

Luxury Shower Warranty

We are proud to offer a high-quality shower system using industry-leading materials and methods. This limited warranty provides the following coverage:

ADVANCED 5-Year Limited Warranty

Includes both material and labor for:

- Water intrusion or leakage due to failure of the Schluter® Kerdi waterproofing system
- Tile adhesion issues or grout failure resulting from improper installation

STANDARD COVERAGE

5-Year Limited Warranty on materials1-Year Warranty on labor for repair or replacement

Applies to showerheads, valves, trim kits, and associated components provided and installed by our team.

General Terms and Conditions

- This warranty is subject to the following conditions:
- The shower must be used for residential purposes only.
- Warranty is valid only for the original purchaser and is non-transferable.
- All materials must be maintained and cleaned as outlined below.
- Any unauthorized modifications or repairs may void the warranty.
- Cosmetic imperfections (scratches, stains, etc.) reported after installation are not covered.
- Damage caused by neglect, misuse, impact, shifting of the structure, or use of non-approved cleaning agents is excluded.
- Repairs or alterations made by third-party contractors not approved by us will void the warranty.

Care & Maintenance Guidelines

To ensure the longevity of your shower, please follow these maintenance tips:

Grout & Tile Care

- Wipe down tile walls with a squeegee or towel after use to prevent mildew and soap buildup
- Clean weekly with a pH-neutral, non-abrasive cleaner—avoid bleach, ammonia, or vinegar-based products
- Do not use harsh scrub brushes, wire pads, or abrasive cleaning powders
- Inspect grout and caulking annually; minor touch-ups may be necessary over time

Kohler Plumbing Fixtures

- Wipe fixtures regularly with a soft, damp cloth, then dry with a towel to prevent water spots and mineral buildup.
- For deeper cleaning, use a non-abrasive, pH-balanced cleaner such as Kohler Clean, Rejuvenate, or Bar Keepers Friend Soft Cleanser. Always follow the manufacturer's instructions and test in a small area first.
- Avoid harsh chemical cleaners, bleach, ammonia, or abrasive pads, as these can damage or discolor the finish.
- Periodically inspect fixtures for any leaks or loose connections, and contact us promptly if you notice anything unusual.

Warranty Service Requests

If you ever experience an issue you believe may be covered under warranty, we're here to help. Please reach out to us at service@molyneauxhome.com with a few photos and a brief description of the concern. Our team will review everything and let you know if it qualifies for repair or replacement under your limited warranty.