KAPTO

From Burden to Benefit:
Beat Competition through AI-Driven Processes Execution

The tidal wave of AI technology has already transformed the financial and payment services sectors and has now reached the insurance industry.

AI is transforming established players and challenging industry incumbents to keep up.

Leveraging AI-powered applications provides a comprehensive range of benefits, starting with operational efficiency.

AI-fueled automation goes beyond traditional robotic automation and optimizes processes, reducing costs and improving overall efficiency.

However, the impact of AI goes far beyond efficiency alone. It also offers the opportunity to deliver innovative and personalized experiences to customers, enhance risk management strategies, and stay ahead of the competition in a constantly evolving market.

KAPTO is an AI-based Intelligent Document Processing solution able to change the Insurance Companies' way of working on their operational processes.

The implementation of KAPTO in various companies has demonstrated the **potential and robustness of the technology** to provide a roadmap and support to:

- Enhance the possibility of automation in tasks and processes based on unstructured or semi-structured data;

- cost optimization,

- more efficient resource management.

KAPTO is plug and play and available to be implemented in every Company

The future is NOW

KAPTO:
Document Automation Reinvented

Insurance is, historically, a **heavily document-based industry** where complex customer-to-business and business-to-business processes are all based in one way or another, fully or partially, on documents. **KAPTO can be the perfect partner** to help insurance companies quickly and effectively accelerate their **digital journey**.

The document base is vast and heterogenous and ranges from invoices to medical reports, from ID cards to judicial acts, not to mention ER reports, medical reports, medical expertise, or technical expertise on properties and vehicles, to cite a subset.

While this has long been the norm in the industry to rely on human-based workforce optimization, like outsourcers, it's time for a change. KAPTO is revolutionizing the insurance sector by automating and streamlining many complex internal processes, improving efficiency, accuracy, and compliance while dramatically reducing costs.

KAPTO aims to fully automate the end-to-end business processes rooted in document.

KAPTO can:

- **categorize and split** unstructured data;
- **extracting and organizing** data to the deepest level.
- **Summarize topics and match complex contents** present in a document

We aim to reach a point where **no human intervention is ever required**, finally curbing human labor from any paperwork process.

KAPTO leverages AI models that are already "ready to be used" or can be trained and put to work using a few train examples. For those reasons, KAPTO is exceptionally pliable, flexible, and ultimately very easy to adopt.

Discover how KAPTO is transforming the industry and take advantage of its capabilities today.

KAPTO:
Document Automation Reinvented

What is it? What can it do?

List of KAPTO's leading edge features and capabilities

- **Totally format-independent** (no pre-programming required) **and template-free**, KAPTO works even in the case of a change in format or the arrival of a new format.

- **Cognitive** (able to understand both simple and complex topics)

- **Autonomous in understanding the document structure and data distribution** (simple fields, matrices and tables, topics, and sentences)

- **Completely independent from ontology and keywords** (our proprietary technology does not need to refer to any vocabulary). Perform links with the company systems during the data extraction process, allowing accuracy validation and data capture control.

- **Manages "exceptions"** (data errors, missing "mandatory" entities) through automation of interactions with internal or external entities.

- **Training Engine powered by the "human in the loop" concept**, allows for intelligent start-up and rapid scalability to achieve higher precision performance than humans.

- **Easy self-service training mode**: "show-it and KAPTO make-it." Our AI cycle reaches a superior understanding, enhanced and powered by real-time external controls to improve the quality of the extracted data (near 100% precision)

- **Flexible "Human-Like" AI models**. Adaptable to any context through training activities.

- **No AI development required**, lower costs, faster implementation speed. Easy integration (up/down stream) due to low/no-code platform approach.

KAPTO's automation capabilities allow for streamlined workflows and improved efficiency, allowing you to stay ahead of the competition optimizing operational costs and delivering exceptional customer service.

The Digital Worker in action

Insurance Pension Fund Management:
Use the Digital Worker embedded in KAPTO to manage in full automation your policy transfer process. No more errors, no more delays, operating in full compliance.

Car Accident Statement
KAPTO allows you to redesign and automate the end-to-end flow of Car Accident Statement by categorizing and splitting various document types, extracting data from your clients' handwritten forms, and automatically opening claims. Its AI leading edge and ability to check and validate data like a human make it a valuable tool for the document management of tomorrow. Try it out today and see the difference it can make

Insurance legal documents
KAPTO can handle all the incoming documents for your legal department by automatically receiving, categorizing, and extracting necessary information to match the claim process and fuel the legal workflow. With KAPTO, you can automate these very complex and human-demanding processes. KAPTO will become your Digital Worker in your legal back office.

