



**HIGH TO LOW
VOLTAGE**
SERVICE • SALES • RENTALS

H2LV Terms & Conditions — Warranty Summary

One-page reference of Section 7 (Warranty), as of the August 1, 2025 Terms & Conditions v.2 — for internal use only

Coverage Periods

Equipment Type	From Energization	From Shipment
Reconditioned Equipment	36 months	42 months
New Equipment	12 months	18 months

Coverage runs to whichever milestone occurs first. H2LV may change these terms in writing upon mutual agreement of the parties.

What's Covered

- Repair or replacement of the defective equipment or component — this is H2LV's sole obligation
- Replacement parts provided at no charge (freight and labor to install are NOT included)

Key Exclusions

- Damage from misuse or abnormal use
- Normal wear and tear on disposable or consumable parts
- Defects from failure to follow operating manuals or the recommended maintenance program
- Abnormal stress from incorrect voltage, frequency, improper load, or non-standard (non-IEEE) industry practice
- Any result of the customer's failure to meet its installation or maintenance obligations

Conditions on Coverage

Customer must complete installation, perform regular maintenance, and follow the operating manual. If the customer does not comply and that failure creates the need for replacement parts, the customer bears the full cost of parts, labor, shipping, and handling.

Disclaimers & Limits

- Equipment is otherwise provided "AS IS" — all other express or implied warranties (including merchantability and fitness for a particular purpose) are disclaimed
- No verbal or written advice from H2LV can create or expand warranty coverage
- Section 7 constitutes the entire warranty under the Agreement
- H2LV is not responsible for access to the defect (removal/disassembly/reinstallation of surrounding structures) or transportation to/from a repair facility
- Aggregate liability for warranty claims is capped at the purchase price actually received by H2LV

Source: H2LV Terms and Conditions v.2, as of August 1, 2025, Section 7. This summary is for internal quick reference only; the full Terms and Conditions document governs in the event of any discrepancy.