

Privacy Policy

Effective Date: [Insert Date]

GRATA, LLC (“GRATA,” “we,” “us,” or “our”) is committed to protecting your privacy. This Privacy Policy describes what personal information we collect, how we use it, and how we share it, including information related to SMS communications.

1. Personal Information We Collect

We may collect the following types of personal information:

- **Identifiers:** Name, phone number, email address, mailing address
- **Customer and Inquiry Information:** Information you provide when completing forms, requesting information, or communicating with us
- **Communication Information:** Records of communications with us, including emails, phone calls, and SMS messages
- **Technical Information:** IP address, browser type, device information, and website usage data collected through cookies or similar technologies

We collect personal information only when it is voluntarily provided by you or automatically collected through standard website operations.

2. How Personal Information Is Used

We use personal information for the following purposes:

- To provide, operate, and improve our services
- To respond to inquiries and customer support requests
- To communicate with you regarding services, updates, or account-related matters
- To send SMS messages when you have explicitly opted in to receive them
- To comply with legal, regulatory, and contractual obligations

3. Sharing of Personal Information

We do not sell personal information.

We may share personal information only in the following limited circumstances:

- **Service Providers:** With trusted vendors that help us operate our business (such as website hosting or SMS delivery platforms), solely to perform services on our behalf
- **Legal Requirements:** When required by law, regulation, subpoena, or legal process

All service providers are required to protect personal information and use it only for authorized purposes.

4. SMS Communications and Consent

By providing your mobile phone number and opting in, you consent to receive SMS messages from GRATA, LLC. Message frequency may vary. Message and data rates may apply. You may opt out at any time by replying **STOP**. For assistance, reply **HELP**.

SMS consent is not shared with third parties or affiliates.

5. Data Security

We take reasonable administrative, technical, and physical measures to protect personal information from unauthorized access, disclosure, or misuse. However, no method of transmission over the internet or electronic storage is completely secure.

6. Changes to This Privacy Policy

We may update this Privacy Policy from time to time. Any changes will be posted on this page with an updated effective date. Continued use of our services constitutes acceptance of the updated policy.

7. Contact Information

If you have questions about this Privacy Policy, please contact:

GRATA, LLC

Email: info@grata-kc.com

Phone: (913) 732-4778