

# Quark 2

Quark2 USB-C Micro-dynamic-driver In-ear Headphones  
Micro-dynamic-driver with LCP dome composite flexible suspension diaphragm

## User Manual

- \* Thank you for your purchase. May you have a pleasant listening experience.
- \* Please read this manual carefully before using it, to ensure a better experience.
- \* The warranty card is appended to this manual, please keep it properly to ensure a better and timely after-service.
- \* Please keep the package and purchase receipt as the after-sales certificate.
- \* All MOONDROP products are manufactured by Chengdu Shuiyueyu Technology Co., Ltd., and authorization is granted to agents for the sale. Please contact us if there is any fake/ knockoff.
- \* If there are any questions when using the product, please contact our customer service freely.

MOONDROP Technology Co., Ltd.

## How to wear

### -Distinguish the left and right earphone-

- \* Letters "L" and "R" are embossed on the inside of the corresponding earphone to tell left from right.

### -Ear Tips-

- \* Please choose the silicone ear tips with proper size that fit your ear canal to prevent bass leakage and treble reduction.



## The storage of earphone

- \* Please don't use any cable tidy or organizer, which will cause irreversible damage to the cable.
- \* Please avoid unnecessary damage caused by incorrect usage/storage habits.
- \* Wrong or rough storage methods will result in single earpiece silence, cavity shell opening, and cable damage.
- \* Good storage helps to prolong the life of earphones and reduce the probability of earphone failure.

## Notice

- \* Please keep the earphones clean to prevent sound quality degradation caused by filter clogging or diaphragm contamination.
- \* For your safety, please don't use earphones when driving, riding, or crossing the road.
- \* In winter or dry environments, the metal shells may cause slight tingling of the ear, which is occurred by static electricity in the body or clothes, it's a normal phenomenon.
- \* Your hearing will be affected if the volume is too high and irreversible damage will be caused if keep listening with this volume for too long. Please form a good habit of listening at an appropriate volume to protect your hearing.
- \* Wearing earphones for too long may cause congestion of the ear canal due to compression, please stop using earphones when your ear canals feel uncomfortable.
- \* When using the earphones, please don't press forcefully or remove rapidly to avoid damages to eardrums or the diaphragms.
- \* The earphone tips made of silica gel will absorb dust or earwax and may grow bacteria for a long time, may grow bacteria over time, please replace them regularly.
- \* Please avoid wearing earphones when sleeping to prevent damage to hearing and earphones. If tinnitus, inflammation, ear canal abscess, and other symptoms occur, please stop using earphones and seek for medical care.
- \* If the earphone fails, please refer to the after-sales terms.

## After-sales terms

- \* This product comes with a 12-month warranty from the date of shipment. Within the warranty period, any defects that occur under normal use will be repaired, replaced, or refunded free of charge.
- \* If there is a defect in this product that qualifies for warranty coverage, please contact us at [moondrop\\_support@moondroplab.com](mailto:moondrop_support@moondroplab.com) and return it to our customer service.
- \* This product is a precision electronic device. Please do not place it in humid, dusty, high-temperature, or low-temperature environments. Additionally, to prevent damage, do not pull, shock, or compress this product. Malfunctions caused by disconnection, housing deformation, water damage, dust intrusion, corrosion, or plug damage due to these reasons are not covered by after-sales service.
- \* If the repair can not be provided due to product upgrades within the warranty, we will provide replacement service depending on the condition, and won't enjoy the warranty after replacement.
- \* If the product has expired the warranty period, and due to product replacement, our company may not be able to provide repair service.
- \* We will not be able to provide repair service if the device shell or core parts are seriously deformed due to external force.
- \* The after-sales service period is generally 7-20 days (excluding transportation time), depending on the repair department.
- \* About warranty of repair/replacement:  
If confirming that the product issue is of the quality built after getting the quality inspections by MOONDROP after service, it will get repaired/replaced, at that time, the remaining warranty period will be prolonged to 60 days if it is less than or equal to 60 days; Meanwhile, it will be counted according to the original warranty period if the remaining warranty period more than 60 days.

## Warranty Card

- \* For after-sales service, please refer to [After-sales Terms].

Fault description: .....

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Purchase date: .....

Receiving Address: .....

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## Warranty Card

Customer Name: .....

Contact Phone: .....

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