



Introduction

- *Thank you for your purchasing, and hope you will have a pleasant experiences.
 - *Please review this manual thoroughly for better experience before using the product.
 - *A product after-sales sheet is attached with this manual. Please keep this manual properly to ensure that we can provide better services when you need after-sales.
 - *Please keep the packaging and purchase receipts as after-sales vouchers.
 - *[MOONDROP] brand products are produced by MOONDROP Technology Co., Ltd. and are sold by authorized distributors. Please contact us if there is any counterfeit.
 - *If you have other questions about the product, you could contact our customer service department or the official SNS account.
- Sincerely,

MOONDROP Technology Co., Ltd.

Wearing of earphones

-Identify left and right channels-

This product is designed to be worn around the ear, which enhances the stability and comfort of the wearing, which is convenient for you to use outdoors or in daily use. Due to the asymmetrical left and right, the wearing picture cannot be interchanged. There are LR embossed characters on the line to correspond to the left and right.



The use of eartips-

Choosing suitable size silicone eartips will ensure comfortable wearing and fitting and sealing and deep enough into the ear canal. It will prevent bass loss caused by sound leakage and treble attenuation caused by long sound channels.

You can also purchase the sponge eartips from our brand (or other suitable) to meet your needs.

For sanitary considerations, please change the eartips regularly.

Earphone burn-in

Balanced Armature unit: According to experience, the Balanced Armature is less affected by the burn-in. In fact, the Balanced Armature is still mostly made of PU material folding ring diaphragm, and the frequency division components will also be stable with aging. So from a rigorous point of view, burn-in will still bring changes to the earphone. It is recommended that the burn-in time should not be too long (less than ten hours), and the burn-in volume should not be too loud to prevent thermal damage or mechanical damage to the Balanced Armature unit.

Dynamic Driver unit: Due to the characteristics of the diaphragm, the impact of the Dynamic Driver burn-in is more significant. It is recommended that the new earphones be burned to a certain extent, preferably more than ten hours, and stable for one hundred hours.

Earphone storage

Please do not use any cable winder or cable box on the market, which will cause irreversible damage with long-term use. Please avoid pulling or excessive bending on the fragile parts of the earphone cable (such as the plug, the branch cable, and the earphone inlet), otherwise the cable may be damaged. Wrong or rough storage methods are usually the culprit that causes the earphones to be silent on one side, the cavity is opened, the wire is broken,

or the wire is broken. Please avoid bad usage habits to avoid unnecessary damage.

Good storage methods help to extend the life of the earphone and greatly reduce the probability of earphone failure.

This product is a cable replaceable earphone. You can slowly pull out the pin and replace it with a new one, if you need to replace the cable. The original stock cable and the dedicated upgrade cable can be purchased at the official store of MOONDROP or designated dealers.



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After-sales terms

If there is a non-human-caused failure of the product, it can enjoy a seven-day renewal and free maintenance service within one year. If there is a malfunction caused by improper use, a paid maintenance service will be provided depending on the malfunction. If this product fails and meets the warranty conditions, please contact the merchant at the place of purchase, and fill in the [product after-sales form], attach the product and product packaging and purchase receipts, and send them back with the guidance of the merchant's customer service.

- This product is a precision electronic product. Please avoid placing this product in a humid, dusty, high temperature, or low temperature environment, and avoid pulling, bumping, or squeezing this product to prevent unnecessary damage. The malfunction caused by the above situation do not include seven-day renewal and free maintenance service within one year.
- Failures caused by broken wires, deformed shells, water ingress, dust or corrosion, broken plugs, rupture of tuning materials or units are not covered by the warranty.
- If we cannot provide maintenance services due to product replacement during the warranty period, our company will provide replacement services as appropriate, and the replaced product does not enjoy warranty services.
- If the warranty of product has expired and cannot be repaired due to product replacement, our company will not be able to provide paid repair services.
- If the product shell or core components are severely deformed due to external forces, our company will not be able to provide paid maintenance services.
- . The after-sales maintenance cycle generally ranges from 3-15 days (excluding shipping days), depending on the situation of the maintenance department.