



ILLUMINATION

使用说明书 Introduction

MOONDROP Co.

To our dear customer:

Thank you for choosing our flagship IEM, “the illumination”. We are honored to introduce this fruit of tech and hard work by our engineering team.

Illumination utilizes a proprietary 11mm Dynamic speaker we designed, improved countless times since 2017 and ultimately achieved superb performance like ultra low non-linear distortion and wide bandwidth.

The housing of “illumination” is 5 axis cnc milled with TC4 titanium alloy and then plated with TiN with PVD to give it a shiny golden finish. This makes illumination rigid and wearable enough to resist surface deterioration from scratches.

Not just that, the inner chamber is composed with our patented acoustically coupled filter struction to control linear distortion in par with outstanding non-linear distortion. Thus “illumination” can deliver accurate tone,

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expansive yet accurate soundstage.

But since you already owned it, all these praises sound trivial. Just listen.

Again allow us to thank you for choosing us. We’ ll work hard to reproduce great music for now and always. May your listening conclude in joy.

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Before getting started, we got important notice for you:

1.Please refrain from prolonged listening time or very large volume as they may cause irreversible harm to hearing.

2.Since this earphone have high sensitivity, please turn down prior to listening.

3.Please avoid any solvents like water, oil, alcohol, etc, because of its delicate structure. Be sure to clean the earphone regularly to avoid buildup of stains/corrosion of components affecting audio performance.

4.The diaphragm of our transducer is composed of ultra thin polymer, most of the components are very thermal conductive, please keep from any heat source like fire/microwave etc. to avoid permanent diaphragm failure.

5.Do not crush/drop the IEM or place them under a strong magnetic field/acid/dust/moist environment. They may permanently break the unit.

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6.This product is equipped with universal 2 pin connectors. To change cable, please apply a gentle and even force to the connectors. Make sure the cable is also with 0.78mm 2 pin the connector with inappropriate diameter can loosen the socket.

7.Use a storage bag where you can to extend the lifespan of the unit.

8. The sponge filters, silicone tips, and cable of this product are all replaceable consumables. When you find malfunction like clogged filters, damaged tips or cables, you can easily purchase a replacement (please note that the filters are designed with tuning function, please purchase from Moondrop official channels).

9. The cable of earphones is equipped with a patented replaceable plug. Please pay attention to the connection direction when changing plugs. The direction of the arrow mark on the cable end should be aligned with the equal sign on the plug end. Reversed direction will cause earphones to sound strange. Please be careful with the direction of force applied when changing plugs

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as improper force will damage the plug.

10. Please keep it out of pet/children’ s reach as accidental swallowing or damaging earphones.

11 In case of allergy, inflammation or discomfort of ear canal, decreased hearing, stop using immediately and consult a doctor.

12 any malfunction please see “troubleshooting”



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Troubleshooting:

Treble imbalance: check the sound tube to see if the sponge filter is clogged. If it’ s clogged, simply replace the sponge filter

Bass imbalance: check the front body of the IEM, check if the 4 pressure relief vents are clogged. In case of clogging clean the vents.

One channel not making sound/vocal sound distant: check if the connectors are in the right direction.

Occasional discontinuity in sound: please check if there’ s any dirt on the cable connector to sources/earphones.

If troubleshooting doesn’t solve your question please contact customer support for warranty. You can also refer to warranty terms below.

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Warranty policy

This product bears 7 day replacement and free repair of manufacturer defects including parts/labor warranty for 1 yr for “non human caused factors” .

“Non human caused factors” refers to malfunction caused by product quality defects excluding customer misuse, improper storing of product.

To receive warranty service the user is responsible to provide the malfunctioned product, warranty card and proof of purchase from an authorized reseller.

Please fill out the warranty card completely and send it back along with the malfunctioned product.

Reasonable charges may apply for malfunction caused by misuse/improper storage and for products that are out of warranty period. Please refer to the customer representative for

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details.

If regulations in your country grants you extra benefits, please refer to local regulations.

Designed & Made by MOONDROP Co. in China.

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