

ORDER

WHEREAS:

- (A) This Administrative Determination (**Order**) is issued by the Regulatory Authority of Bermuda (**RA**) according to the Regulatory Authority (Market Review of the Electronic Communications Sector) General Determination 2025.
- (B) Under Parts 2 and 4 of the Regulatory Authority (Market Review of the Electronic Communications Sector) General Determination 2025 the RA must conduct annual benchmark exercises to review the retail fixed broadband and mobile services market:
 - (i) Entry level anchor product pricing and functionality;
 - (ii) Weighted average retail price (**WARP**); and if necessary
 - (iii) Modify any remedies imposed in the Regulatory Authority (Market Review of the Electronic Communications Sector) General Determination 2025 by administrative determination as a result of the benchmark exercise.
- (C) In August 2026, the RA conducted the Benchmark Exercise regarding the retail fixed broadband and retail mobile services markets.
- (D) The RA Published on its website the Benchmark Exercise Report and decision regarding the retail fixed broadband and retail mobile services markets on the 31 August 2026.
- (E) All sectoral providers found to have significant market power in the Regulatory Authority (Market Review of the Electronic Communications Sector) General Determination 2025 must comply with this Order as a result of the Benchmark Exercise conducted by the RA.
- (F) All sectoral providers found with Significant Market Power in the Retail Fixed Broadband and Retail Mobile Market must follow the processes and implementation timelines for all adjustments and implementations mentioned in this Order established in the Regulatory Authority (Market Review of the Electronic Communications Sector) General Determination 2025.
- (G) Subject to the modifications detailed in this Order, the determinations and decisions made in the Regulatory Authority (Market Review of the Electronic Communications Sector) General Determination 2025 must remain in place.

IT IS HEREBY ORDERED as follows:

1. In the Retail Fixed Broadband Services Market, the RA modifies the average median price reduction determined in the Regulatory Authority (Market Review of the Electronic Communications Sector) General Determination 2025 from 7% to 14.85%.
2. In the Retail Mobile Services Market, the RA modifies the entry-level anchor product specification determined in the Regulatory Authority (Market Review of the Electronic Communications Sector) General Determination 2025 from at least 10 GB monthly data allowance to at least 10 GB monthly data allowance and unlimited local talk and texts for no more than \$50 per month.
3. This Order must become effective on the date of its publication.

Signed this 26 of August 2026.



Chairman, Regulatory Authority