

# Dylan Cooper

## Summary

Product Designer with 5 years of experience building complex O-to-1 B2B SaaS products and scalable design systems across Fintech, Govtech, and Enterprise.

## Sagent

A Fintech company developing a B2B SaaS platform to modernize mortgage servicing.

### Product Designer

Oct 2023 - Present

- Leads multiple cross-functional teams end-to-end by owning research, strategy, and experience design for a O-to-1 B2B Fintech platform.
- Built and governs design system used by 8 product teams by defining and documenting component and pattern standards to ensure consistency and scalability across product teams.
- Delivered complex workflow and data visualization solutions across 9 product verticals by collaborating with clients, Product, and Engineering.
- Established design operations framework to standardize team processes, documentation, and workflows across product teams.
- Creates AI prototypes and high-fidelity visual mockups to communicate intent to stakeholders and engineering.
- Interviews candidates, mentors designers, and creates onboarding resources to develop the design team.

## Enovational

A Govtech startup modernizing government services for 1.2M users.

### Product Designer

Nov 2020 - Mar 2022

- Collaborated with clients and internal product teams to design experiences to modernize legacy data-heavy workflows for internal and external users.
- Presented designs to clients and executives to drive project sign-off.
- Managed an accessibility-compliant design system by adding patterns, conducting audits, and supporting design critique and review.

## Freelance

Foundational product design for early-stage B2B startups.

### Product Designer

Jan 2020 - Dec 2023

- Redesigned an employee management platform to modernize its brand identity while implementing an AI-driven user experience.
- Founding designer of a CRM at Sales Solutions.AI to help salespeople automate discovery calls with AI, collaborating with the CTO and SME.

## Contact

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## Skills

UX Design

UX Strategy

Design Systems

Design Ops

Systems Thinking

User Research

Usability Testing

Information Architecture

Prototyping

Copywriting

Humor

## Tools

Figma

Claude Code

Cursor

Lovable

Webflow

## Writing

[UX Design in One Lesson](#)

[The Good, The Bad, and The Great UX Designer](#)

[Principles of Enterprise UX](#)