

## Quality Management Policy

**Euroforest Timber Ireland Ltd T/A Euroforest Ireland is committed to providing a high-quality service in the area of Quality management by continuously improving customer and client service, human resource management and company operations.**

Customer and Client satisfaction, is a key company objective, which we achieve by recognising, understanding and evaluating customer and client needs and working to deliver or exceed them.

The board are committed to the efficient operation and continual improvement of performance and our quality management.

Euroforest Ireland aims to provide quality services to our customers and clients on time and within budget expectation.

The scope of our business in this regard can be described as; Purchasing of standing and felled timber, harvesting of standing timber to optimising product out-turn in terms of volume and value, Marketing and Distribution of Roundwood Timber and Forestry Co-Products in Ireland the UK and Europe.

Euroforest Ireland has a commitment to:

1. Continually improve the effectiveness of our Quality Management
2. The enhancement of customer satisfaction.
3. Work with customers to ensure that customer needs and expectations are delivered.
4. Establish the Quality Policy and its objectives
5. Ensure employees are fully trained and competent.
6. Take into consideration the views of interested parties and the effect the companies activities have upon the environment.
7. Maintain a safe working environment and develop a positive safety culture

This means that we will demonstrate effective quality management throughout our business activity, maintaining ISO 14001:2015 and ISO 45001 and FSC certification.

Signed:



Director responsible for Quality Management

21/07/2025