Insurance Broker's Financial Report
KAPTO is the perfect solution for minimizing the time spent processing insurance Brokers' financial reports. KAPTO reliably pile-up data from your Broker's reports, irrespectively from how they provide them.

Inbound mailbox automation
Refrain from letting traffic and errors bog down your inbound flow. Let the AI behind KAPTO handle it instead. Quick, precise, and frictionless, KAPTO is the solution you need to streamline this critical step.

Claim processing
Is a seamless flow from receiving information to opening claims in your company systems just a dream? No, it's KAPTO. Let KAPTO handle the process and see the Digital Worker in action.

In each o these cases
KAPTO shows higher accuracy
than the best human operator

KAPTO

KAPTO:
Use-cases available for implementation

Accounts Receivable
With AI-based and cloud-native technology, KAPTO can guarantee your customers a smooth and error-free reimbursement process.

KYC
Improve the customer experience by implementing a smooth and quick "customer-to-business" process with a "digital worker" continuously ready and available. KAPTO can handle the process, making it seamless and efficient.

ID document processing
KAPTO handles the smooth and seamless process of receiving, verifying, and uploading personal identification documents like IDs, fiscal codes, and passports into any of your company systems. Let KAPTO be the operational arm that makes it all possible.

Medical Questionnaires
KAPTO can easily and quickly manage the entire flow of complex medical questionnaire documents from capture to upload in claims systems. Let KAPTO handle it and see the difference it can make.

Customer onboarding
KAPTO can handle the process of receiving documents, separating them, and extracting essential data like insured names, companies, industries, and beneficiaries, all to ensure a better customer experience. This is the world where "the customer is always right".
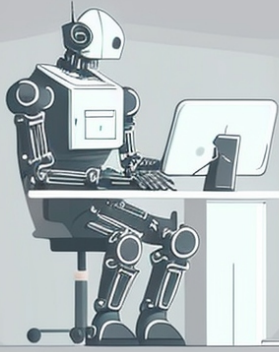
Accounts Payable
Get accurate and reliable processing of Accounts Payable documents with KAPTO's AI-powered, frictionless and cloud-native document processing system. Automate mundane tasks, drive up productivity, and safeguard your business from costly errors with zero risks.

And others are coming (very) soon..

KAPTO

Lower costs (min 30%);
higher productivity (+60%);
accuracy higher than best human operator

Kapto:
Ready To Use And Ready To Implement

Implementing KAPTO, an AI-based Intelligent Document Processing solution, requires several steps to ensure a smooth and successful deployment. These steps include:

- **Model Schema Preparation:** Defining the entities that KAPTO will be processing and any necessary training on these entities.

- **Process Analysis:** Analyzing the current process and determining the skills required from KAPTO, such as categorization, splitting, and data extraction (summarization coming soon).

- **Extension Definition:** Setting up data validation and control systems for data processed by KAPTO.

- **Notification and Action Definition:** Defining the notifications and actions that KAPTO will perform.

- **Interfaces/APIs:** Setting up the interfaces and APIs that will allow KAPTO to integrate with other systems.

- **Training Plan:** Develop a comprehensive training plan to ensure all stakeholders are knowledgeable on how to use KAPTO effectively.

- **Coaching Management Rules:** Establishing guidelines for the coaching phase of the implementation.

- **Coaching:** Providing ongoing coaching and support during the implementation to ensure success.

- **Launch:** After all the steps have been completed, KAPTO can be launched and put into production, streamlining insurance operations and improving efficiency.

Do you want to know more?

Ask for a meeting with our specialists
✉ info@kapto.ai

KAPTO

KAPTO was born out of our mission to relieve companies from the ineluctable desk work and let them focus on what is precious for their business. This idea compelled us to think about how we can create a state-of-the-art document intelligence product that can replicate human skills. We took that simple idea and started from the ground up, thinking first about how humans will approach the problem in our product design. This approach is challenging as new services need to be invented, but it allows us to be completely flexible. The creation of KAPTO was made possible by the dedication of our elite development team to the mission. Our total commitment is to build an AI technology that achieves a high level of automation and goes beyond the realm of possibility for any run-of-the-mill Intelligent Document Processing solution.

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