

COMMERCIAL CARPET TILE WARRANTY CERTIFICATE

Welspun Global Brands

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Welspun warrants its Hospitality range carpet tiles in accordance with the terms stated below for a period of 10 years from date of invoice.

All Welspun brand products are warranted against excessive:

- i. Surface wear (a loss of more than 10% by weight of face fiber)
- ii. Edge ravel
- iii. Backing separation
- iv. Loss of dimensional stability
- v. Static electricity.

Products containing antimicrobial finishes are warranted to maintain antimicrobial effectiveness, and products constructed of 100% solution dyed yarns are warranted against excessive color loss due to normal exposure to indoor light.

Additionally, Welspun warrants its commercially rated carpet tiles for use under commercial grade castor chairs for a period of 10 years from date of invoice. The castor chair warranty covers abrasive wear only (loss of more than 10% by weight of face fibre), and does not include pulls, cuts, pilling, shredding, matting, or damage arising from the use of damaged or improper castor wheels.

If a product fails to perform as warranted, Welspun will correct the problem in the affected area either by repair or (at its option) replacement with comparable product(s), at no extra charge. Liability of Welspun is limited to the actual repair or replacement of defective carpet and does not cover special, indirect, incidental, or consequential damages, including without limitation product removal and installation-related expenses.

This warranty does not cover tears, burns, cuts, pulls or other damage, deterioration, problems or loss caused by abuse, neglect, misuse, improper maintenance, sporting equipment, flood/excessive moisture, excessive alkalinity, use under damaged castor wheels, or use on stairs not fitted with a commercial grade stair nosing. Welspun's liability is limited to repair or replacement as stated herein. Moisture and pH testing are not the responsibility of Welspun and all related issues to moisture and pH testing are specifically excluded from this warranty.

This warranty shall be void if products are not handled, installed, and maintained in strict compliance with Welspun's recommended procedures and instructions, including without limitation Welspun's subfloor moisture and pH requirements and initial floor preparation procedures, all as set out in the Welspun Installation Manual in force at time of installation. Welspun recommends installation from company appointed dealers or company trained staff. This warranty does not cover any problems or damages related installation by third part vendors.