

## Bill Explanation



In our efforts to improve service, we have redesigned our bill to make it easier to read and understand. Please take a moment to review this sample explanation of your bill. To manage your account and pay your bill online, you must enroll in the Point Broadband Customer Portal at <https://customerportal.point-broadband.com>. You will need your account number and your CPNI default password to complete enrollment. If you do not have this, please contact us at 844-407-6468. For instructions on enrolling in the customer portal, go to <https://point-broadband.com/portalenroll/>.

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**POINT BROADBAND FIBER HOLDING LLC**  
PO BOX 750093  
ATLANTA, GA 30374-7893

Invoice #  
**802865**  
Service Period  
**Aug 1 2025 to Aug 31 2025**  
Invoice Date  
**Aug 1 2025**  
Due Date  
**Aug 20 2025**  
Account Number  
**123456**

**JOHN DOE**  
123 MAIN STREET  
HOMETOWN, USA 12345

Charges	\$561.12
Taxes / Fees	\$84.45
Credits	(\$0.00)
Payments Applied	(\$0.00)
<b>Total due by Aug 20 2025</b>	<b>\$645.57</b>

To pay electronically via ACH credit payments:

Point Broadband Fiber Holding LLC  
Account number:1234567  
Routing/Transit number:123456789  
Please send remittance details including Account or Invoice number to: [payments@point-broadband.com](mailto:payments@point-broadband.com)

Please detach and return this portion with your payment  
Pay Online at <https://portal.point-broadband.com>  
Invoice # 802865

Please make checks payable to Point Broadband

Due Date  
**Aug 20 2025**

Amount Due  
**\$645.57**

Amount Enclosed

123456  
**JOHN DOE**  
123 MAIN STREET  
HOMETOWN, USA 12345

**POINT BROADBAND FIBER HOLDING LLC**  
PO BOX 750093  
ATLANTA, GA 30374-7893

A late fee of \$15.00 will be charged on past due invoices.

(844) 407-6468  
<https://www.point-broadband.com>

### Account Summary:

This contains the charges and taxes for the billing period, as well as any credits or previous payments applied. Your total amount due is the last item and includes all the above charges.

**Due Date:** This is the date payment for the bill is due.

**Account Number:** This is the number used to identify your account. Please have your account number ready whenever you call customer support.

**DISCLAIMER:** This is a sample invoice. Pricing and services are for illustrative purposes and subject to change.

**Payment Stub:** If you are paying your bill with a check, detach the portion of your bill below the dotted line and enclose it in the envelope with your payment.

John Doe (123456) 123 Main Street, Hometown, USA 12345

#### Charges

4A - Public Static IP x 1	\$10.00
8A - Telephone: Advanced Telephone Service Business	
8A - Telephone: Advanced Telephone Service Business x 1	\$34.95
Lines x 1	\$0.00
8A - Telephone: Single Line Telephone Service Business	
8A - Telephone: Single Line Telephone Service Business x 8	\$239.60
8A - Telephone: Single Line Telephone Service Business x 7	\$151.62
Prorated From Jul 10 2025 To Jul 31 2025	
Lines x 8	\$0.00
Commercial Community Connects Performance 100 x 100 x 1	\$124.95

#### Taxes / Fees

E-911	\$4.50
E911 Equalization Surcharge	\$0.54
FCC Regulatory Fee (VoIP)	\$0.73
FUSF (VoIP)	\$48.94
Sales Tax	\$29.74

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#### Statement Details:

This contains a comprehensive breakdown of all charges for the billing period.