

Dylan Cooper

Summary

UX Designer specializing in complex B2B SaaS and design operations, guiding early-stage teams from ambiguity to clarity across fintech, government, and enterprise products.

Sagent

A Fintech company developing a B2B SaaS platform to modernize mortgage servicing.

UX Designer

Oct 2023 - Present

- Leads cross-functional teams to translate complex, regulated enterprise requirements into consistent, scalable user experiences.
- Builds design operations frameworks and experience pattern libraries to increase design maturity, organization alignment, and sprint velocity.
- Prepares and presents product demos to company leadership and prospective clients to align on product direction, validate solutions, and support customer adoption.
- Collaborates with a team of designers to evolve a WCAG AA-compliant design system, shaping components and interaction standards that reduce inconsistencies and improve accessibility across the product.

Enovational

A govtech startup developing a SaaS digital form-building and processing platform for state governments.

UX Designer

Nov 2020 - Mar 2022

- Led cross-functional teams to design and prototype features for a B2B2C platform with 1.2 million users.
- Implemented design ops framework to optimize UX systems and design team workflow.
- Managed an accessibility-compliant design system by contributing new patterns, conducting audits, and providing feedback during design critiques.

Freelance

Designed with a variety of companies including startups and design agencies

UX Designer

Jan 2020 - Dec 2023

- Designed a minimum viable product for Sales Solutions.AI to help salespeople automate discovery calls by collaborating with the CTO and SME.
- Redesigned user experience for Azalio to streamline user workflow and modernize brand identity.
- Collaborated with the founder of Simplina to design an app to track patient adherence to healthcare plans for a University of Pittsburgh study.

Contact

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Skills

Mobile and Desktop UX Design

UX Strategy

Design Ops

User Research

Prototyping

Wireframing

Design Systems

Responsive Design

User Testing

Information Architecture

Accessibility Compliance

Copywriting

Humor

Tools

Figma

Miro

ADO

Jira

ProtoPie

Webflow