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To whom it may concern,

I had the pleasure of teaching and working with Mark Soh over a period of six months—first in his role as a student in BrainStation's UX Design diploma program (January—April, 2022) and then immediately after as a hand-selected Teaching Assistant with BrainStation (April—July, 2022). Mark stood out to me right away as a force, producing professional-quality work from the start, but he still continued to grow and improve with each new challenge thrown at him. It was immediately clear that he would be an incredible addition to this industry and to any team lucky enough to hire him.

Over the course of our time learning and working together, I watched Mark exhibit an unparalleled level of professionalism and a keen, analytical approach to his design craft. He took to the UX design principles and concepts and presented an impressive rationale for each decision made. But it was his humbleness, listening, and focus that made him an incredible teammate to his fellow students and to the Educator team at BrainStation. Despite the ease with which he learned, he remained hardworking, and incredibly receptive to feedback. His energy and calming presence, even in difficult or stressful situations, was what stood out to me the most. He set a wonderful example for the next cohort of students, who all looked to him for his advice and guidance. And he set a very high bar for every student and Teaching Assistant to follow him!

I'm sure by now you can tell how much I've enjoyed working with Mark, and can promise he will be an incredible addition to your team.

Sincerely,
Jenna Tanenbaum
Lead Educator and Team Lead, UX Design at BrainStation