



MOONDROP_LAN

high-performance dynamic

driver in-ear monitors

MOONDROP Co.

Thanks for your purchasing, hope you will enjoy this earphone.

Before you start using this product, please read this manual thoroughly to get a better using experience.

This manual comes with a product after-sales card. Please keep this manual to ensure that we can provide better services when you need after-sales service.

Please keep the packaging and purchase receipts as after-sales certificates.

MOONDROP brand products are produced by Chengdu Shuiyueyu Technology Co., Ltd. and are sold by authorized dealers. If there is any counterfeit, please contact us.

If you have other questions during the use of the product, please consult our customer service staff.

MOONDROP Technology Co. , Ltd.

Wearing of Earphones

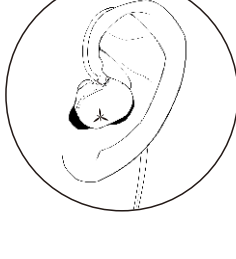
-Identify left and right channels-

LAN is designed to be worn around the ear.

To enhance the stability and comfort of wearing which makes sure to facilitate your outdoor sports or daily use. Due to the left and right asymmetry, the wearing cannot be interchanged, and there are L/R embossed characters on the line to correspond to the left and right.

-The use of ear tips-

In-ear ear tips: Please choose a suitable size silicone ear tips to ensure comfortable wearing and fitting and sealing and deep enough into the ear canal. It will prevent bass loss caused by sound leakage and treble attenuation caused by long sound channels.



Earphone storage

Please do not use any cable winder on the market, long-term use will cause irreversible damage to the earphone cable. Please avoid pulling or excessive bending on the fragile parts of the earphone cable (such as the plug, the branch cable, and the earphone inlet), otherwise the cable may be damaged.

Wrong or rough storage methods will be the culprit that cause the earphones to be silent on one side, the cavity is opened, the cable is broken or the cable is broken. Please avoid bad habits to avoid unnecessary damage.

A good storage method helps to extend the life of the earphone and greatly reduces the probability of earphone failure.

LAN is a cable replaceable earphone. If you need to replace the cable, you can slowly pull out the pin and replace with a new cable. The original cable and special upgraded cable can be purchased at the MOONDROP official store or authorized dealers.

Notes

Please keep the earphones clean to prevent dust or earwax from entering the filter screen or attaching to the diaphragm, which may affect the sound quality.

For your safety concern, please do not use earphone while driving, riding or crossing the road.

Earphones with metal shells may occasionally feel a slight tingling in the ears in winter or dry conditions. This is caused by the discharge between the body or clothes and the earphone shell after the accumulation of static electricity on the human body or clothing. It is not a malfunction of the earphones.

Listening to headphones at a loud volume may affect your hearing, and may cause irreversible damage to your hearing in the long term; in order to protect your hearing, please keep a good habit of listening at an appropriate volume.

Wearing eartips for too long may cause ear canal congestion due to compression. Please stop using the earphones when wearing eartips for a long time causes ear canal discomfort.

Earphones with sound insulation effect have a high degree of sealing, please do not press the earphones hard or take off the earphones quickly, otherwise it may cause damage to the eardrum and diaphragm.

The eartips made of silica gel will absorb dust or earwax. Long-term use may cause bacteria growing. Please replace it regularly.

Please do not wearing earphones to sleep to prevent hearing damage and damage to earphones.

If symptoms such as tinnitus, inflammation, or ear canal discharge occur, stop using headphones and go to the hospital for medical treatment.

If the earphone fails, please refer to [After-sales Terms].

After-sales Terms

If there is a non-human-caused failure of the product, it can enjoy a seven-day renewal and free maintenance service within one year. If there is a malfunction caused by improper use, a paid maintenance service will be provided depending on the malfunction.

If this product fails and meets the warranty conditions, please contact the merchant at the place of purchase, and fill in the [Warranty Card], attach the product and product packaging and purchase receipts, and send it back under the guidance of the merchant's customer service.

This product is a precision electronic product. Please avoid placing this product in a humid, dusty, high temperature, or low temperature environment, and avoid pulling, bumping, or squeezing this product to prevent unnecessary damage. The malfunction caused by the above situation do not include seven-day renewal and free maintenance service within one year.

Failures caused by broken wires, deformed shells, water ingress, dust or corrosion, broken plugs, rupture of tuning materials or units are not covered by the warranty.

If repairs cannot be provided due to product replacement during the warranty period, our company will provide replacement services as appropriate, and the product does not enjoy warranty services after replacement.

If the product has expired and cannot be repaired due to product developed, our company will not be able to provide paid repair services

If the product shell or core components are seriously deformed due to external forces, our company will not be able to provide paid maintenance services.

After-sales repair period is generally 3-15 days (excluding transportation), depending on the situation of the repairing department.

Warranty Card

For repairing,please refer to [After-sales Terms].

Please fill in this form in detail to ensure that we can provide you with after-sales service.

Cause of Problems : _____

Product Issues : _____

Purchasing Channel: _____

Purchase date: _____

Receiving Address: _____

Name: _____

Contact Phone: _____

If you do not fill in completely [Receiving Address], [Customer Name],

[Contact Phone],we will not be able to give the product back.

After-sales records

MOONDROP Technology Co., Ltd.

Website:moondroplab.com

Address :

Haixia Technology Industry Park,

Wenjiang District, Chengdu