

News letter

Patient & Family Advisory Council

Person Centered Care Shaping Care Together

1 Your Voice Our Commitment

Your feedback and suggestions are invaluable in helping us shape our services —because your health matters. Please scan the QR and fill out the survey.



2 Key Highlights Q3 Meeting

💡 Advanced Care Planning (ACP) allows patients to make decisions in advance about their future healthcare, especially if they are unable to speak for themselves.

💡 Planetree emphasizes the role of a “Care Partner” — a trusted person chosen by the patient to actively participate in care, decision-making, and communication with the healthcare team.

💡 Celebration of the World Patient safety Day

3 Value-based healthcare

At Fakeeh University Hospital we are focusing on what matters most to you as a patient—your health outcomes, comfort, daily functioning, and overall experience. The hospital uses simple questionnaires called PROMs to

understand how you feel, take care of yourself, perform daily activities, manage pain, and cope emotionally. These tools also include condition-specific questions, for example for diabetes, to better understand your unique challenges. Your responses help your care team tailor treatments to your real needs, not just clinical numbers. FUH also uses this information to improve services for all patients and plan better care for the future.

The hospital values transparency and will show patients how their feedback shapes improvements. All information collected is kept strictly confidential. Overall, the goal is to deliver care that is efficient, meaningful, personalized, and truly aligned with improving your quality of life.



SCAN QR CODE
To know more about PROMs and Value Based Healthcare