synetec.

AI CONSULTANCY
CASE STUDY

Seven priority risks found in two weeks, and a plan to close every one

An AI tool had quietly become business critical at an FCA authorised asset manager in London. Synetec delivered a full independent assessment of what the firm was relying on. The most serious issues were found,

THE CHALLENGE

The firm had spent just over a year building its own AI tool. The investment team used it every day for research, document retrieval and routine work, and it had been built, and was kept running, by one person on that team.

A file deletion incident led the firm to switch it off while the cause was found. Until then the tool had been treated as useful rather than essential. The speed with which people asked for it back settled that question, and the firm wanted an independent view of what it now depended on.

CLIENT TESTIMONIAL

"We needed to know the tool could be relied on without someone worrying about it every day. Synetec found things we did not know were there, told us plainly which ones mattered, and gave us a clear path to fix them."

Chief Operating Officer, FCA authorised asset manager

SYNETEC'S SOLUTION

An independent review of the tool, its controls and its supportability, delivered in two weeks.

01 Worked with the person who built it, not around him. He stayed central and engaged throughout, the thinking behind the design came first hand, and the first fixes were his

02 Examined the whole tool at code level with enterprise grade tooling, so every finding was verified in the code itself rather than taken on trust

03 Checked what the firm already knew as well as what it did not, so it finished with one complete, prioritised list rather than scattered findings

04 Told the firm exactly what needed fixing now and what mattered but could safely wait, so effort went where the risk was

THE OUTCOME

Inside two weeks the firm had its first complete, independent view of a system it had been relying on every day. The key person risk was separated from the key person: the firm keeps everything that made the builder valuable, while the set up that made him a single point of failure is being dismantled, with a clear route for Synetec to stand behind him in support.

Two critical issues found that nobody knew existed, both being fixed within days

The keys to the firm's internal communications were recoverable from the application itself.

A document the tool read could quietly instruct it to send firm data outside the business.

7	2 weeks	Under a month	£16,500
priority risks, two critical, three high, two medium	to deliver the full independent review	from first conversation to an agreed plan	fixed fee plus VAT

Client details anonymised at the client's request.

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