



Global network transformation

Modernising a global enterprise network to drive innovation, security, and operational efficiency

**CUSTOMER
SUCCESS STORY**



Customer challenge

A leading global legal services organisation, with operations in more than 85 offices worldwide, set out to modernise its network infrastructure as part of a broader digital transformation programme.

Their goal was to support a cloud-first strategy, enhance security, and increase agility while optimising operational costs.

The solution

The organisation partnered with First Technology to design and deliver a next-generation global network built on an advanced cloud-managed architecture with integrated security.

The new solution moved beyond simply replicating the legacy network model, instead delivering a cost-effective, scalable, and resilient platform aligned to modern business needs.

The architecture was refined to optimise licensing and support, implement localised spares management for high availability, and reduce costs through smarter operational practices.

"Your expertise, proactive attitude, and ability to adapt made a real difference. We had complete confidence in your ability to deliver anywhere in the world."

Senior Programme
Manager | Global Legal
Services Organisation

The results

- **Seamless closure of legacy data centres** and migration to a cloud-based management platform.
- **Stronger security posture** exceeding expectations, supporting a zero-trust strategy.
- **Significant operational cost efficiencies**, including removal of third-party managed service expenses, smarter licensing, and reduced travel and hardware costs.
- **Broader technical team empowerment**, enabling greater autonomy across regions.
- **Sustainability benefits** through reduced carbon footprint and energy efficiency.