

TRIAGE AGENT

Smart Filtering & Escalation for Critical icetana AI Events

ABOUT

Integrate the Triage Agent with our Safety and Security solution to streamline event triage. Simply define the event type you are looking for and receive real time alerts when it happens.

It also provides automated text descriptions and explanations for each detected event.

HIGHLIGHTS



REAL TIME

Detection instant from installation



INTEGRATES

With your existing camera and VMS systems



DEVICE ALERTS

Get notifications on your portable devices.

CHALLENGES



Different security environments present unique challenges, making real-time incident detection difficult. Limited monitoring capacity can hinder effective surveillance, increasing the risk of missed events and potential security threats.



Unique security challenges



Limited monitoring capability



Missing key events

SOLUTION



Filter icetana AI events according to your unique security needs. Once installed, the icetana Triage Agent streamlines the process with a simple three-step approach.

1

Click to create a new triage requirement

2

Enter the event type you are looking for

Input the specific security events you wish to monitor, which could vary from detecting a person with a knife, spillage or people doing something dangerous.

3

Events will appear on your icetana Livewall

After you input your specific events, the Triage Agent analyses icetana AI events, filtering them to notify you only about the incidents that matter most to your security.

BENEFITS



1 No internet access is required

Triage Agent can operate on servers rather than the internet, making it ideal for dark sites.

2 Alerts to device

Receive real-time alerts on your device, allowing your ground security team to respond to incidents more quickly.

3 Customisable severity levels

You can assess the severity of events and choose whether to receive notifications for them.

4 No specialist cameras

There is no need for you to upgrade your cameras, icetana Triage Agent is compatible with a wide variety of camera models.

USE CASES



Filter icetana AI Events

Filter and prioritise icetana AI events, ensuring you're notified only of the most relevant incidents when continuous monitoring isn't possible. Examples include:



Someone doing something dangerous



Emergency service staff



Someone raising their hands



Property damage



Automated Event Insights

Get automated reports detailing why an event was flagged by the Triage Agent.



Triage agent



Spillage



Stealing



Camera 01



Camera 04



INDUSTRIES WE SERVE



Mall management



Education



Guarding services



Hotels



Safe cities

ICETANA AI PRODUCT SUITE

