT	2.50 gal./sq. 37 mil DFT	n/a	2.50 gal./sq. 37 mil DFT	2.50 gal./sq. 37 mil DFT	



Primer coat



Base coat



Top coat

NOTES:

** DFT = Dry Film Thickness (minimum requirement).

Product coverage rates represent minimum application requirement. Coverage rates are theoretical and do not take into account material loss due to spraying, surface texture, waste, etc. For previously coated roof membranes, the product coverage rates indicated in the charts above are applicable.

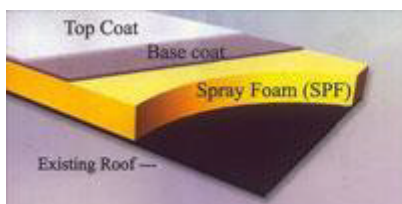
Warranty Process

Step 1: Complete Authorized Contractor Application for a Pro-Tech Warranty and submit to warranty@pro-techproducts.com.

Step 2: Complete the project following the appropriate Pro-Tech Products Guide Specification.

Step 3: Warranty typically issued within 3-5 business days upon completion of warranty application and project.

Call 480-945-7303 or email warranty@pro-techproducts.com for more warranty information.



Unmatched Pro-Tech Products Roofing System

The Pro-Tech Products Roofing System offers high quality materials that have demonstrated exceptional, extended performance.

GET AN ESTIMATE

warranty@pro-techproducts.com | 480-945-7303

www.pro-techproducts.com

Maintenance Guidelines

Certain components associated with your roof or coating system are not covered under the manufacturer's warranty. Some of these items can significantly affect the performance, lifespan, and watertight integrity of the roofing or coating system. The owner is responsible for the regular maintenance of the roofing system. Manufacturer recommends maintaining a comprehensive file of records related to all work related to the roof system.

Pro-Tech recommends that the owner implement a roof log for all parties accessing the roof. Regardless of who is accessing the roof or for what purpose, they should be required to sign this log. This practice protects you, the owner, from unwanted foot traffic and allows any damage caused to be traced back to the responsible party.

Industry organizations such as the National Roofing Contractors Association (NRCA) and the Spray Polyurethane Foam Association (SPFA) recommend having a visual inspection of the roof at least twice a year by a qualified party. Many Pro-Tech Registered Contractors offer this service for a nominal fee. These visual inspections are generally recommended in the spring or fall. Additionally, it is a good practice to have the roof inspected after severe weather conditions such as hail, strong wind, hurricanes, blizzards and ice storms.

Guidelines for Roof Inspection & Generalized Remedial Repairs

1. Remove roof-top debris that has accumulated. Clean the roof using a soft-bristled broom or leaf blower to remove any dirt, leaves, or debris that may have accumulated on the roof.
2. Clean gutters, downspouts, drains and scuppers. No ponding water should remain on the roof surface within 48 hours after the last precipitation. Intermittantly check for ponding water, which can cause damage overtime. If ponding is found, contact a roof professional to evaluate and correct the issue.
3. Examine all metal flashing areas for rusting or damage that may have been caused by traffic, wind, hail, snow, ice, etc. All damaged, loose, or poorly sealed materials must be repaired by a Pro-Tech Registered Contractor or otherwise approved by Pro-Tech.
4. All exposed mastics and sealants regardless of purpose or function, are maintenance items to be maintained and remediated by the Owner, including pitch pan and metal flashing sealants.
5. Examine all adjacent areas to the roof, parapet walls and adjoining structures. Damage to items such as masonry, failing mortar joints, loose or missing sealants, loose stone/tile caps, loose and improperly sealed counterflashing, etc. often causes leaks that are inadvertently blamed on the roofing system and not provided for by the manufacturer's warranty. Not only does this cost the roofing manufacturer time in the investigation of problems not associated with the product, it may cost the Owner time and money. Many manufacturers, including Pro-Tech, may charge an Owner for the time spent to investigate non-warranty related problems. These items need to be repaired by the properly trained personnel to avoid any unnecessary charges or voiding of warranty coverage. Unauthorized repairs will void the manufacturer's warranty.
6. When repairing items to the roof/coating product(s), associated items, or building structure, be sure to use precaution and properly protect the roof/coating product(s) from damage.
7. Examine roof-top equipment, such as; air condition units, condensers, exhaust fans, antennas and other roof-top items for damage. Check for leaking oil, damaged flashings or loose parts/equipment that could cause puncture damage to the roof/coating product(s). All units shall be checked to assure they are sound, watertight and not be displaced by wind events.
8. Check the building for excessive movement or settlement. Improper placement or omission, or the need for expansion joints, could cause splits or stress in the roof/coating system, drastically reducing the life cycle of the system.
9. Inspect the roof regularly: Inspect the SPF roof regularly, at least twice a year, to look for any signs of damage, such as cracks, blisters or bubbles in the foam. If the coating is worn or damaged, consider applying a new coating to protect the roof.
10. All work directly or indirectly related to the roof/coating system, where the materials need to be repaired; i.e. new curbs, units, exhaust fans, antenna installation, repairs, etc., must be accomplished by a current Pro-Tech Registered Contractor. Failure of the Owner to utilize a Pro-Tech Registered Contractor will result in immediate termination of the warranty without further notification.