

水滴

THE DROPLET

USB-C 接口
入耳式动铁耳机



* Thank you for your purchase. May you have a pleasant listening experience.

* Please read this manual carefully before using it, to ensure a better experience.

* The after-service card comes with, please keep it properly to make sure a better and timely after-service.

* Please keep the package and purchase receipt as the after-sales certificate.

* All MOONDROP products are manufactured by Chengdu Shuiyueyu Technology Co., Ltd., and authorization is granted to agents for the sale. Please contact us if there is any fake/ knockoff.

* If there are any questions when using the product, please contact our customer service freely.

MOONDROP Technology Co., Ltd.

How to wear

-Distinguish the left and right channels-

The DROPLET is around the ear design, which enhances the stability and comfort for daily use or outdoor use. You can wear it as the pictured showed, please note that don't reverse. There are L and R indicator on the cable to correspond to L and R!

The storage of earphone

Please don't use any winder or other tool, which will cause irreversible damage to the cable.

Please avoid pulling or over-bending the fragile parts of cable (such as plug, Y-slip, and socket), or the cable may be damaged.

Please avoid the unnecessary damage caused by incorrect usage/storage habits. Wrong or rude storage methods will result in single earpiece silence, cavity shell opening, and cable damage.

Good storage helps to prolong the life of earphones, and reduce the probability of earphone failure.

Notice

Please keep the earphone clean to prevent the dust or earwax from clogging the filter, or attaching it to the diaphragm to affect the sound quality.

For your safety, please don't use earphones when driving, riding, or crossing the road.

In winter or dry environments, the metal shells may cause slight tingling of the ear, which is occurred by static electricity in the body or clothes, it's a normal phenomenon.

Your hearing will be affected by too high volume to listen to and caused irreversible damage for a long time. Please form a good habit of listening at an appropriate volume to protect your hearing.

Wearing earphones for too long may cause congestion of the ear canal due to compression, please stop using earphones when uncomfortable with the ear canal.

When using the earphone with a sound insulation effect, please don't press the earphone forcibly or remove it quickly, due to the high sealing performance of earphones, otherwise, it may be damaged the eardrum and diaphragm.

The earphone tips made of silica gel will absorb dust or earwax and may grow bacteria for a long time, please replace them regularly.

Please avoid wearing earphones when sleeping to prevent damage to hearing and earphones. If tinnitus, inflammation, ear canal abscess, and other symptoms occur, please stop using earphones and make a treatment.

If the earphone fails, please refer to the after-sales terms.

After-sales records

This device can be enjoyed 7 days exchange and 1-year free-repair service if there is any unnatural damage from the date of shipment. If the damage is caused due to improper use, paid repair service will be provided depending on the condition.

If this device is damaged and meets the warranty conditions, please contact the seller to return it under the guidance of the seller by completing the device after-sales list, and attaching it to this device, package, and purchase receipt.

This device is a precise electronic product, please avoid pulling, collision, and squeezing, to prevent unnecessary damage, which doesn't enjoy 7 days exchange and 1-year free repair.

Cable breakage, shell deformation, water damage, dust, corrosion or pins broke, tuning material, and unit damage, are out of warranty.

If the repair can not be provided due to product upgrades within the warranty, we will provide replacement service depending on the condition, and won't enjoy the warranty after replacement.

If this device has expired the warranty period and can not be repaired due to the product upgrade, we will not provide the paid repair service.

We will not be able to provide paid-repair service if the device shell or core parts are seriously deformed due to external force.

The after-sales service period is generally 7-20 days (excluding transportation time), depending on the repair department.

Warranty Card

For repairing, please refer to [After-sales Terms].

Please fill in this form in detail to ensure that we can provide you with after-sales service.

Product Issues: _____

Purchasing Channel: _____

Purchase date: _____

Receiving Address: _____

Name: _____

Contact Phone: _____

If you do not fill in completely [Receiving Address],

[Customer Name], [Contact Phone], we will not be able to give the product back.

Address: _____

Haixia Technology Industry Park,

Wenjiang District, Chengdu

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