

REGAL

VOICE AI AGENTS FOR INSURANCE

Accelerate lead qualification and scale support, claims, and customer outreach.

TRUSTED BY
INSURANCE LEADERS



AUTOMATE POLICYHOLDER OUTREACH, ELIMINATE MANUAL CALLS

ETHOS

The Problem: For Ethos, the manual policyholder outreach process was time-consuming, inconsistent, and difficult to scale, preventing advisor from investing time in new sales.

Automated outreach through an agentic workflow designed around real insurance call patterns, freeing reps to focus on higher-impact work.

INSURANCE USE CASES

 Qualify Policy Leads

 Schedule Consultations

 Process Claims Intake

 Collect Payments

 Answer Coverage Questions

 Follow Up On Quotes

THE REGAL SOLUTION



Eliminated manual payment chasing by implementing an agentic workflow, allowing reps to focus on high-impact sales



Handled objections and payments in real-time enabling higher payment recovery rates



Maintained and monitored high customer satisfaction at scale, without increasing operational costs

DRIVING OUTCOMES

100%

Outreach on failed payments

34%

Payment recovery rate

99%

Customer satisfaction

“Regal’s AI Phone Agent seamlessly integrates into our workflow, allowing us to test, stay compliant, and **improve our results at every stage.**”



JAMES HUMMER
VP of Sales

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