



MICROSOFT SERVICES

Microsoft Dynamics 365 Business Transformation Assessment



What is it?

The Dynamics 365 Business Transformation Assessment is a structured workshop designed to evaluate business processes, operational challenges, and system requirements to support successful adoption of Microsoft Dynamics 365. It helps organisations identify opportunities to modernise operations, improve visibility, and drive greater efficiency.



What it includes

This assessment reviews existing business applications, workflows, reporting requirements, integration needs, and operational processes. It explores opportunities for automation, improved customer engagement, and enhanced decision-making while aligning technology capabilities with business objectives.



Key outcomes

- Clear understanding of business transformation opportunities.
- Improved visibility into operational inefficiencies.
- Identified opportunities for automation and optimisation.
- Better alignment between systems and business processes.
- Defined roadmap for Dynamics 365 adoption and growth.

When to do an assessment



Before implementing Dynamics 365 solutions.



When replacing legacy ERP or CRM platforms.



During business process transformation initiatives.



As part of operational growth and scalability planning.

Book your Microsoft Dynamics 365 Business Transformation Assessment