REGAL

VOICE AI AGENTS FOR LOCAL SERVICES

Capture more service bookings, collect payments, and resolve customer inquires.

ANSWER EVERY INQUIRY, NEVER MISS A LEAD

CLANCY RELOCATION & LOGISTICS

The Problem: Clancy's third-party answering service was inconsistent. The result: abandoned calls, missed revenue and uneven after-hours coverage.

Clancy created an agentic workflow with Voice AI agents that **could answer calls, qualify service requests, and capture structured lead data consistently,** even during peak demand or off-hours.

LOCAL SERVICES USE CASES

- Book Service Appointments
- Qualify Customer Leads
- Collect Payments
- Follow Up On Estimates
- Answer Service Questions
- Handle Reschedules

THE REGAL SOLUTION

Automated lead qualification using an agentic workflow that can adapt to the complexity of moving inquiries

Deployed Voice AI agents that answer after-hours calls reliably, **turning high-volume surges into more conversions**

Delivered effective human-AI handoffs by capturing full customer details and follow-up context within the CRM

DRIVING OUTCOMES

96%
Reduction in Time-to-Answer

100%
Answer Rate

100%
Consistency in Lead Qualification

"It's efficient, emotionally aware, and always on script 24/7. So it's giving us better control over an important step in our customer's journeys."

ELIZABETH DOMIN
Head of Marketing & Business Systems

Request a Demo

See how you can use AI Agents for Local Services →